



CLEAN NEST CO.

Weekly or fortnightly

Invoiced

**Products & equipment
supplied**

Insured

Staff Police checked

Our Values

Communication

We win together. Transparent communication is at the heart of everything we do. We ensure everyone connected to our business has a clear understanding and feels informed throughout their experience.

Thoughtfulness

We aim to create positive and meaningful experiences. Every action is purposeful, elevating both our service, quality and culture.

Empathy

Respect is always extended, ensuring that everyone feels valued and heard. We have a genuine care for the people around us and the community.

Progress

We are committed to continuous growth as a business, and also as individuals. By embracing learning, feedback, and adaptability, we challenge ourselves to evolve and elevate as a business and service.

Package Options

Premuim Package

Includes 2 x extras

Bathroom

Shower	✓
Bath / Hob	✓
Taps	✓
Mirror	✓
Vanity bench	✓
Toilets	✓
Front cupboards	✓
Window sills	✓

Kitchen

Cooktop	✓
Taps	✓
Sink	✓
Bench tops	✓
Splashback	✓
Front of cupboards	✓
Kickboards	✓
Microwave	✓
Small appliances	✓
Rangehood	✓

Laundry

Splashback	✓
Benches / sink	✓
Front of cupboards	✓
Appliances	✓

Entire House

Carpets	✓
Hard Floors	✓
Rugs	✓
Side / hall tables	✓
Coffee tables	✓
Tidy pillows	✓
Skirting Boards	✓
Bins Emptied	✓

Bedroom

Bedside tables	✓
Lamps	✓
Window sills	✓
Tidy beds	



**Extras (Premium Package
Holders)
(Set ongoing)**

10 x dishes

1 x beds made

Spot clean 1 x external
sliding door

Spot clean walls

Wash kitchen and bathroom
bins

Signature Package

Bathroom

Shower	✓
Bath / Hob	✓
Taps	✓
Mirror	✓
Vanity bench	✓
Toilets	✓
Front cupboards	✓
Window sills	✓

Kitchen

Cooktop	✓
Taps	✓
Sink	✓
Bench tops	✓
Splashback	✓
Front of cupboards	✓
Kickboards	✓
Microwave	✓
Small appliances	
Rangehood	

Laundry

Splashback	✓
Benches / sink	✓
Front of cupboards	✓
Appliances	

Entire House

Carpets	✓
Hard Floors	✓
Rugs	✓
Side / hall tables	✓
Coffee tables	✓
Tidy pillows	✓
Skirting Boards	
Bins Emptied	

Bedroom

Bedside tables	✓
Lamps	✓
Window sills	✓
Tidy beds	

What to expect!

Before the Clean

We understand that your time is valuable, which is why we make it easy for you to stay informed about your upcoming cleaning appointment. You will receive a friendly email reminder 7 days prior to your scheduled clean and an SMS reminder 24 hours prior to ensure you are aware of the confirmed time and the cleaner attending.

If you are not going to be home during the clean our preference is that you leave a key in a lockbox to which Clean Nest Co would keep the code. We ask you do not provide the cleaners with a key to the home. Please advise our admin team for any codes required for lockboxes or digital locks.

After the Clean

Your invoice will always be sent the following business day.

Ongoing Excellence

Your satisfaction is our top priority. To maintain a consistently high standard, our team follows a comprehensive 60-point checklist, complete with photo documentation for quality assurance.



We invest heavily in our team so you can feel confident in your service!

Trained, Professional Technicians

Comprehensive onboarding: Every team member completes a structured induction covering systems, cleaning techniques, and customer care.

1-on-1 mentoring: All cleaners receive direct support and feedback from our training leader or a senior trainer during their initial weeks.

Ongoing training: Monthly refresher courses and internal resources keep our team aligned with best practices.

Internal training system: Our cleaners complete modules through a dedicated internal platform, helping to maintain quality and consistency.

Police-Checked & Fully Vetted

Your safety is our priority. All staff pass a National Police Check before entering a client's home, and are carefully screened as part of our hiring process.

Fully Insured for Your Protection

We hold both Public Liability Insurance and WorkCover, ensuring peace of mind for both you and our team.

Did you know? If an uninsured cleaner is injured in your home, the legal and financial burden can fall on you. We eliminate that risk.

Checklist-Based Cleans with Photos

Our cleaners follow detailed checklists tailored to your service, and take photos to confirm quality and accountability.

Service Guarantee

If something's not right, let us know within 24 hours (with photos), and we'll prioritise a free return visit — no fuss, no charge.

Professional, Prompt Communication

Our dedicated admin team handles scheduling and enquiries helping us respond quickly and keep things running smoothly.

Products and Equipment

We supply all the necessary professional-grade products and equipment, ensuring your clean is consistent, thorough, and hygienic.

A Team and Service That Grows With You

While some of our customers are new to Clean Nest Co, others have trusted us for five years, showing the impact of our commitment to quality and care.

Staff turnover is an industry-wide challenge, but we're seeing improvements and we're proud to have long-standing team members.

We're constantly evolving our systems and service model to better support both clients and team members.