



## OUR GUARENTEE



# CAIATI CUSTOMS, INC

GENERAL BUILDING CONTRACTOR, CCL#775157

### **\*FAMILY BASED VALUES**

Caiati Customs Inc is a local family run business and understands that this is a huge investment in both time and money. Caiati Customs strives to give you personal attention to make you feel comfortable and confident every step of the way. The quality of our staff, subcontractors and process means we guarantee our workmanship and that you will feel comfortable with us working on your home.

### **\*FIXED PRICE CONTRACT**

Caiati Customs guarantees to provide a detailed scope of work with a fixed price contract and specification sheet, ensuring you have peace of mind for the duration of the project including a breakdown of payments. Any variations or changes you want throughout the build process will be priced and sent to you for your approval before any changes or alterations are made.

### **\*COMMUNICATION**

Caiati Customs guarantees to provide open communication throughout your project as well as after we complete your project. This is accomplished by weekly job site meetings with Kris Caiati and responding to any correspondence in a timely fashion. Any questions or concerns you should have regarding your project will be addressed by Kris Caiati ensuring you are up to date and informed of the progress, giving you the opportunity to be able to relax during the project.

### **\*QUALITY**

Caiati Customs guarantees that the overall quality and craftsmanship of your project is first class by working with our subcontractors and suppliers that meet our high standards. If a quality issue shall present itself you can feel confident and at ease that we will work hard to correct it, and that all workmanship is held to the highest standards.

### **\*PERSONAL VISITS**

At Caiati Customs, Kris Caiati is committed to help ease the stress of large building projects and shares the excitement of your completed project. Kris will visit you personally to discuss all of your concerns before, during and after your building project. He can walk you through how Caiati Customs can create the dream home you expect and deserve, while discussing important information relevant to your build such as time frames, pricing and project management. Everything that could become an issue you will feel confident that Caiati Customs will have it covered.

### **\*RESPECT FOR OUR CLIENTS**

Our jobsite is your home. That is why Caiati Customs treat our clients as we would treat our own. Keeping them clean and presentable throughout the building process. Caiati Customs understands the investment that our clients put into their home and uphold our responsibility to deliver on quality. We aim to develop a long term relationship with our clients, providing an exciting and hassle free experience throughout their project. Caiati Customs will also provide a full home cleaning before you move into your new home.

*Kris Caiati* , President Caiati Customs Inc.