Privacy Policy for A1Q.io

At A1Q.io, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your information.

1. Information We Collect

- Personal Information: Name, email address, billing information, and other details when you register or contact us.
- Usage Data: Pages visited, browser type, and time spent, collected via cookies and similar technologies.
- Client Data: Information stored through your white-label GoHighLevel account.

2. How We Use Information

- To provide, maintain, and improve our services.
- To process transactions and manage user accounts.
- To send administrative emails, service updates, and marketing communications (with opt-out options).
- To ensure data integrity and service functionality.

3. Data Sharing

We do not sell your data. We may share data with:

- Service providers (e.g., payment processors, hosting providers).
- Authorities when legally required.

4. Security

We use industry-standard encryption and security measures to protect your data.

5. Your Rights

You can request access, correction, or deletion of your data by contacting us at info@a1q.io.

6. Cookies

We use cookies to improve user experience. You may disable cookies through your browser settings.

Terms and Conditions for A1Q.io

By using A1Q.io, you agree to the following terms:

1. Services

A1Q.io provides a white-label SaaS solution based on GoHighLevel's CRM, marketing, and automation platform.

2. User Responsibilities

- You must be 18 years or older to use our services.
- You agree to use the platform for lawful purposes only.
- You are responsible for any content uploaded through your white-labeled portal.

3. Account & Security

You are responsible for maintaining the confidentiality of your account and passwords.

4. Payment

Subscription fees are billed monthly or annually. Payment is due in advance.

5. Intellectual Property

All rights in the software are owned by GoHighLevel and licensed to you through A1Q.io's platform. You may not resell or redistribute the software outside the agreed use.

6. Termination

We reserve the right to suspend or terminate accounts that violate these terms or pose a risk to our infrastructure.

7. Limitation of Liability

A1Q.io is not liable for indirect, incidental, or consequential damages arising from the use or inability to use our services.

Refund Policy for A1Q.io

1. Monthly Subscriptions

Refunds are not provided for monthly subscription payments once a billing cycle has started. Please cancel before your renewal date to avoid future charges.

2. Annual Subscriptions

You may request a partial refund within 14 days of your initial purchase, minus the value of the time

used.

3. Onboarding & Setup Fees

One-time setup fees and onboarding services are non-refundable.

4. Cancellation Policy

To cancel your subscription, you must submit a written request via email to info@a1q.io at least 3 days before your next billing cycle.