



Same Care, Same Quality, Saving You Time



RESIDENTIAL COMMERCIAL & BUILDERS CLEANS

SERVICES

”

A CLEAN HOME IS
GREAT THERAPY...
AND WE MAKE
HOUSE CALLS!

GET IN TOUCH

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MINI MAINTENANCE Pg.9

A flexible partial clean service This is only available as a weekly clean.

Each visit automatically includes vacuum & mop of all accessible floors, then you select up to one service task from each room.

This is designed as a service to assist your home up keep, it is not a full house clean like our deluxe or premium Package.

DELUXE Pg.10

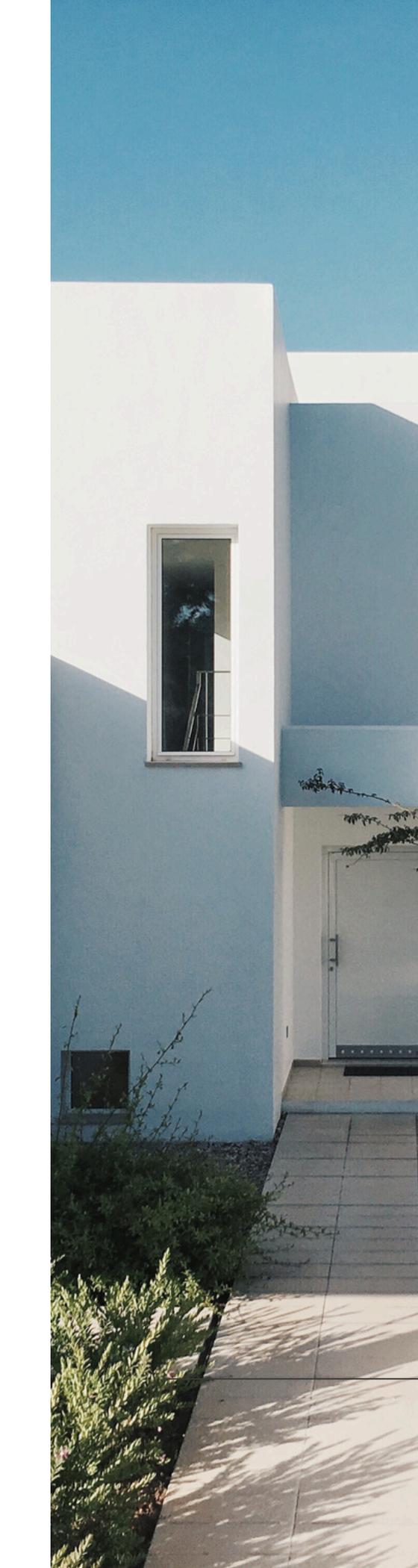
Our most popular package. A complete ongoing full-home clean that leaves every room refreshed and ready to enjoy. Perfect for homes wanting a balanced, high-quality clean that keeps all areas sparkling.

PREMIUM Pg.11

Our top-tier service with advanced detailing, stainless-steel polishing, grout scrubbing, skirting cleaning, and one complimentary upgrade each visit.

COMMERCIAL Pg.14

Customisable Full Commercial Clean services. Quoted based on needs



ABOUT US

We believe every space, whether it's your home or workplace, should feel fresh, welcoming, and stress-free.

We're a locally owned cleaning business serving Highfields, Toowoomba, and the Darling Downs region. We provide reliable, detail-focused house cleaning and commercial cleaning services for domestic and business clients across the area.

From family homes and rental properties to offices, retail spaces, and small business premises, we tailor our services to suit your needs.

Transparency is at the heart of what we do. We know one of the biggest frustrations with cleaning companies is poor communication and unclear expectations. That's what can make or break trust with a service.

We aim to exceed that standard and provide a premium trust worth service!



WHAT TO EXPECT ON YOUR FIRST CLEAN

Your First Clean is a reset — a clean that focuses on our general duties while tackling the long-term build-up throughout your home.

This ensures everything is brought back to a maintainable standard so that your ongoing cleans are seamless, efficient, and consistently high quality.

Every home is unique, and we tailor our approach based on what will make the biggest difference for you.

For transparency and clear expectations for your clean, all tasks are outlined in your select **service tasks for your package**. These tasks are always completed each clean.



PREPERING FOR YOUR CLEAN

To help us make the most of your clean:

- Please clear private items that you may not wish your cleaner to see (If not don't worry, we will just pretend we didn't see it haha)
- Secure pets if needed
- Let us know if you'll be home or if we'll access the property via key/code
- Ensure we have clear access to sinks, benches, and floors



PETS & ACCESS

We adore meeting your pets! To keep everyone safe and calm during your clean, please let us know if your pets will be inside.

For their safety (and ours), please ensure all animals are secured—especially those who like to make a quick dash out the door. While we'll always do our best to prevent escapes, please note that pet safety remains the owner's responsibility.

PAYMENT & BOOKINGS

- **First Bookings For Regular Ongoing Clean** -Your first initial cleaning services requires a 50% deposit to confirm your agreed booking slot. The remaining balance is due prior to or upon our team's arrival on the day of your scheduled clean. Unfortunately, we are unable to commence the service unless full payment has been received or confirmed.
- **Regular Ongoing Cleans**– The balance of your regular ongoing scheduled clean, is due prior to or upon our team's arrival on the day of your scheduled clean. Unfortunately, we are unable to commence the service unless full payment has been received or confirmed.

COMMUNICATION & FEEDBACK

We love keeping things simple!

You can use the Scrub Co Socials or SMS to:

Communicate directly with your cleaner
Leave notes or requests before each clean
Update access details or reschedule
Send quick feedback (we read every message!)

REVIEW & REWARDS

We truly value your feedback – it helps local businesses like ours grow and improve.

As a thank-you, you'll receive **\$20 off your next clean** when you leave us an **honest review** on Google or Facebook.

Just send us a quick message once your review is posted, and we'll apply your discount to your next booking.

Your words make a difference – and we appreciate your time in sharing your experience!

facebook
Reviews ★★★★★

Google
★★★★★





❤️ LOYALTY & REFERRAL REWARDS

We appreciate every client who chooses Scrub Co.

You can now earn rewards for spreading the word:

Refer a friend and both receive **\$20 off** on your next clean once they book mentioning your full name.

MINI MAINTENANCE PACKAGE

A flexible partial clean service This is only available as a weekly clean.

This is designed as a service to assist your home up keep, it is not a full house clean like our deluxe or premium Package.

Each visit automatically includes vacuum & mop of all accessible floors, then you select up to one service task from each room.

Kitchen (Select 1 Task):

1. Wipe benchtops, sink, taps & splashback; quick tidy of benchtop items
2. Empty & disinfect bin
3. Spot clean cupboard & dishwasher fronts
4. Quick wipe of small appliances
5. Clean inside microwave
6. Wipe switches & handles

Bathrooms & Toilets (Select 1 Task):

1. Full toilet clean & wipe around base
2. Clean shower walls & screen
3. Clean bath & surrounding tiles
4. Clean vanity, sink & mirror + quick tidy
5. Spot clean cupboard fronts
6. Wipe switches & handles
7. Refill toilet paper (if available)

Bedrooms: (Select 1 Task):

1. Light dusting
2. Bed making (excludes full linen change)
3. Quick tidy & surface wipe
4. Wipe switches, door handles & bedside tables
5. Dust window sills

Living / Office / Extra Spaces (Select 1 Task):

1. Wipe tables & general surfaces
2. Quick tidy (straighten cushions, fold blankets)
3. Light dusting of open surfaces

Laundry (Select 1 Task):

1. Wipe sink & benchtop
2. Spot clean cupboard or appliance fronts
3. Quick tidy of visible items
4. Deodorise areas & wipe switches and handles)



DELUXE CLEANING PACKAGE

Our most popular package. A complete ongoing full-home clean that leaves every room refreshed and ready to enjoy. Perfect for homes wanting a balanced, high-quality clean that keeps all areas sparkling.

Service Tasks

Kitchen

- Wipe benchtops, sink, taps & splashback
- Wipe cupboard & dishwasher fronts
- Wipe down appliance fronts
- Empty bins
- Light dusting
- Spot Cleaning of touch point areas

Bedrooms

- Bed making (excludes full linen change)
- Light dusting of surfaces
- Quick tidy & surface wipe
- Spot Cleaning of touch point areas
- Vacuum & mop floors

Bathrooms & Toilets

- Toilet cleaned & sanitised including base
- Clean shower walls, screen, tiles & fittings
- Clean bath & surrounding tiles
- Vanity, sink, mirror & benchtop cleaned
- Wipe switches & handles
- Tidy toiletries
- Deodorise room

Living Areas

- Vacuum & mop floors
- Wipe tables & general surfaces
- Quick tidy (straighten cushions, fold blankets)
- Vacuum couch & armchairs
- Spot Cleaning of touch point areas
- Light dusting of surfaces

Laundry / Utility

- Wipe sink & benchtop
- Wipe cupboard & appliance fronts
- Quick tidy of visible items
- Light dusting & deodorise
- Spot Cleaning of touch point areas

PREMIUM CLEANING PACKAGE

Our top-tier service with advanced detailing, stainless-steel polishing, grout scrubbing, skirting cleaning, and one complimentary upgrade each visit.

Kitchen

- Wipe benchtops, sink, taps & splashback
- Quick tidy of benchtop items
- Empty & disinfect bin
- Spot clean cupboard & dishwasher fronts
- Wipe appliance fronts
- Clean inside microwave
- Dishwashing or unpack dishwasher
- Wipe switches & handles
- Light dusting
- Grout & splashback scrub
- Stainless-steel polish (sink, rangehood & appliances)
- Detailed wipe of cupboard & drawer fronts
- Ceiling-to-floor dusting (reachable areas)
- Skirting detailing

Bathroom & Toilet

- Toilet clean & wipe around base
- Clean shower walls, screen, tiles & fittings
- Clean bath & surrounding tiles
- Clean vanity, sink, mirror & benchtop
- Wipe cupboard fronts, switches & handles
- Tidy toiletries & products
- Empty & disinfect bin
- Refill toilet paper (if available)
- Deodorise room
- Vent cover detail
- Shower grout scrub & fitting polish
- Ceiling-to-floor dusting (reachable areas)
- Skirting detailing
- High-touch point cleaning
- Vacuum & mop floors



🚪 Bedrooms

- Light dusting of furniture & window sills
- Bed making or linen change (if left out)
- Quick tidy & surface wipe
- Wipe switches, door handles & bedside tables
- Vacuum & mop floors
- Ceiling-to-floor dusting
- Skirting detailing
- Presentation reset (fold throws, arrange pillows, tidy visible areas)

🏡 Living / Office / Extra Spaces

- Vacuum & mop floors
- Wipe tables & general surfaces
- Quick tidy (straighten cushions, fold blankets)
- Vacuum couch & armchairs
- Light dust of shelving & TV unit
- Deodorise
- Ceiling-to-floor dusting
- Skirting detailing
- Spot clean lounge marks or minor surface stains (non-embedded)

🧺 Laundry

- Wipe sink, taps & benchtop
- Wipe cupboard & appliance fronts
- **Quick tidy of visible items**
- **Light dust of surfaces & switches**
- **Deodorise**
- **Vent cover detail**
- **Stainless-steel polish (sink & appliances)**
- **Ceiling-to-floor dusting**
- **Skirting detailing**
- **Vacuum & mop floors**



🎁 Bonus Upgrade Included In Premium (choose one per visit)

- ✓ Ceiling fans (reachable with a step ladder)
- ✓ Fridge external detail
- ✓ Cupboard internal/external organisation & clean (1 standard cupboard)
- ✓ 4 internal windows
- ✓ Sliding door glass (internal & external, up to 1 double sliding door)
- ✓ Window tracks (up to 4)
- ✓ Front door detail (inside & out)
- ✓ Wall washing (one small-to-medium bedroom or living space; excludes areas covered by décor or photos – we work around but never remove items)

COMMERCIAL CLEANING

Professional Commercial Services

Professional cleaning for businesses, offices, and studios across Toowoomba and surrounds.

What's Included

- Common areas, meeting rooms, and reception spaces dusted and refreshed
- Kitchens, bathrooms, and staff amenities sanitised
- Desks and office furniture wiped
- Floors vacuumed and mopped
- Rubbish bins emptied and relined

Why Choose Scrub Co

- Flexible scheduling
- Insured and police-checked team
- Custom packages available for different business needs
- Scalable as your business grows
- Australian Public Service Academy - APS Foundations: Privacy Awareness

Terms & Conditions

- 28 Day Invoicing Payment Schedule
- Service agreements available for ongoing work
- Specialised cleaning (e.g., IT equipment) must be disclosed and quoted separately
- Access and security requirements must be arranged in advance
- Quote on request

CONTACT US

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✉ Email: hello@scrubco.org

🌐 Website: www.scrubco.org

📍 Highfields, Toowoomba & Surrounds