

Chapter 7 – Impact on Yourself, Your Organization, and Your Community

Take time now to reflect on the conversation you envisioned earlier in this chapter where having a posture of cultural humility would have been helpful to gain a better understanding of the other person's point of view. What would have been different? Would the outcome have been different if you did? Write that conversation down and spend time thinking about how conversations could look differently moving forward.

Write down the answer to the following question: Does your organization have a plan to address situations that have a negative impact on the sense of belonging and psychological safety of your talent? If it does not, what will it take to develop a plan so when things happen you will be ready?

Take time now to think of an upcoming conversation you will be having that may turn contentious with a neighbor, family member, member of your faith community, volunteer in an organization you are involved in, and so forth. Reflect on how this conversation will look different now that you know how to use a posture of cultural humility. Now share your reflections with someone.
