

# **PERFORMANCE EVALUATION PROCESS**

Thank you for downloading this guide.

This will help you streamline your performance evaluation process and help your organization thrive!.



### TASKS FOR HR



- Determine objectives for both company-wide and individual performance and development (in consultation with senior leadership, if applicable).
- Review current evaluation processes and get feedback from stakeholders, managers, and employees.
- Assess overall company performance and note any trends in performance, engagement, or need for additional resources or support.
- Provide managers and employees with training resources on conducting effective performance reviews (this can start as early as new employee orientation!).
- Work with managers and/or employees to ensure that job descriptions and/or performance evaluation templates (if job-specific) are reviewed annually.

### **Optional (but encouraged!)**

- Prepare a Questionnaire for Managers: Managers can assess their leadership skills and how they believe they impact their employees.
- **Prepare Employee Self-Assessments:** This step encourages self-reflection and gives employees a sense of ownership in the process.

## 02. TASKS FOR MANAGERS



### BEFORE THE PERFORMANCE REVIEW

- Gather supporting documentation for how your direct reports performed throughout the year. This should include the employee's successes, goals, and areas for improvement.
- Look over previous employee performance reviews to assess if follow-up is needed on goals or growth areas.
- Review each employee's self-assessment (if applicable).
- Fill out the performance review questionnaire, including:
  - Expectations for the role and any goals you plan to set.
  - The employee's strengths and areas for improvement. (Be sure to include actionable plans when providing feedback!)
- Schedule a meeting with each of your employees, and notify them in advance of the date, time, and location of the meeting.
- Never spring an evaluation meeting on an employee.

### **DURING THE PERFORMANCE REVIEW**

- Discuss the employee's self-reflection assessment first and note what you agree with or would like to discuss further in this meeting.
- Discuss your observations since the last review that you have captured in advance. Start
  with positive feedback before moving into constructive feedback or growth opportunities.
- Work together to set individual goals and expectations that align with organizational goals for the next evaluation period.
- Discuss and incorporate the employee's personal career goals, including any areas they
  want to improve, career aspirations, and what tools they need to succeed.
- Ask for input and feedback from the employee and allow the employee to write comments or add them later to the assessment document.

### AFTER THE PERFORMANCE REVIEW

- Modify the performance plan as needed.
- Send a copy of the finalized evaluation to your HR department or HR representative and the employee.
- Follow up with the employee through consistent one-on-one meetings and check-ins throughout the year.
- Consider scheduling quarterly or semiannual performance reviews to show your employee you are dedicated to their growth and available for strategic check-ins on growth and progress more than once a year or just a quick update in one-on-ones.

### **103.** TASKS FOR EMPLOYEES



### **BEFORE THE PERFORMANCE REVIEW**

- Create a list of successes, professional goals, and areas for growth to share during your review since your last review.
- Complete a self-assessment form (if applicable), and share with your supervisor well in advance of your meeting with your supervisor.

### **DURING THE PERFORMANCE REVIEW**

- Be prepared to receive feedback and ask questions for clarification.
- Work together to create goals and objectives.
- Discuss professional development opportunities such as training, mentorships, and courses.

### **AFTER THE PERFORMANCE REVIEW**

- Reflect on the feedback and any plans for improvement.
- Implement strategies for growth and development.
- Regularly check in with your manager to track progress and make adjustments as needed.
- Do not be shy, ask your manager for more feedback, support, or growth-oriented meetings as needed.

### It's a lot to take in! Know that you do not have to go this alone.

Copper Quail Consulting provides different plans to help you set up your team members, leaders, and HR representatives for success from day one to retirement.



#### Disclaimer.

This is a non-comprehensive list of performance evaluation best practices.

Discuss any compliance concerns with your legal counsel or trusted HR advisor to ensure you are following all relevant laws and regulations.