

# HVAC PROTECTION PLAN

Even today's best heating and cooling systems may fail over time regardless of the manufacturer's excellent reputation. All our installs come with a 10 year HVAC Protection Plan that will protect your budget against future unforeseen repair costs.



## WE STAND BEHIND OUR WORK

We will protect you from the expense of breakdowns, guarantee proper installation, shield you from manufacturing defects, and ensure that you have received the best value and are 100% satisfied.

## PART OF OUR PROMISE

We will repair or replace all comfort system components in the event equipment fails as a result of a manufacturer's defect up to 10 full years from installation.

## WHAT MAKES US DIFFERENT? WE PUT IT IN WRITING

- We complement manufacturer's parts Limited Warranty by providing labor coverage
- No Deductible
- No Trip charge
- Our commitment is transferable
- Our promise is Insured by an A Rated Insurance Company
- Included with your install
- Guaranteed peace of mind for the next 10 years

PARTS &  
LABOR  
GUARANTEE  
WITH EVERY  
INSTALL

10  
YEARS

## How Do I Obtain Service?

When repairs are required, homeowner will call the mechanical contractor on the face of the Agreement. The contractor will repair your equipment and will be paid by the Program Manager for services covered under this Extended Service Plan, in accordance with the Terms and Conditions of this Plan.

## MOST COMMON COVERED REPAIRS



### AIR CONDITIONER / HEAT PUMP

- Compressor & Drier
- Condenser Coil
- Contactor
- Capacitor – run/start/split (start assist)
- Accumulator
- Fan Motor
- Reversing Valve
- Defrost Board/ Control / Timer
- Crank Case Heater
- Fan Blade
- Schrader Core



### FURNACE / AIR HANDLERS

- Heat Exchanger
- Blower Motor
- Control Board
- Thermal Expansion Valve
- Pressure Switch
- Transformer
- Gas Valve
- Flame Sensor



### THERMOSTAT

- Covered if a new thermostat is installed at the time of installation with new equipment.



### EVAPORATOR COIL & REFRIGERANT

- Leak repair or replacement of the entire evaporator coil
- Liquid Line Solenoid Valve
- Expansion Valve



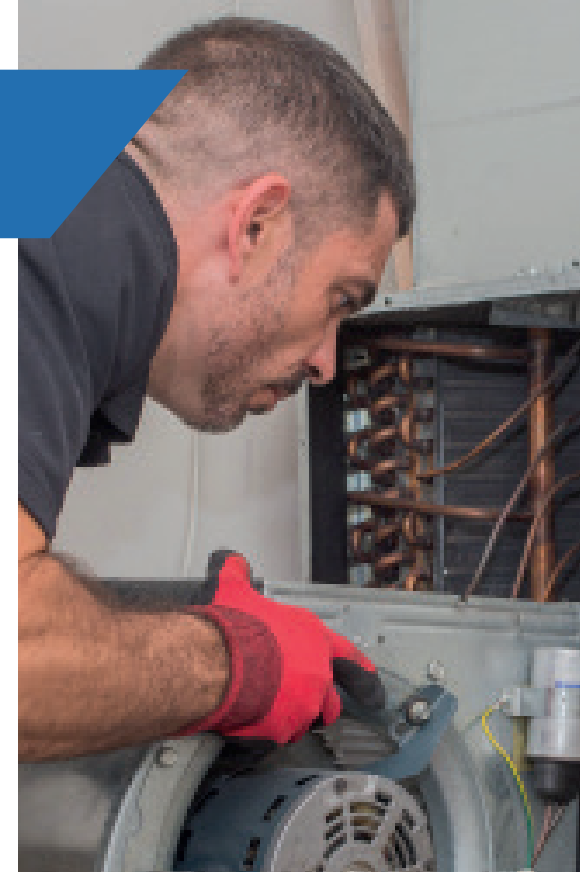
### MISCELLANEOUS

- CAD Cell
- Couplers
- Door Switch
- Fan Sequencer or other relay



### EXCLUSIONS INCLUDE

- Repairs resulting from a lack of proper maintenance.
- Predictive failures
- Adjustments and resets to the equipment
- Acts of God (Earthquake, flood, lighting, hurricane, etc), war, and terrorism.



### OWNER'S RESPONSIBILITIES:

Providing normal care and maintenance including but not limited to, cleaning evaporator or condensing coils, drains, burners or heat exchangers; lubrication; adjustments; normal filter maintenance; and accessibility for service. All maintenance must be performed in accordance with manufacturer specifications and by a servicer approved by Program Manager.