

Exit staff

Exit staff play an important role as the first friendly face of Do3 once the swimmer has exited the water. They may be a little wobbly on their feet, cold and disoriented. You are the first person to check their wellbeing. You MUST wear sturdy shoes as the bank gets slippery and muddy. You are responsible for the following:

During session:

- Assisting swimmers into and out of the water using the pole provided
- Checking all swimmers entering the water are wearing a brightly coloured hat, and have a tow float if they are not wearing a wetsuit (or are under 16)
- As swimmers exit, asking whether they are ok and if they've had a good swim
- Ensuring swimmers check out on the tablet and do not by-pass it if there's a queue.
- If the water temperature is low the swimmer may be very cold so encourage them to get changed promptly and to get a warm drink and some food
- Advise the session manager or check in if concerned about a swimmer

After session:

- Reporting any incidents, issues or concerns to the session manager

Please note:

- Staff may not use mobile phones when on safety duty except if required to call for emergency assistance
- Staff must present a positive image of Do3 at all times in their behaviour and language
- Staff must wear clothing suitable for their role and the weather conditions, and present a smart image
- Fluorescent jackets will be provided for safety personnel which must be worn at all times when they are on duty
- Radio channels (not usually provided to swim exit staff) are to be kept clear in case of an emergency rather than being used for general chat