## Barrhead & District Chamber of Commerce Executive Meeting Minutes

Date: October 14, 2020 Time: 12:00 Noon

**Location: ZOOM Meeting** 

1. Call to Order – 12:05 pm

Myrna Birchall- Absent Morris Vogelzang- Present **Dustin Clarke- Present** Lynda Leng- Present Anita Veldhuisen- Present Mark Vriend- Absent Amy Dievert- Absent Kristine Bryant- Present Michelle Rau- Absent Tate McNelly- Absent Megan Perry- Present Dave Sawatzky- Present Sarah Stafford- Present Nadia Vanleeuwen- Present Darcie Eamor - Absent Justine Schaffrick- Present Kelsey O'Brien - Absent Tracy Grabler - Present

- 2. <u>Adoption of Agenda Dave</u>
- 3. Additions to the Agenda Mainstreet Christmas via Town + Postal Codes
- 4. Motion for Adoption of Minutes of Previous Meetings
  - Tabled
- 5. Business Arising from the Minutes
- 6. Other Business
  - a) Heather Thomson from U of A 2 Part Survey (1-face to face 2-on-line) Some marketing strategies to increase sales:
    - went over Assessment Handout w/exec
    - o biggest shift since COVID online sales increase!!
    - o local business on-line sales option, digital presence crucial
    - o consumer spending up 20%
    - o radio ads work, good option
    - out door events will draw business
    - delivery options for consumers
    - increase town moral -fun factor = money maker
    - o Instagram target market teens to 40's
    - o FB target market 40's to 60's
    - New Successful Upcoming Business- "co-working facilities"

## Survey Result Summary- Key points:

- Business that would do well in Barrhead include: Boston Pizza, indoor play place, community daycare in town
- Stores that sell to one target market ie: age 24-45 year old
- Retailers to offer lots of sizes
- o Retailers to offer on-line purchase options
- Promotions vs sales as they give bad image of product
- Better options for farm machine repairs/parts and livestock feed in demand
- Office supplies needed
- Survey indicated current restaurants to have better atmosphere and customer service. Variety of food choices isn't a problem
- Consistent hours of operation stores close to early especially restaurants
- Some products available in town unknow to public- need better advertising and marketing to gain more business, especially specialty products
- b) New admin to be hired
  - Kelsey retiring from position
  - Megan, Nadia and Dave to conduct interviews
  - o Ad is on FB
- c) Vote Re Branding Plan
- d) Blue Heron Bird
  - Some concerns to not going back to location where it was removed
  - o Cost to repair is over \$10,0000.00
  - o Council doesn't want to spend money to repair
  - o Chamber exec all agree not in our scope of funding
- e) Peninsula Canada -partnership opportunity
  - Involved in employment and OHS matters
  - Suppose to speak at next general meeting October 15<sup>th</sup>
- f) Mainstreet Christmas
  - o council approved new decorations on main street
  - o plan for towering tree by mall -24 feet tall
  - lamp posts to have shooting stars left up year round
  - o plant hangers to have 54-inch column Christmas decorations
  - o 15,000 approx. cost
- g) Postal Codes
  - o Find out how many people shopping in town by tracking pc's
  - o get an idea if we should market more out of town
- h) Elections did not get time to go over Dave to talk about at next Exec meeting?
- 7. <u>Financial Reports</u> (Michelle) no update
- 8. <u>Committee Updates</u>
  - a) Advertising/Marketing Dustin or Lynda
    - o general meeting should discuss adverts online
    - o disable online application as causing some confusion
  - b) Economic Development Dave or Kristine
    - 14 acres on hwy no answer still from AB Transport

- c) Membership Myrna no update
- d) Networking & Business Activities Morris or Amy no update
- e) Charitable Activities (Festival of Trees, etc.) Michelle or Myrna o did not get time to go over

## 9. Related Organizations

- a) MMA Morris or Amy or Daveo did not get time to go over
- b) BSN Dave
  o did not get time to go over

## 10. Next Meetings:

- a) General Meeting: October 15, 2020 12:00 noon
- b) Executive Board Meeting November 11, 2020 12:00 noon
- 11: Adjourned 1:32 pm