

Privacy Policy

Last updated May 5, 2025

This privacy notice for Trines Handel, operating under the brand name AI Launch Pilot ("Company," "we," "us," or "our"), describes how and why we might collect, store, use, and/or share ("process") your information when you use our services ("Services"), such as when you:

Visit our website at www.ailaunchpilot.com, or any website of ours that links to this privacy notice
Engage with us in other related ways, including any sales, marketing, or events

Questions or concerns? Reading this privacy notice will help you understand your privacy rights and choices. If you do not agree with our policies and practices, please do not use our Services. If you still have any questions or concerns, please contact us at support@ailaunchpilot.com.

SUMMARY OF KEY POINTS

This summary provides key points from our privacy notice, but you can find out more details about any of these topics by clicking the link following each key point or by using our table of contents below to find the section you are looking for.

What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and the Services, the choices you make, and the products and features you use.

Do we process any sensitive personal information? We do not process sensitive personal information.

Do we receive any information from third parties? We may receive information from public databases, marketing partners, social media platforms, and other outside sources.

How do we process your information? We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent. We process your information only when we have a valid legal reason to do so.

In what situations and with which parties do we share personal information? We may share information in specific situations and with specific third parties.

What are your rights? Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information.

How do you exercise your rights? The easiest way to exercise your rights is by contacting us. We will consider and act upon any request in accordance with applicable data protection laws.

Want to learn more about what we do with any information we collect? Continue reading this privacy notice in full.

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1. WHAT INFORMATION DO WE COLLECT?

Personal information you disclose to us

In Short: We collect personal information that you provide to us.

We collect personal information that you voluntarily provide to us when you express an interest in obtaining information about us or our products and Services, when you participate in activities on the Services, or otherwise when you contact us.

Personal Information Provided by You may include:

Names

Phone numbers

Email addresses

Billing addresses

Debit/credit card numbers

Sensitive Information: We do not process sensitive information.

All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes.

Information automatically collected

In Short: Some information — such as your IP address and/or browser and device characteristics — is collected automatically when you use our Services. This information does not reveal your specific identity (like your name or contact info) but may include:

Device and usage info

IP address

Browser and device characteristics

Operating system

Language preferences

Referring URLs

Country/location

Like many businesses, we collect this info through cookies and similar technologies.

2. HOW DO WE PROCESS YOUR INFORMATION?

We use personal information to:

Provide and maintain Services
Improve and personalize our offerings
Communicate with you
Detect fraud and security issues
Comply with legal obligations

3. WHAT LEGAL BASES DO WE RELY ON?

Depending on your location:

Consent
Contractual obligations
Legal obligations
Vital interests
Legitimate interests

4. WHEN AND WITH WHOM DO WE SHARE YOUR INFORMATION?

We may share your information with:

Service providers (e.g. payment processors, hosting platforms)
Affiliates or legal entities as required
Governmental or law enforcement authorities when necessary

5. DO WE USE COOKIES?

Yes, for functionality, security, performance, and analytics.

6. HOW DO WE HANDLE SOCIAL LOGINS?

If you use social logins (e.g., Google), we may access basic profile info for authentication purposes only.

7. INTERNATIONAL TRANSFERS

Your info may be transferred and stored outside your country (e.g., US-based servers). We ensure legal safeguards are in place.

8. DATA RETENTION

We retain data as long as necessary to fulfill the purposes in this notice, or as required by law. Once no longer needed, we delete or anonymize it.

9. MINORS' DATA

We do not knowingly collect or market to users under age 18.

10. YOUR PRIVACY RIGHTS

You may have the right to:

Access your data

Correct inaccurate data

Delete your data

Object to processing

Withdraw consent

To exercise any rights, email support@ailaunchpilot.com.

11. DO-NOT-TRACK CONTROLS

We currently do not respond to DNT browser signals.

12. CALIFORNIA PRIVACY RIGHTS

If you're a California resident, you may:

Request disclosure of info shared with third parties

Request deletion of your data

Contact us via email with any request

13. UPDATES TO THIS NOTICE

We may update this notice. The revised version will be indicated by the updated "Last updated" date.

14. CONTACT

Email: support@ailaunchpilot.com

Brand: AI Launch Pilot

Operated by: Trines Handel

15. DATA REVIEW OR DELETION

You can request review, updates, or deletion of your personal data by emailing:
support@ailaunchpilot.com

AI Launch Pilot is a brand operated by Trines Handel, registered with the Dutch Chamber of Commerce (KvK).
