

## TERMS & CONDITIONS

### TASK Travel Agent Success Kit Products

Parent Company: **TASK Consulting Inc. (a Florida corporation)**

*Last updated: December 10, 2025*

These Terms & Conditions (“Terms”) govern your purchase and use of any products, programs, courses, events, live trainings, memberships, or services offered under the **TASK Travel Agent Success Kit** brand (collectively, the “Services”), provided by **TASK Consulting Inc.**, a Florida corporation (“TASK,” “we,” “us,” or “our”).

By purchasing or using any of our Services, you agree to be bound by these Terms. If you do not agree, you must not purchase, access, or use the Services.

#### **IMPORTANT NOTICE – FLORIDA RESIDENTS:**

Nothing in these Terms is intended to waive any rights you may have that cannot be waived under applicable Florida law.

---

## **1. NATURE OF SERVICES**

### **1.1 Consulting & Educational Purpose**

TASK provides consulting, training, and educational Services primarily for travel professionals and related businesses. All content, materials, and programs are for informational and educational purposes only.

### **1.2 No Legal, Tax, or Financial Advice**

The Services do **not** constitute legal, tax, financial, investment, or other professional advice. You are solely responsible for consulting with qualified professionals before making any decisions regarding your business, finances, or legal matters.

### **1.3 No Travel Agency Services**

Unless expressly stated in writing, the Services do not include the sale, booking, or arrangement of travel for consumers. These Terms apply to TASK Travel Agent Success Kit consulting and educational products, not to separate travel arrangements or client trips booked through other entities.

---

## **2. ELIGIBILITY**

2.1 You must be at least 18 years of age and have the legal capacity to enter into a binding contract under the laws of the State of Florida.

2.2 By purchasing or using the Services, you represent and warrant that all information you provide is true, accurate, and complete.

---

### **3. ACCOUNT & ACCESS**

#### **3.1 Account Creation**

Certain Services may require you to create an account or provide an email address and other information. You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account.

#### **3.2 Accurate Contact Information**

You agree to keep your contact and billing information current and accurate so that we may provide access information, updates, and important notices about your Services.

#### **3.3 Access Revocation**

We reserve the right, in our sole discretion, to suspend or terminate your access to any Service if we believe you have violated these Terms or engaged in abusive, disruptive, or unlawful behavior. Except where prohibited by Florida law, no refund will be owed in such circumstances.

---

### **4. FEES, PAYMENTS & TAXES**

#### **4.1 Fees**

You agree to pay all fees and charges for the Services you purchase, as listed at checkout or on the relevant order form. Prices are subject to change at any time prior to purchase.

#### **4.2 Payment Methods**

We may accept credit cards, debit cards, and other payment methods as listed at checkout. By submitting payment information, you authorize TASK and its payment processors to charge your selected payment method for the total amount due.

#### **4.3 Florida Sales & Use Tax**

To the extent applicable, any required Florida sales or use tax (and other applicable taxes) will be added to your purchase, and you agree to pay all such amounts.

#### **4.4 Installment or Payment Plans**

If a payment plan is offered and you select it, you agree to make all payments in full and on time. Failure to complete required payments may result in suspension or termination of access

to the Services, and you remain responsible for any outstanding balance, subject to applicable law.

---

## 5. REFUNDS, CANCELLATIONS & TASK LAB POLICY

### 5.1 General Refund Policy

Refund terms, if any, will be clearly stated on the specific sales page, order form, or product description at the time of purchase. If no refund policy is stated for a particular Service, your purchase is considered final and non-refundable to the maximum extent permitted by Florida law.

### 5.2 How to Request a Refund

Any and all claims for a refund must be submitted in writing to TASK's customer care team. You must email:

 [info@travelagentsuccesskit.com](mailto:info@travelagentsuccesskit.com)

Requests for refunds made through social media, direct messages, or to any other email or phone number may not be processed. All refund communications will be handled via the customer care email above.

### 5.3 TASK Lab – No Refunds

**TASK Lab** is a series of live programs, trainings, workshops, and/or events (online or in person). Due to the live, time-sensitive, and capacity-based nature of TASK Lab:

- **All TASK Lab purchases are final and non-refundable.**
- This applies regardless of your attendance, schedule conflicts, technology issues on your end, or partial participation, except where Florida law requires otherwise.

By enrolling in TASK Lab, you acknowledge and agree that there are **no refunds** for TASK Lab purchases.

### 5.4 Chargebacks

You agree not to initiate a chargeback with your bank or credit card provider without first contacting us at [info@travelagentsuccesskit.com](mailto:info@travelagentsuccesskit.com) and allowing us a reasonable opportunity to resolve the issue.

If you initiate a chargeback without first attempting to work with us, we reserve the right, to the fullest extent permitted by law, to:

- Suspend or terminate your access to all Services, and

- Treat such chargebacks as a material breach of these Terms.

Nothing in this section is intended to limit any non-waivable rights you may have under Florida law.

---

## **6. DELIVERY OF SERVICES**

### **6.1 Digital & Online Services**

For digital courses, memberships, and online content, we will deliver login or access details to the email address you provided at checkout. It is your responsibility to ensure your email address is correct and that you check your spam/junk folders.

### **6.2 Live Events & Live Online Sessions**

For live sessions or events (including TASK Lab), we will provide schedule details and access instructions in advance via email or our designated platform. We are not responsible if you fail to attend any live session due to:

- Inaccurate contact information,
- Failure to check email or platform notices, or
- Personal scheduling conflicts or time zone misunderstandings.

### **6.3 Technical Issues**

You are responsible for having the necessary technology and internet access. We are not liable for your inability to access the Services due to hardware, software, or connectivity issues on your end.

---

## **7. INTELLECTUAL PROPERTY**

### **7.1 Ownership**

All content and materials provided through the Services—including, but not limited to, videos, audio, written materials, slides, templates, worksheets, graphics, logos, trademarks, and trade names—are owned by TASK Consulting Inc. or its licensors and are protected by U.S. and international intellectual property laws.

### **7.2 License to Use**

Subject to your compliance with these Terms and full payment of applicable fees, we grant you a limited, non-exclusive, non-transferable, revocable license to use the content solely for your personal or internal business purposes.

### 7.3 Restrictions

You may **not**, without our express written permission:

- Reproduce, republish, distribute, resell, sublicense, share, or otherwise transfer any content to third parties;
- Post course materials or recordings on public websites, social media, or file-sharing platforms;
- Share your login information with others; or
- Use our content to create a competing course, program, or service.

### 7.4 Trademarks

“TASK,” “TASK Travel Agent Success Kit,” “TASK Lab,” and related names, logos, and designs are trademarks or service marks of TASK Consulting Inc. You may not use any of these marks without our prior written consent.

---

## 8. CONFIDENTIALITY & NON-DISCLOSURE

### 8.1 Definition of Confidential Information

For purposes of these Terms, “Confidential Information” means any non-public, proprietary, or confidential information that is disclosed by one party (“Disclosing Party”) to the other (“Receiving Party”) in connection with the Services, whether orally, visually, or in writing, including but not limited to:

- Business plans, strategies, operations, processes, pricing, financial information, marketing plans, and client lists;
- Proprietary frameworks, methods, systems, and internal training materials;
- Login credentials, access links, and non-public areas of membership sites or portals; and
- Any other information that a reasonable person would understand to be confidential under the circumstances of disclosure.

TASK’s **training materials, methods, systems, and internal business strategies** are expressly deemed Confidential Information.

### 8.2 Obligations of the Receiving Party

The Receiving Party agrees to:

- (a) Use the Confidential Information solely for the purpose of participating in and benefiting from the Services;

- (b) Not disclose, share, or make the Confidential Information available to any third party, except to its employees, contractors, or professional advisors who have a need to know and are bound by obligations of confidentiality no less protective than those in these Terms; and
- (c) Exercise at least reasonable care (and no less care than it uses to protect its own confidential information) to protect the Confidential Information from unauthorized use, access, or disclosure.

### **8.3 Your Confidentiality Obligations to TASK**

Without limiting the generality of the foregoing, you specifically agree that you will **not**:

- Share, teach, or redistribute TASK's proprietary processes, frameworks, scripts, templates, or course content as your own training or as part of a competing program;
- Provide other individuals or businesses with copies of, or access to, TASK's paid content, including recordings, worksheets, slides, or internal documents, except as expressly permitted in writing by TASK; or
- Publicly post, upload, or otherwise distribute course or program content on social media, websites, or file-sharing platforms.

### **8.4 TASK's Confidentiality Obligations to You**

TASK agrees that it will not disclose your non-public, proprietary business information shared in the course of consulting, coaching, or training (such as your specific client lists, financial data, unpublished strategies, or internal documents) to third parties, **except**:

- To employees, contractors, or professional advisors who need the information to support the Services and who are bound by confidentiality obligations;
- As part of anonymized, aggregated examples or case studies where you and your business are not identifiable; or
- Where disclosure is required by law, subpoena, or valid legal process (in which case, where legally permitted, TASK will make reasonable efforts to notify you).

### **8.5 Exclusions from Confidential Information**

Confidential Information does **not** include information that:

- (a) Is or becomes publicly known through no breach of these Terms by the Receiving Party;
- (b) Is received from a third party without breach of any obligation of confidentiality;
- (c) Is independently developed by the Receiving Party without reference to or use of the Disclosing Party's Confidential Information; or
- (d) Is approved in writing by the Disclosing Party for release or disclosure.

## 8.6 Compelled Disclosure

If the Receiving Party is required by law, regulation, or court order to disclose any Confidential Information, the Receiving Party may do so to the extent legally required, provided that (where legally permitted) the Receiving Party gives the Disclosing Party prompt notice of the requirement so the Disclosing Party may seek an appropriate protective order or other remedy.

## 8.7 Survival

The obligations of confidentiality and non-disclosure set forth in this Section shall commence upon first disclosure of any Confidential Information and shall continue for a period of **three (3) years** after the termination or completion of the applicable Services, or for so long as the information qualifies as a trade secret under applicable law, whichever is longer.

## 8.8 Additional NDAs

If you and TASK Consulting Inc. sign a separate written non-disclosure agreement, and there is any conflict between that agreement and this Section, the **individual written NDA will control** with respect to confidentiality terms.

---

## 9. USER CONDUCT & COMMUNITY GUIDELINES

### 9.1 Professional Conduct

You agree to behave in a respectful and professional manner in all interactions related to our Services, including live sessions, group calls, online communities, and any related forums.

### 9.2 Prohibited Conduct

You may not:

- Harass, abuse, or disrespect other participants, moderators, or TASK team members;
- Share others' confidential or private information without consent;
- Post or transmit unlawful, offensive, defamatory, or discriminatory content; or
- Use the Services for any unlawful or unauthorized purpose under Florida or federal law.

### 9.3 Removal for Misconduct

We reserve the right, at our sole discretion, to remove you from any Service or community space and restrict future access if your conduct is deemed disruptive, abusive, or in violation of these Terms. To the extent permitted by Florida law, no refund will be provided in such cases.

---

## 10. NO GUARANTEE OF RESULTS OR EARNINGS

### **10.1 No Promised Outcomes**

While TASK may share strategies, tools, and case studies related to building and growing a travel business, we do **not** and cannot guarantee any specific results, income level, profit, or business outcome.

### **10.2 Individual Results Vary**

Your results depend on many factors, including but not limited to your background, experience, skills, implementation, work ethic, market conditions, and external economic factors.

### **10.3 Testimonials & Examples**

Any testimonials, success stories, or examples of results shared through our marketing or within the Services reflect individual experiences only. These are not guarantees that you will achieve the same or similar results.

---

## **11. THIRD-PARTY TOOLS, VENDORS & LINKS**

### **11.1 Third-Party Tools & Platforms**

We may recommend or require the use of third-party platforms, software, or tools (for example, CRMs, marketing tools, booking platforms, or social media sites). You are solely responsible for reviewing and accepting any such third-party terms and privacy policies.

### **11.2 No Responsibility for Third Parties**

We are not responsible or liable for the acts, omissions, policies, services, or content of any third-party vendors, platforms, or providers.

### **11.3 Affiliate Links (If Applicable)**

From time to time, we may receive compensation or affiliate commissions for recommending certain products or services. We will disclose affiliate relationships where required by law.

---

## **12. DISCLAIMER OF WARRANTIES**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE FLORIDA LAW, THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED.

TASK CONSULTING INC. EXPRESSLY DISCLAIMS ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

We do not warrant that the Services will be uninterrupted, error-free, secure, or that defects will be corrected. We make no warranty as to the completeness, accuracy, reliability, or suitability of any information provided.

Nothing in this section is intended to disclaim any warranty or right that cannot be disclaimed under Florida law.

---

### **13. LIMITATION OF LIABILITY**

TO THE MAXIMUM EXTENT PERMITTED BY FLORIDA LAW:

#### **13.1 No Indirect Damages**

In no event shall TASK Consulting Inc., its owners, officers, employees, contractors, or affiliates be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages, including lost profits or lost business opportunities, arising out of or in connection with your use of the Services.

#### **13.2 Cap on Direct Damages**

In no event shall our total liability for any claim arising out of or relating to the Services or these Terms exceed the amount you actually paid for the specific Service giving rise to the claim.

#### **13.3 Florida Law Preservation**

Some jurisdictions, including Florida, may not allow certain limitations of liability. To the extent Florida law does not permit the exclusion or limitation of certain damages, those portions of this section shall not apply to you and our liability shall be limited to the minimum extent required by Florida law.

---

### **14. INDEMNIFICATION**

You agree to indemnify, defend, and hold harmless TASK Consulting Inc., its officers, employees, contractors, and affiliates from and against any and all claims, liabilities, damages, losses, and expenses (including reasonable attorneys' fees) arising out of or related to:

- Your use or misuse of the Services;
- Your violation of these Terms; or
- Your infringement of any intellectual property or other rights of a third party.

To the extent any indemnification obligation is limited by Florida law, such obligation shall be enforced to the fullest extent permitted.

---

## **15. CHANGES TO SERVICES & TERMS**

### **15.1 Changes to Services**

We may modify, update, or discontinue any part of the Services at any time, with or without notice, consistent with applicable Florida law.

### **15.2 Changes to Terms**

We may revise these Terms from time to time. When we do, we will update the “Last updated” date above. Your continued use of the Services after revised Terms are posted will constitute your acceptance of any changes.

---

## **16. GOVERNING LAW & VENUE (FLORIDA)**

### **16.1 Governing Law**

These Terms, and any dispute arising out of or related to them or the Services, shall be governed by and construed in accordance with the laws of the **State of Florida**, without regard to its conflict of law principles.

### **16.2 Venue & Jurisdiction**

You agree that any legal action or proceeding arising out of or relating to these Terms or the Services shall be brought exclusively in the state courts located in **Pinellas County, Florida**, or, where federal jurisdiction is appropriate, in the United States District Court for the **Middle District of Florida (Tampa Division)**.

You hereby consent to the personal jurisdiction of such courts and waive any objection based on improper venue or inconvenient forum, to the extent permitted by Florida law.

---

## **17. SEVERABILITY**

If any provision of these Terms is held to be invalid, illegal, or unenforceable under applicable law, such provision shall be modified to the minimum extent necessary to make it enforceable, and the remaining provisions shall remain in full force and effect.

---

## **18. ENTIRE AGREEMENT**

These Terms constitute the entire agreement between you and TASK Consulting Inc. concerning the Services and supersede any prior or contemporaneous agreements, representations, or understandings, whether written or oral, regarding the subject matter.

---

## **19. CONTACT INFORMATION**

If you have any questions about these Terms, your purchase, or our refund policies, please contact:

**TASK Consulting Inc.**

Email: [info@travelagentsuccesskit.com](mailto:info@travelagentsuccesskit.com)