



## **ABOUT THE PILOT PROJECT**

### **COMMUNITY PRO BONO MEDIATION HUBS**

In a country where communities do not have access to justice ADR UBUNTU has created an easy to use and accessible mediation platform that empowers individuals to resolve disputes swiftly, affordably and confidentially.

Rooted in the spirit of Ubuntu, which values human dignity, compassion, and reconciliation, our platform focusses on promoting initiatives that can help bridge the gap between justice and affordability, ensuring all South Africans can resolve conflicts without unnecessary legal and financial barriers. Bridging the justice gap requires that the public be fully informed about the benefits of mediation and have unhindered access to effective mediation support.

In response to the growing legal crisis faced by many South African communities, Eden FM has partnered with ADR Ubuntu to launch a pioneering initiative that will provide free, swift and confidential mediation services to individuals within the Oudtshoorn, Mossel Bay, and George areas.

Pro Bono Community Mediation Hubs will operate once a week at pre-determined venues offering individuals free access to professional mediation services. The 10-week pilot project will be launched at the end of September 2025 and continue until the first week of December 2025. Sessions will be hosted in Oudtshoorn (Tuesdays), George (Wednesdays) and Mossel Bay (Thursdays) between 9h00 and 16h00.

**View the attached schedules for the venue details, dates and times.**

People who are unable to visit the venues on the days set aside can also lodge their disputes online by visiting our website at [www.adrubuntu.co.za](http://www.adrubuntu.co.za). The “how to lodge your dispute online” directions provided on the website must be followed.

This initiative underscores both organizations shared commitment to empowering communities with the tools and knowledge to manage conflict constructively, fostering peace and harmony across the Garden Route.

For more information contact ADR UBUNTU at 076 7278868 or send an email to [frank@adrubuntu.co.za](mailto:frank@adrubuntu.co.za)