



## Contact Info

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8(a) CERTIFIED

## NAICS Codes

- 237130: Power and Communication Line and Related Structures Construction
- 238210: Electrical Contractors and Other Wiring Installation Contractors
- 237990: Other Heavy and Civil Engineering Construction
- 517911: Telecommunications Resellers
- 517919: All Other Telecommunications
- 518210: Data Processing, Hosting, and Related Services
- 541511: Custom Computer Programming Services
- 541512: Computer Systems Design Services
- 541513: Computer Facilities Management Services
- 541519: Other Computer Related Services
- 541611: Administrative Management and General Management Consulting Services

## Differentiators

- Over 50 years of experience and certified voice, data, and software consultants.
- We offer a centralized solution for your diverse technology requirements. From voice and data to software, web, and online support, we meet the complex needs of government organizations.
- We're a tech solutions company dedicated to meeting your unique application needs. From crafting custom solutions to enhancing your existing templates and prebuilt solutions, we've got you covered.



# J&J Technology Solutions

## CAPABILITY STATEMENT

UEI: XE6NFMZGQJR6 • Cage Code: 8Y2Z1

## Executive Summary

J & J Technology Solutions is a seasoned IT firm specializing in tailoring technical solutions for diverse clients. Our comprehensive services span infrastructure, end-user applications, procurement, web design, online management, cybersecurity, and cloud services. Our approach begins with a complimentary network analysis, enabling us to diagnose each client's unique requirements. Subsequently, we craft customized solutions that align precisely with their needs and budget, ensuring optimal efficiency and security.

## Core Competencies

- **Cybersecurity**
  - Risk & Compliance
  - Vulnerability Management
  - Penetration Testing
  - Incident Response
  - Network Security
  - Cloud Security
  - Email Security
  - Managed Security Services
- **Managed IT Services**
  - Infrastructure Support
  - Virtual IT Director
  - Helpdesk Services
  - Application Support
  - Software Support
  - Hardware/Software Procurement
  - Cloud Solutions
  - Access Control
  - Video Surveillance
  - Low Voltage Wiring
- **DevOps**
  - DevSecOps
  - Cloud Services
  - Web/App Development
  - Web/App Design
  - Web Hosting
  - Configuration Management
  - Infrastructure as Code (IaC)
- **Unified Communications (UC)**
  - VoIP
  - UCaaS
  - Contact Center Solutions
  - Internet Services
  - Wired Telecom
  - Wireless Telecom
  - Audio/Video Conferencing
  - Private Branch Exchange

## Key Certifications

- 8A
- SDVOSB
- VOSB
- CISSP
- CASP+
- CySA+
- CCNA
- Microsoft

## Past Performance

**Network Consulting Service:** R.E. Garrison Trucking wanted to improve their network performance, increase security, and reduce hardware costs. We designed a solution that would minimize bandwidth usage, segment traffic, and enhance network security.

**UCaaS Deployment:** My team replaced an outdated PBX with a ShoreTel VoIP Server and trained staff on call center and admin functions for the 1-800-QUIT-NOW call center run by the National Cancer Institute.

**UCaaS Scope:** During my time at Black Box Networks, my team was responsible for designing, implementing, and maintaining numerous VoIP and UCaaS projects across different platforms for various industries. We worked with clients such as U.S. Customs in New Orleans, Law Enforcement in Kenner Police, LA Federal Credit Union in Banking, Insurance, Hospitality, Legal Firms, and more.

**Ransomware Response and Remediation:** Alden Systems fell victim to a ransomware attack that caused all active systems and backups in their Birmingham office to be compromised. We were responsible for designing and implementing a new infrastructure, with a stronger emphasis on security.

**Incident Response and Remediation:** The IS Manager at UAB West requested assistance with responding to a security incident. We identified and isolated the breach, and performed remediation on the malicious actor.

**Cloud Services:** We facilitated the migration of Kelly Road Builders' cloud-based servers from Microsoft Azure to TierPoint. This transition resulted in cost savings for the client while delivering a fully tailored and secure cloud environment. Furthermore, our solution included the implementation of a Security Operations Center (SOC) for heightened security measures.

**G-Suite to Office 365 Email Migration:** Fairway Management Group sought to leverage the services provided by Microsoft Office 365. We effectively orchestrated their transition from G-Suite to Office 365, ensuring a seamless migration process and successful integration of the desired services.

**Web & Application Hosting:** Presently, we host over 100 websites with a remarkable 99.99% uptime, diligently maintaining our dedicated servers through regular scheduled maintenance.

**Web Page Design/ Software Development:** My team has built enterprise applications for National Computer and Print Solutions (NCP Solutions) and Jefferson County Department of Health as a software engineer and supervisor/lead of software development. Currently have over 100+ websites that have been built and are currently active for small and medium business owners through the country.

Contact Us: (205) 882-6938 / Visit Us: <https://jjtechnology.org>