

Terms and Conditions

Effective Date: March 27, 2025

1. Introduction

Welcome to Tiny SaaS HQ, operated by JDH LLC ("Company," "we," "our," or "us"). By purchasing and using our digital products, you agree to these Terms and Conditions. If you do not agree, do not use our services.

2. Products & Access

We sell digital products, including templates, e-books, and courses. Customers receive **lifetime access** to their purchases. No user account is required to access purchases.

3. Payment & Pricing

We accept payments via Stripe, Google Pay, Apple Pay, Amazon Pay, Cash App Pay, and Link. All prices are listed in USD and are subject to change.

4. No Refunds Policy

All sales are final. We do not offer refunds for any digital product purchases. Please review product descriptions carefully before purchasing.

5. Chargeback Dispute Policy

Unauthorized chargebacks will be disputed. If you experience payment issues, contact us at **tinysaaspreneur@gmail.com** before initiating a chargeback. Fraudulent chargebacks may result in restricted access to future purchases.

6. Intellectual Property

All digital products are owned by JDH LLC. Customers receive a **personal, non-transferable, non-exclusive** license to use the products. Redistribution, resale, or modification without permission is prohibited.

7. Limitation of Liability

We are not responsible for any damages resulting from the use or inability to use our digital products.

8. Governing Law

These terms are governed by the laws of Utah, USA, and comply with GDPR where applicable.

Privacy Policy

Effective Date: March 27, 2025

1. Introduction

This Privacy Policy explains how Tiny SaaS HQ collects, uses, and protects personal data in compliance with U.S. and EU GDPR laws.

2. Information We Collect

We collect minimal personal data, such as payment details processed by **Stripe** and customer inquiries via email at **tinysaaspreneur@gmail.com**. We do not store payment details.

3. How We Use Data

- To process transactions.
- To communicate with customers regarding their purchases.
- To comply with legal obligations.

4. Data Protection & GDPR Compliance

- Customers in the EU have the right to request access, correction, or deletion of their data.
- Contact us at **tinysaaspreneur@gmail.com** for data inquiries.

5. Third-Party Services

We use **Stripe** for payment processing. Stripe's privacy policy applies to all transactions.

6. Updates to This Policy

We may update this Privacy Policy as needed. Continued use of our services indicates acceptance of the revised policy.

Refund & Chargeback Policy

Effective Date: March 27, 2025

1. No Refunds Policy

All sales are final. Due to the nature of digital products, we do not offer refunds or exchanges.

2. Exceptions

Refunds may be granted only in the following cases:

- Duplicate purchases.
- Technical errors preventing product access, verified by our team.

3. Chargeback Policy

Customers agree not to initiate chargebacks without first contacting us at **tinysaaspreneur@gmail.com**. Unauthorized chargebacks will be disputed. Fraudulent chargebacks may result in legal action and restricted access to future purchases.

4. Contact Information

For disputes, reach out to us at **tinysaaspreneur@gmail.com** before filing a claim with your payment provider.

By purchasing from Tiny SaaS HQ, you acknowledge and agree to these policies.

