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## Terms of Service

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At **VanderSpa**, we take pride in the quality of our work, the vehicles we prepare, and the parts we stand behind. These Terms & Conditions are here to set clear expectations and help ensure a smooth experience for everyone.

If you ever have questions about an order, service, or policy, the VanderSpa team is always happy to help.

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### 1. Pricing

Our prices may change from time to time due to supplier costs, availability, or product updates. We do our best to keep pricing accurate, but occasional errors can occur. If something doesn't look right, we may contact you before the order is finalized. You are also welcome to contact us at [info@vanderspa.com](mailto:info@vanderspa.com)

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### 2. Orders, Processing & Shipping

#### Order Processing

Most orders ship within **1–2 business days**, excluding weekends and holidays. Some items may take longer due to availability, custom configuration, or special handling.

#### Shipping Methods

We ship using **FedEx, UPS, USPS, or freight carriers**, depending on item size and destination. Delivery timelines are estimates and not guaranteed.

Certain larger or heavier products require **truck freight**. Any additional shipping costs will be disclosed prior to shipment.

## Shipping Schedule

VanderSpa ships **Monday through Friday**. Orders do not ship on weekends or holidays.

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## 3. Free Shipping Offers

From time to time, VanderSpa offers free shipping promotions. When available:

- Applies to the **contiguous United States**
- Excludes Alaska, Hawaii, Puerto Rico, and international orders
- Does not apply to oversized or freight items
- Ships via standard ground service

We reserves the right to modify or end promotions at any time.

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## 4. International Orders

International customers are responsible for all **customs duties, taxes, and import fees** required by their country. VanderSpa is not responsible for customs delays, refusals, or seizure of shipments.

Once shipped, international orders cannot be changed or canceled.

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## 5. Backorders

If an item is temporarily out of stock, it may ship later or separately from other items in your order. You will be notified if there is a meaningful delay.

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## 6. Payments

Payment must be completed before orders ship unless otherwise agreed in writing. Accepted payment methods are shown at checkout.

Returned, refused, or charged-back orders may result in additional fees.

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## 7. Performance Information

VanderSpa prides itself on providing accurate information without hype or exaggeration. However performance figures or estimates provided by us are for reference only. Actual results vary based on vehicle condition, installation quality, environment, and use. VanderSpa does not guarantee specific performance outcomes.

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## 8. Off-Road & Competition Use

Some VanderSpa products are designed **for off-road, racing, or competition use only** and may not be legal for street use. Customers are responsible for verifying compliance with all applicable laws before installing or using these products.

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## 9. California Emissions Notice

Certain products may not be legal for use on public roads in California. Products designated for racing or off-road use are intended for vehicles that will never be operated on public highways.

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## 10. Photos & Product Descriptions

VanderSpa continually refines its products. As a result, actual items may vary slightly from photos or descriptions shown. Specifications are subject to change without notice.

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## 11. Warranty Information

### New Products

Unless stated otherwise, most products sold by VanderSpa are offered **with a 1 year warranty**, which exceeds the standard in this industry. Manufacturer's products carry limited warranty covering defects in materials or workmanship. VanderSpa does not extend, or infer to extend manufacturer's limited warranty period.

## **Final Sale, Used & Discounted Items**

The following items sold by VanderSpa are **AS-IS** and **without warranty**:

- Clearance or closeout items
- Pre-owned, used, refurbished, or take-off parts
- Overstock items sold at discounted pricing
- Custom or special-order items
- Competition or off-road-only components

To the fullest extent permitted by Texas law, all implied warranties are disclaimed for these items.

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## **12. Returns & Exchanges**

### **Authorization Required**

Please contact us before returning any item. Returns without prior approval will be refused.

### **Eligibility**

- Requests must be made within **30 days of purchase**
- Items must be **unused, uninstalled, and in original packaging**
- Installed or modified items are not eligible

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### **Exchanges (No Restocking Fee)**

VanderSpa offers **exchanges with no restocking fee** when:

- The item is unused and resalable
- The exchange is for the same or greater value
- Any price difference is paid at the time of exchange

Return shipping costs apply unless the item was defective or shipped incorrectly.

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### **Refunds**

Approved refunds through VanderSpa are subject to:

- **10% restocking fee**
- Original shipping charges are not refundable
- Return shipping costs are the customer's responsibility

Items returned damaged or incomplete may be refused or subject to additional fees.

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## Final Sale Items

The following items are **Final Sale** and not eligible for return or exchange:

- Custom or made-to-order products
- Special-order items
- Clearance or closeout items
- Pre-owned, used, or take-off parts
- Overstock items sold at discount
- Installed or partially installed items

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## Signature & Pre-Owned Vehicles

All **VanderSpa Signature Pre-Owned or previously titled vehicles** are sold **AS-IS**, unless covered by a separate written agreement.

- No returns or refunds after delivery
- Buyer acknowledges vehicle condition, mileage, and cosmetic wear
- Post-sale services are governed by a separate service agreement

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## 13. Shipping Damage

Please inspect shipments **before signing**. Any visible damage must be noted with the carrier at delivery. Keep all packaging materials in case a claim is required.

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## 14. Limitation of Liability

To the fullest extent permitted by Texas law, VanderSpa is not responsible for indirect or consequential damages, including loss of time, use, or income.

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## 15. Installation Disclaimer

Installation instructions provided by VanderSpa are general guidance only. If you are unsure about installation, professional installation is strongly recommended.

All installations and product use are at the customer's own risk.

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## 16. Responsibility & Indemnification

Customers agree to hold VanderSpa harmless from claims or damages resulting from improper installation, misuse, or modification of VanderSpa products.

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## 17. Copyright & Intellectual Property

All photos, logos, product descriptions, and website content are the property of **VanderSpa** or are used with permission. Please do not reuse VanderSpa content without written approval.

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## 18. Email Communication

By placing an order with VanderSpa, customers agree to receive order updates and occasional promotional emails. You may unsubscribe at any time.

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## 19. Promotions & Giveaways

VanderSpa promotions and giveaways are non-transferable, have no cash value, and may change or end at any time.

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## 20. Governing Law (Texas)

All VanderSpa purchases and related disputes are governed by **Texas law**, with exclusive jurisdiction in Texas state or federal courts.

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## **21. Entire Agreement**

These Terms & Conditions represent the full agreement between the customer and **VanderSpa** and replace any prior discussions or understandings.

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### **Footer Version**

? 2026 VanderSpa. All rights reserved. Terms governed by Texas law.

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## **Steeda example**

### **Pricing**

All prices are subject to change without notice. Steeda believes all prices listed in this catalog to be accurate at the time of printing, but can not be responsible for typographical or other errors, or price change due to changing costs from suppliers. Please confirm current prices when ordering.

### **Free Shipping**

Steeda offers free standard ground shipping on most orders over \$149. Orders under \$149 will be charged shipping. Free shipping offer applies to the lower 48 U.S. states only. Alaska and Hawaii are subject to additional shipping fees. Oversized items that ship via truck freight may not be eligible for free shipping. If an order is placed for a truck freight item and there are additional shipping cost, a sales representative will contact you after your order with a shipping quote.

### **Shipping**

If you are a first time Steeda customer, your order will be shipped to the billing address of your payment method.

Please allow one to two business days for orders to be processed. Standard shipping is FedEx Ground Indirect Signature Required to the continuous states, and FedEx 2nd day to Alaska, Hawaii and Puerto Rico unless otherwise requested. Shipping usually takes 3-7 business days depending on location. Options include FedEx Ground, FedEx 2Day (2 business days), FedEx Overnight (next business day), FedEx Freight Truck, UPS Ground, UPS 2nd Day Air (2 business days), UPS Next Day Air (next business day) and U.S. Mail. Orders will be shipped "signature required" unless other arrangements are made when the order is placed. Options include UPS Red (next day air), UPS Blue (2nd day air), U.S. mail, FedEx and Freight truck. Steeda gladly accepts international orders and ships parts world-wide. All customs fees and import duties are the responsibility of the purchaser. Some items must ship by truck due to size and weight. Shipping charges will be assessed when the order is placed.

Steeda's shipping department operates Monday through Friday. Because of this orders can not be shipped out on Saturdays or Sundays.

Free shipping offers do not apply to the state of Hawaii, Alaska or Puerto Rico. Free shipping offers typically ship via FedEx Ground, UPS, or USPS, unless otherwise noted.

Free shipping offers apply to non-truck freight items. If your items ships via truck freight, and there is an additional charge for shipping, you will be notified on the Cart page of checkout. You will then be notified by a Steeda Associate after you checkout to arrange shipping options.

Roll bars typically have a 4-6 week lead time and are custom built to order - these items are non-refundable.

Fiberglass Body Parts: Please inspect product before signing for delivery! Shipper & shipping company are not liable for damage that is not noted on the delivery receipt.

Orders placed before 12:00 PM EST for ground shipping should ship the same day unless it falls into the criteria below

- Shipping via freight
- Dropshipping
- Backordered
- Part of an assembled kit

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## International Shipping

We have partnered with a third party to service our international customers. Once you have created your shopping Cart, ensure the flag in the bottom right-hand corner of the screen is your country. If correct, click checkout in cart and you will automatically transferred to a page where you will be provided with international shipping costs. Upon completion of your order, your credit card will be charged for the entire purchase. We will ship the goods to the third party distribution facility where they will process the order and transport the goods to your international address. There are no additional fees or registration processes with this service. All customs fees and import duties on international orders are the responsibility of the purchaser.

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## Back Orders

Occasionally, we will temporarily be out of stock on an item. In these cases, partial shipments will be made and the back ordered item shipped at a later date, unless complete shipment is requested. You will be notified of unexpected delays.

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## Payments

Steeda accepts Visa, Mastercard, American Express, Discover, cashiers check, money order and personal checks. Allow 10 days for personal checks to clear. C.O.D. (cash on delivery) orders accepted on most items. Customer is responsible for shipping charges on refused C.O.D. orders. All customers who have refused C.O.D. orders in the past will be required to prepay future orders.

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## Performance Claims

Horsepower estimates listed in this catalog are believed to be accurate based on the best information available at the time of publication. Steeda prides itself on providing accurate information without hype or exaggeration. However, horsepower estimates cannot be guaranteed. Steeda is not responsible for actual power output of vehicles equipped with these products.

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## Important Notice

This catalog lists primarily special competition parts. Buyers of competition parts are warned that many of these parts are for off-highway use only and special warranty provisions apply. Some components in this catalog are special order items which require a deposit and adequate lead time for delivery. Ask for details when you order. All prices are subject to change without notice. Steeda Sales & Service, LLC is not responsible for any typographic errors within this Catalog.

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## California Residents

The emissions laws and regulations of the state of California apply to all non-racing vehicles. Consequently, some parts in this catalog may legally be used in California only on a racing vehicle which will never be operated on public roads.

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## Photos

Due to our ongoing process of design and development, actual products may occasionally differ from the photos shown in this catalog.

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# **Warranty**

## **WHAT IS COVERED**

- All parts and services offered by Steeda Sales & Service, LLC (“Steeda”) have undergone extensive in-house testing and evaluation to ensure the highest level of quality and performance. All parts are guaranteed to be free from material or manufacturing defects when you receive them. However, the industry standard is no parts warranty.
- Competition parts are sold "as is" without any warranty whatsoever. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are excluded. The entire risk as to quality and performance of such parts is with the buyer. Should such parts prove defective following their purchase, the buyer and not the manufacturer, distributor or retailer, assumes the entire cost of all necessary servicing or repair.
- This limited warranty is the only express warranty applicable to Steeda parts and products. Other rights may arise or vary from state to state in the United States.

## **WHAT IS NOT COVERED**

The following items are not covered under the Limited Warranty:

- Failure or damage resulting from normal wear and tear, improper installation, repair, abuse, misuse, neglect, negligence, accidents, corrosion, or the alteration or modification of a part by the customer.
- Failure or damage caused by work not performed by Steeda.
- Failure or damage caused by a defective part or accessory not installed by Steeda.
- Labor for the removal from a vehicle and reinstallation of a part or component sold “over the counter” or “over the internet.”
- Service adjustments, such as calibration or alignments.
- Rust or corrosion to parts caused by environmental conditions such as, but not limited to, salt or other caustic chemicals is not covered by Steeda's warranty.
- Pitting is caused by brake dust, chemical abuse, or lack of maintenance and is not covered by Steeda's warranty.
- Incidental or consequential damages. Steeda is not responsible for any time for which you may lose the use of your vehicle, any inconvenience you might be caused, the loss of your transportation or any part thereof, or any other incidental or consequential damages you may have.

## **OTHER LIMITATIONS AND EXCLUSIONS**

- Steeda reserves the right to inspect the vehicle and any parts removed from or installed in the vehicle in connection with any warranty claim or claim for damages. Steeda shall have no obligation to repair or replace any part unless the vehicle and affected part(s) have been made available for inspection.
- The performance of repairs or the replacement of the part(s) are the exclusive remedies under this warranty or any implied warranty. Steeda does not authorize any person to

create for it any obligation or liability in connection with parts or accessories sold by Steeda.

- Warranty does not cover cosmetic damage such as corrosion or rust.
- THE ONLY WARRANTY ON PARTS AND PRODUCTS SOLD BY STEEDA OR IN CONJUNCTION WITH REPAIRS OR INSTALLATIONS PERFORMED BY STEEDA ARE THOSE OF THE MANUFACTURER OR SUPPLIER OF SAID PARTS OR PRODUCTS. EXCEPT FOR THE LIMITED WARRANTY AS PROVIDED HEREIN, STEEDA EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- THE CUSTOMER IS NOT ENTITLED TO RECOVER FROM STEEDA ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.
- WARRANTY IS NON-ASSIGNABLE AND NON-TRANSFERABLE; WARRANTY IS GIVEN TO THE ORIGINAL BUYER WITH PROOF OF PURCHASE.

## **CUSTOMER RESPONSIBILITIES**

- To obtain coverage pursuant to this Limited Warranty, the Customer must notify Steeda of any failure, malfunction or defect of the covered item(s) within 30 days of purchase. You must then return the part or accessory or vehicle to Steeda and authorize in writing all repair work to be performed by Steeda under this Limited Warranty.
- Any warranty claims on painted body components must be filed within 30 days of original purchase date; painted body component claims are not valid outside the 30 day window.

## **RETURNS**

- In most cases, items shipped from Steeda can be returned within 30 days of purchase subject to the following terms and conditions.
- Upon receiving your order, immediately open the package(s) and inspect the contents. Should there be an issue with your order, please call us immediately. Whether we have made an error, or there is shipping damage, or you have a warranty claim, or you simply wish to do an exchange, do not return any product without first contacting us. All returns regardless of reason require a return authorization number and must be done within 30 days of purchase, excluding warranty returns for items still within their allowed warranty period.
- Returns without an authorization will be refused and return shipping charges will be the responsibility of the Customer.
- Items sold by Steeda but not manufactured by Steeda may require special handling. Warranty claims generally must be presented to the original manufacturer, defective Items must be returned within the manufacturer's warranty period, and special order items are not returnable or refundable. If you believe you have a defective item, please contact us first with your concerns as many times we can assist you in submitting a claim and help expedite the process. Please note that some manufacturers require a great deal of

information to accept a defective return. Consequently, please be prepared to provide specific information about your issues when you contact us for assistance.

- Items returned for a refund are subject to a 20% restocking fee. All returns for refund or exchange must be received in new, undamaged, and unused condition in the original boxes and properly packaged for us to receive in undamaged, sellable condition.
- Customers are responsible for return shipping fees - unless the product arrives defective or misshipped
- Items that have been installed are non-returnable.
- If a returned item is missing parts, or has been damaged through customer misuse, or has suffered shipping damage, the customer may be charged a higher restocking fee based on the condition of the product.
- If you are returning the item within the United States and the order is valued at \$100 or more, please insure the shipment for the value of the merchandise and ship your return with a signature shipping service. This protects you in case of shipping damage.
- If there is damage to your shipment, the shipping carrier must be contacted to file a damage claim. Please keep all packaging material and package contents as carriers typically return to inspect these items.
- All shipping related charges and fees are non-refundable.
- Once the returned item is received at Steeda, it could take up to 30 days to process the return and for the funds to show in your account.

## **LIMITATION OF LIABILITY**

Except as provided in this Limited Warranty, Steeda shall not be responsible for any damage or injury caused to you, your vehicle, or any other party or property due to any reason, including but not limited to, incompatibility of parts with other aspects of the vehicle, failure to properly use parts provided by Steeda, and any service to the vehicle performed by someone other than a Steeda employee.

## **OFF ROAD USE**

- Steeda sells primarily special competition parts. Many of these parts are for off-highway use only and special warranty provisions apply.
- Because U.S., Canadian, state or provincial laws and regulations may prohibit removal or modification of components that were installed on vehicles by Ford Motor Company to meet emission requirements or to comply with motor vehicle safety regulations applicable to vehicles manufactured for use on public roads, Steeda recommends that vehicles equipped with parts designated "for off highway use" not be operated on the public roads and offers such parts only for track or off-highway competitive or performance use.

## **EMISSIONS NOTICE**

- Federal and several state and provincial laws prohibit the removal, modification or rendering inoperative of any part that affects emissions or safety on motor vehicles used on public streets or highways. Steeda assumes no liability for any violations arising out of

any federal, state or provincial emissions or safety requirements on motor vehicles arising out of the customer's modifications and/or use of Steeda products. It is the responsibility of the customer to determine if their modified vehicle complies with applicable laws.

- Steeda Tuning will not change, remove or alter any emissions control devices on your vehicle.
- The emissions laws and regulations of the state of California apply to all non-racing vehicles. Consequently, some parts sold by Steeda may legally be used in California only on a racing vehicle which will never be operated on public roads.

## CLAIMS

- Any claim, cause of action or dispute arising out of or relating to any purchase or sale at Steeda, as well as any other claim that might arise between you and Steeda, shall only be brought and litigated in a state or federal court located in Lowndes County, Georgia. All such claims, causes of action and disputes shall be governed by Georgia law without regard to any conflict of law provisions. You agree to submit to the personal jurisdiction of the courts located in Lowndes County, Georgia for the purpose of litigating all such claims. Any party who unsuccessfully challenges the enforceability of this forum selection clause shall reimburse the prevailing party for its reasonable attorney's fees and costs associated with defending such a challenge.

## Installation Instructions

By using provided instruction sheets, you agree that, except as expressly stated in the Steeda Terms and Conditions (Agreement) or as required by the laws of the state of Georgia (or other applicable state or federal law), this instruction sheet is provided for you on an "AS IS" basis, without any express or implied warranties, including, the implied warranty of merchantability and fitness for a particular purpose. For example, Steeda does not make any specific representations or warranties about: (a) the content provided in this instruction sheet; (b) the diagrams or photographs in the instruction sheet; (c) the accuracy or reliability of the instruction sheet, or (d) the ability of the instruction sheet to meet your needs. This instruction sheet is only meant as a guide and does not necessarily describe every step that may be needed to properly or safely install or use the product in question. Since the knowledge and experience level of the users of this instruction sheet vary widely, this instruction sheet may not be appropriate for all users. Thus, if you lack the knowledge and experience to use this instruction sheet and safely accomplish the tasks described, please hire a professional to assist you in order to ensure your safety and the safety of your vehicle.

## Limitation of Liability

Except as required by Applicable Law, Steeda, its affiliates, officers, directors, employees and agents will not be responsible for any loss of profits, revenues, business opportunities, goodwill, or anticipated savings, indirect or consequential loss, or punitive damages caused by:

- Errors, mistakes, or inaccuracies in this instruction sheet.
- Personal injury or property damage resulting from your use of this instruction sheet.

This limitation of liability provision applies to any claim regardless of whether the claim asserted is based on warranty, contract, tort or any other legal theory.

Use this information at your own risk. Any injury, damage, or loss that may result from use of the tools, equipment, products, or information contained in this instruction sheet is the sole responsibility of the user.

## **Indemnity**

To the extent permitted by Applicable Law, you agree to defend, indemnify and hold harmless Steeda, its Affiliates, officers, directors, employees, agents, information providers, licensors, and other partners from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to attorney's fees) arising from: (i) your use of and access to this instruction sheet; (ii) your violation of any term of the Agreement; (iii) your violation of any third party right, including without limitation any copyright, property, or privacy right; or (iv) any claim that your actions caused damage to Steeda or a third party, including those claims which arise in whole or in part from your negligence or gross negligence. The defense and indemnification obligations will survive this Agreement and your use of supplied instruction sheets.

## **Email Advertisements**

When placing your order via website or phone with Steeda Sales & Services, LLC you agree to be added to our email mailing list. With this email mailing list you will receive emails related to product sales and promotions, as well as news related to Steeda Sales & Service, LLC, and marketing material. If you have any issues in this regards please feel free to contact support at [gofast@steeda.com](mailto:gofast@steeda.com).

## **Giveaways**

From time to time, Steeda will offer giveaways ranging from free products to gift cards. If you are selected as the Steeda giveaway winner, the items are awarded to you and solely you. Whether it be Steeda parts or a Steeda gift card, the giveaway components are not transferrable. Selling a Steeda gift card to another customer is in direct violation of our terms and conditions and will result in an immediate deactivation of said gift card.