

BTS Parking Privacy Policy

Effective Date: June 20, 2024

This Privacy Policy describes how BTS Parking ("we," "us," or "our") collects, uses, and discloses your personal information when you use our services, including our website or mobile application (collectively, the "Services").

Information We Collect

We collect several types of information about you when you use the Services:

- **Personal Information:** This includes information that can be used to identify you, such as your name, email address, phone number, and vehicle license plate number.
- **Usage Data:** This includes information about how you use the Services, such as the dates and times you park, the duration of your parking, and the location of the parking lot.
- **Device Information:** This includes information about the device you use to access the Services, such as the device type, operating system, IP address, and browser type.

How We Use Your Information

We use the information we collect for several purposes:

- To provide and operate the Services, including processing your parking reservations and payments.
- To send you important information about the Services, such as parking confirmations, receipts, and changes to our terms and conditions.
- To send you occasional marketing communications about parking offers and promotions. You can opt out of receiving marketing communications from us at any time (see "Your Choices" below).
- To improve the Services by analyzing usage data.
- To comply with legal and regulatory requirements.

We will not sell or rent your personal information to any third party.

Sharing Your Information

We may share your information with third-party service providers who help us operate the Services. These service providers are contractually obligated to keep your information confidential and to use it only for the purposes for which we disclose it to them.

We may also disclose your information if we are required to do so by law or in the good faith belief that such disclosure is necessary to protect our rights or the rights of others.

Your Choices

You have several choices regarding your information:

- You can opt out of receiving marketing communications from us by following the unsubscribe instructions in those communications.
- You can access and update your personal information through the Services.
- You can request that we delete your personal information by contacting us (see "Contact Us" below).

Data Security

We take reasonable steps to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no internet or electronic storage system is 100% secure.

Children's Privacy

The Services are not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and you believe that your child has provided us with personal information, please contact us (see "Contact Us" below).

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on the Services.

Contact Us

If you have any questions about this Privacy Policy, please contact us at INFO@BTSPARKING.COM OR TEXT US AT 855-677-0120

BTS Parking Terms and Conditions

Effective Date: June 20, 2024

These Terms and Conditions ("Terms") govern your use of the BTS Parking Services (the "Services"), including our website or mobile application. By using the Services, you agree to be bound by these Terms.

Use of the Services

You may only use the Services for lawful purposes and by these Terms. You are responsible for all activity that occurs on your account.

Parking Reservations

Parking Reservations are in REAL TIME and based on availability. You must be in the parking lot to reserve and pay for your spot with your vehicle. NO TRANSFERRING OF TIME LEFT. You can use the Services to make parking reservations at participating parking locations. When you make a reservation, you agree to pay the applicable parking fees. **NO REFUNDS UNDER ANY CIRCUMSTANCES.**

Payment

You can pay for parking using a valid credit or debit card. OR APPLE PAY. You agree to keep your payment information current. Your payment is for one vehicle only. NO SPLITTING TIME BETWEEN TWO VEHICLES.

Cancellations and Refunds

Once you make payment for the time you selected. There is no cancellations or refunds granted. NO REFUNDS FOR UNUSED TIME

Disclaimer

The Services are provided "as is" and without warranty of any kind, express or implied. BTS Parking disclaims all warranties, including but not limited to the warranties of merchantability, fitness for a particular purpose, and non-infringement.

Limitation of Liability

BTS Parking shall not be liable for any damages arising out of or related to your use of the Services, including but not limited to direct, indirect, incidental, consequential, or punitive damages.

NO OVERNIGHT PARKING

Under any circumstances, there is NO OVERNIGHT PARKING ALLOWED. Any vehicle left after 11:59 pm will be towed at the vehicle owner's expense. BTS Parking will not be held liable for any charges incurred by the towing company or any storage fees.

Termination

We may terminate your access to the Services for any reason, at any time, without notice.

Entire Agreement

These Terms constitute the entire agreement between you and BTS Parking regarding your use of the Services.