

Dear Max and Max Klat Maschinenteknik GmbH Team:

My name is Jason Coxon, and I am the Maintenance Manager for Post Foods Canada Niagara Falls plant. I have been dealing with Max and the Max Klat Maschinenteknik GmbH Team for over 6 years, the teamwork and willingness to help the customer through operational / mechanical / Electrical issues is outstanding.

My first interaction with Max and the team was leading into our major rebuild of our Bosch Continuous cartoner in 2019 & in 2021. Max was the mechanical lead on the job, and it went fantastic. We had all the parts onsite nothing was missed on the order. When Max was onsite, he performed a full mechanical and electrical inspection of the entire machine. We also provided a fantastic service report outlines all the recommendation with priorities and related parts to be order from the OEM.

Max was a great leader on this job and was very hands on with the trades assigned to assist him in this major Overhaul of the bucket change replacement. I have been working in maintenance for over 20 years, and I can Tell Max and his time have superior technical education and totally conformable with the field service aspect of solving the issues at the floor level. I have only dealt with Max, but he is a worker and gets right into the problem and will stay and watch the machine operate or hours listening to the machine and looking at all the transition points.

The following is list of items that were noted on the major overhaul repair and the improvements in the machine reliability, performance and throughput.

- Max recommendations included a new style air vacuum valve for the rotary pick off.
- He noticed the pusher chain main drive shaft was not correct and we found the keyway out of alignment causing stretch in the chain and pushers wearing out fast.
- Verified mechanical and electrical encoder timing match up this the Cartoner timing marks.
- The downtime on the line continues to be reduced as we have Max's, and his team do an OEM supervised PM with our maintenance trades onsite.
- Max's always shares technical knowledge to help up improve the operating efficiency of the cartoner.
- Post Foods Canada Maintenance team always tries to involve classroom instruction with field verification, Max has vast technical knowledge and demonstrates quick troubleshooting methods to help verify where the issues could be coming from in the machine.
- Our Bosch line has been improving OEE year after year as the cartoner is being maintained to a higher standard.

In closing Max Klat Maschinenteknik GmbH Team have a great skill set and able to price out jobs and do estimating on larger projects. They have a great price point and are always willing to help. The technical skills alone and in-depth knowledge of packaging machines is the main reason why we contact Max Klat first on any future projects for machine improvements and a higher level of inspections on our Bosch Cartoner. At the end of the day the service and technical knowledge from this team is top of the class and will increase your productions line OEE and Reliability.

Jason Coxon C.E.T. / M.M.P.
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