## **DP Property Sourcing Ltd Privacy Policy**

#### 1. Information We Collect

- Full name
- Email address
- Phone number
- Billing and payment details
- IP address and device information
- Communication preferences
- Any other personal data you voluntarily provide

#### 2. How We Use Your Information

- To manage your subscription to the Nab An Investor Challenge
- To provide customer support and service updates
- To send you session reminders and toolkit access
- To improve our services and marketing communications
- To comply with legal obligations

# 3. Legal Basis for Processing

We process your personal data based on the following legal grounds:

- Your consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate interests in operating and improving our business

#### 4. Sharing Your Information

We do not sell or rent your personal data. We may share it with trusted third-party service providers for operational purposes such as payment processing, email delivery, or cloud storage. All third parties are contractually obligated to protect your data.

### 5. Data Retention

We retain your data only as long as necessary to fulfil the purposes for which it was collected or to comply with legal and accounting requirements.

### 6. Your Rights

Under the UK GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Object to or restrict processing
- Withdraw consent at any time
- Lodge a complaint with the Information Commissioner's Office (ICO)

## 7. Cookies and Tracking

We may use cookies to enhance your experience on our website. You can disable cookies through your browser settings.

# 8. Data Security

We implement appropriate technical and organisational measures to protect your data against unauthorised access, loss, or misuse.

### 9. Changes to This Policy

We may update this Privacy Policy from time to time. You will be notified of any significant changes via email or our website.

#### 10. Contact Us

If you have any questions, concerns, or complaints, you can contact us at:

Email: enquiries@thedobsonpropertygroup.co.uk

**L** Tel: 01493 222472

We aim to acknowledge all complaints within 3 working days and resolve them within 14 working days. If a resolution cannot be achieved, you will be informed of the next steps and potential escalation procedures.