

AVOID

- WORKPLACE CONFLICT.
- LABOUR DEPARTMENT INTERVENTION.
- DISCIPLINARY HEARINGS.
- CCMA CONCILIATIONS.
- CCMA ARBITRATIONS.
- LABOUR COURT LITIGATION.
- CIVIL COURT ACTIONS.

MEDIATE FIRST





TYPES OF WORKPLACE DISPUTES























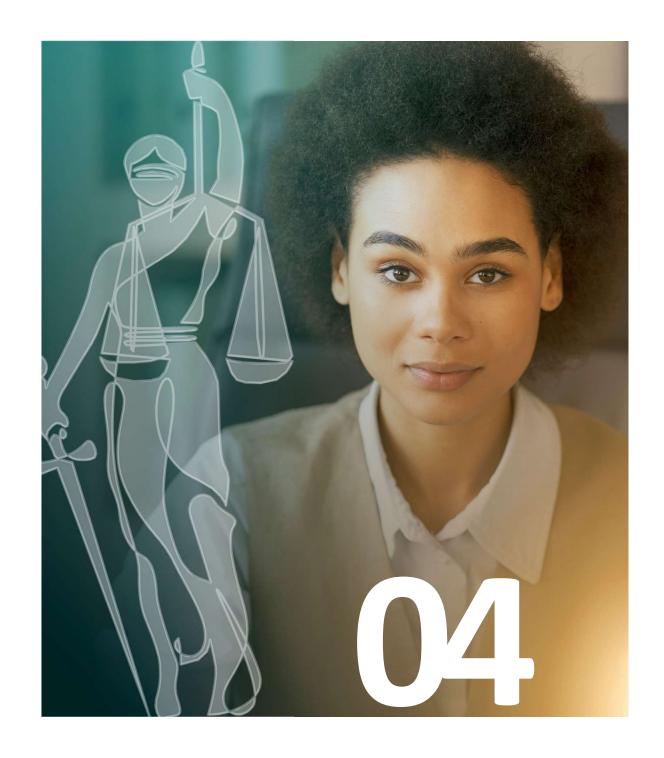


WHAT IS MEDIATION?

MEDIATION IS A PROCESS WHERE
PARTIES AGREE TO APPOINT AN
INDEPENDENT AND OBJECTIVE THIRD
PARTY (MEDIATOR) TO HELP THEM
RESOLVE THEIR EXISTING DISPUTES.

THE MEDIATOR ASSISTS AND GUIDES
THE PARTIES TOWARDS THEIR OWN
RESOLUTION AND DOES NOT DECIDE
THE OUTCOME.





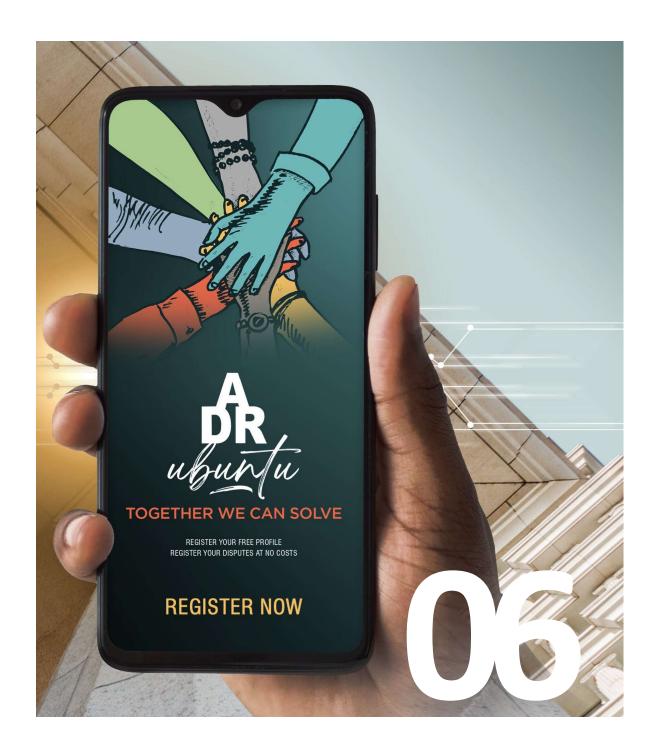


ADR UBUNTU PLATFORM

ADR UBUNTU EXCLUSIVELY OFFERS AN INDEPENDENT DIGITAL ALTERNATIVE DISPUTE RESOLUTION PLATFORM THAT IS SOLELY FOCUSED ON RESOLVING DISPUTES CONFIDENTIALLY THROUGH A PROCESS OF MEDIATION.

THE PLATFORM HAS SPECIFICALLY BEEN
STRUCTURED TO ENSURE THAT DISPUTES
ARE MANAGED AND FINALIZED AS
EXPEDIENTLY AND COST-EFFECTIVELY AS
REASONABLY POSSIBLE, WITHOUT
COMPROMISING PRINCIPLES OF FAIRNESS,
TRANSPARENCY, AND OBJECTIVITY.





ADVANTAGES OF ADR UBUNTU REFERRAL

01. IMPARTIALITY

ADR UBUNTU is an independent entity that is neutral and unbiased, which shall ensure that disputes are handled objectively and fairly. This impartiality builds trust with employers and employees, as they know their concerns will be addressed without any bias towards the business.

CONSISTENCY

ADR UBUNTU will ensure consistency in handling disputes. Structured procedures and guidelines are followed, leading to uniform outcomes and fair treatment of employers and employees.



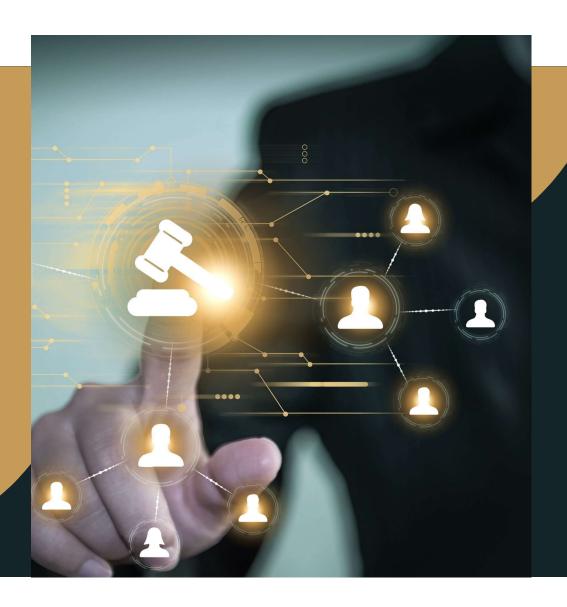
17 TRANSPARENCY

Employers and employees are more likely to trust the dispute resolution process when it is managed by an independent entity. The transparency and objectivity mediation offers will ensure confidence and belief in the dispute resolution process.

06. RESOLUTION EFFICIENCY

ADR UBUNTU can expedite the resolution process within a 7-day cycle provided all parties commit to the process. Swift resolution reduces the negative impact of disputes on all involved.







PANEL OF MEDIATORS

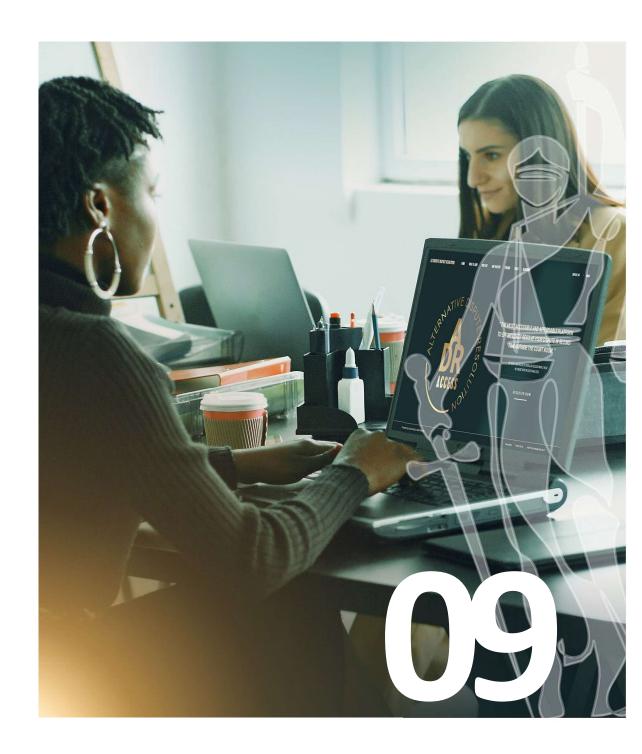
- We have a highly competent and experienced panel of Mediators who consists of retired Judges, acting Judges, senior and junior Advocates, senior and junior Attorneys and a range of Experts within various fields of industry.
- Mediators appointed to mediate are all experienced and skilled labour practitioners.
- Mediators registered on the platform will be requested to sign a declaration confirming that they shall immediately, upon receiving and accepting an appointment to mediate a matter, inform the Registrar in writing if they are aware of any circumstances that could give rise to any justified doubts as to their independence or impartiality to act as an Mediator.

- MEDIATOR ON CALL - MUST HAVE TOOL FOR HR MANAGERS

- HAVING A MEDIATOR ON CALL WILL -

- PROVIDE HR MORE TIME TO FOCUS ON OTHER KEY ISSUES.
- CREATE LESS STRESS AND CAUSE LESS FRUSTRATIONS FOR HR.
- REMOVE HR FROM UNNECESSARY WORKPLACE CONFLICT.
- PROMOTE HR INDEPENDENCY AND NEUTRALITY.
- PROMOTE BELIEF AND TRUST IN HR.
- PROVIDE ACCESS TO LABOUR EXPERTS.
- GUARANTEE CONFIDENTIALITY.
- GUARANTEE EXPEDIENCY AND AFFORDABILITY IN REACHING OUTCOMES.

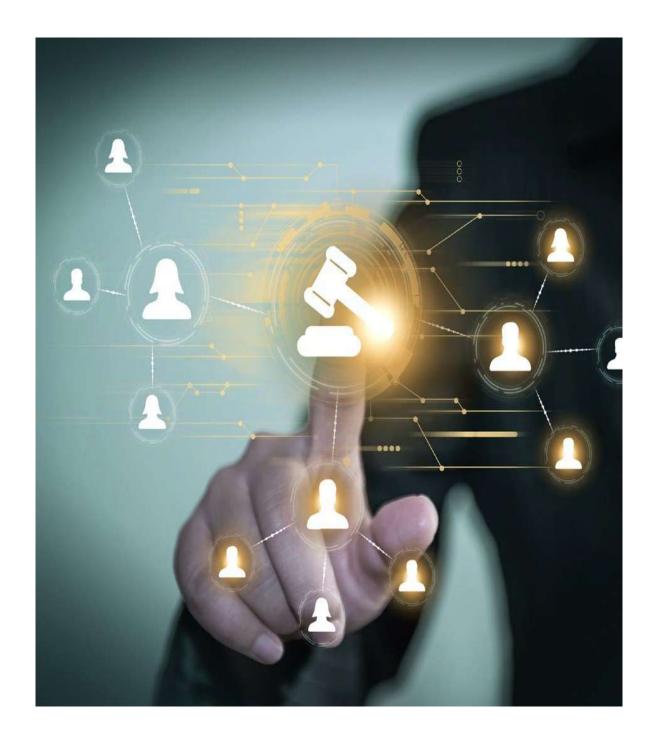




RISKS FOR EMPLOYERS NOT TO MEDIATE

- UNNECESSARY EXPOSURE TO FORMAL LITIGATION THROUGH THE CCMA AND/OR COURTS.
- INCREASED LEGAL FEES.
- DELAYS AND FRUSTRATION IN REACHING AN OUTCOME.
- REDUCES OVERALL PRODUCTIVITY WITHIN THE WORKFORCE.
- POTENTIAL DAMAGE TO COMPANY'S REPUTATION AS A FAIR AND SUPPORTIVE EMPLOYER.
- DECREASED RETENTION OF WORKFORCE.
- LOSS OF TRUST AND LOYALTY IN LEADERSHIP.
- REGULATORY SCRUTINITY BY AUTHORITIES.





OFFERINGS 2025

- ONCE-OFF INITIATION FEE FOR EMPLOYERS.
- REGISTRATION OF PROFILES AND DISPUTES FREE OF CHARGES.
- PER DAY MEDIATION FEE.
- PAY AS YOU GO PLAN.
- YEARLY PLANS.
- FEES ARE PAID BY EMPLOYER.
- ALL COSTS AND FEES ARE FIXED.
- NO UNEXPECTED COSTS.





ONCE-OFF INITIATION FEE 2025

R OF EMPLOYEES
1 - 20
21- 50
51 - 100
101 PLUS

• SIGN-UP FORM AND T/C'S WILL BE SENT UPON ENQUIRY





FIXED PER DAY MEDIATION FEE 2025

MEDIATORS FEE PER DAY (EX VAT)

R3000

- SIGN-UP FORM AND T/C 'S WILL BE SENT UPON ENQUIRY
- FEE PAYABLE ONCE MEDIATOR IS APPOINTED AND MEDIATION DATE BOOKED



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PAY AS YOU GO PLAN

PRE-BUY ONE 90 MINUTE MEDIATION SESSION AT A TIME

2025

ONCE-OFF 90-MINUTE MEDIATION SESSION FEE (EX VAT)

R1250

- SIGN-UP FORM AND T/C 'S WILL BE SENT UPON ENQUIRY.
- MEDIATION SESSIONS ARE 90-MINUTES IN DURATION.
 - BOOK ONE SESSION PER DISPUTE PER DAY.



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YEARLY PLANS PRE-BUY 90 MINUTE MEDIATION SESSION PACKAGES 2025

YEARLY PACKAGE FEE (EX VAT)	NUMBER OF 90-MIN MEDIATION SESSIONS PER ANNUM
R2500	3
R5000	7
R7500	11
R10000	15

- SIGN-UP FORM AND T/C'S WILL BE SENT UPON ENQUIRY.
- MEDIATION SESSIONS ARE 90-MINUTES IN DURATION.
 - BOOK ONE SESSION PER DISPUTE PER DAY.





CONTACT DETAILS

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