# Terms of Service

Effective Date: July 29, 2025

Anchored Pediatric Mental Health

Grizelda M. Anguiano, M.D., PLLC

#### 1. Use of Website Content

All information provided on this website, including text, graphics, downloadable content, and blog posts, is for general educational and informational purposes only. It is not intended as a substitute for professional medical advice, diagnosis, or treatment. Viewing or interacting with this content does not establish a physician-patient relationship.

#### 2. Medical Services Overview

Anchored Pediatric Mental Health is a private medical practice operated by Grizelda M. Anguiano, M.D., PLLC, offering direct-pay pediatric mental health services, including ADHD assessments, medication management, and family-centered care. All services are provided under a direct care model and are not billed to insurance. Specific services require a formal intake and signed agreement.

## 3. Technology Use and Secure Communication

We may use secure platforms such as PracticeQ, encrypted email, telehealth (Zoom for Healthcare), and AI-supported documentation tools (e.g., Heidi.ai) to support communication and care. These tools are HIPAA-compliant. No recordings are stored or shared without explicit consent.

Website inquiries, contact forms, or social media interactions are not monitored for emergencies and should not be used for urgent matters. Please call 911 or go to the nearest emergency room in a crisis.

#### 4. No Guarantee of Results

Every child and family is unique. While we aim to provide compassionate, evidence-informed care, we do not guarantee specific outcomes or results from services discussed or provided.

## 5. Privacy and Data Collection

We collect only the information you voluntarily provide when submitting a contact form or joining our mailing list. Please see our Notice of Privacy Practices and Privacy Policy for details about how your information is used and protected.

#### 6. External Links and Resources

This site may contain links to third-party resources for educational purposes. Anchored Pediatric Mental Health is not responsible for the content, accuracy, or privacy practices of external websites.

# 7. Intellectual Property

All content on this site, including branding, images, graphics, and written materials, is the intellectual property of Anchored Pediatric Mental Health or its licensors. You may not reproduce, copy, or distribute materials without written permission.

## 8. Changes to These Terms

We reserve the right to update or modify these Terms at any time. Changes will be effective upon posting. We encourage you to review this page periodically for updates.

### 9. Contact Information

If you have questions about these Terms or our services, you may contact us at:

Anchored Pediatric Mental Health 18838 Stone Oak Parkway, Suite 202 San Antonio, TX 78258

Email: dranguiano@anchoredtx.com

Phone: 210-988-0210