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OUR OPERATING HOURS

Monday and Wednesday	9.00am to 6.00pm
Tuesday and Thursday	9.00am to 9.00pm (6.00pm to 9.00pm – on an appointment basis)
Friday	9.00am to 5.30pm

For more information, visit us at

SG Cares Volunteer Centre @ Clementi

Email: volunteer@frcsfsc.sg



www.frscfsc.sg



www.facebook.com/FRCSFSC



[@sgcaresvcclementi](https://www.instagram.com/sgcaresvcclementi)

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FRCS FSC ANNUAL REPORT FY 2022/2023

25TH ANNIVERSARY EDITION

Years of Journeying

With Our Community

and More...

FRCS FSC ANNUAL
REPORT FY 2022/2023

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FINANCIAL YEAR
Unless otherwise specified, this report is applicable for the financial year ending 30 June 2023 so as to align with the financial year adopted by Rotary International and the Foundation of Rotary Clubs (Singapore) Ltd.

DISCLAIMER
The report is accurate at the point of printing. Should there be further updates to the report thereafter, the revised version can be found online at www.frscfsc.sg.

ABOUT US

Established in 1997, Foundation of Rotary Clubs Singapore Family Service Centre (FRCS FSC) is a division of the Foundation of Rotary Clubs (Singapore) Ltd, which is part of Rotary International, the first service club organisation in the world. Previously named Rotary FSC, the Centre was rebranded as FRCS FSC in January 2020, to align itself with its parent organisation. Since April 2021, FRCS FSC has been operating the SG Cares Volunteer Centre (VC) @ Clementi. The SG Cares VC @ Clementi is sited within the FSC at the Clementi office.

OUR MOTTO

Service Above Self

OUR MISSION AND VISION

Impacting every family and individual in need through our ideal of Service Above Self

OUR OBJECTIVES

- To strengthen the potential of individuals, families and groups with different concerns
- To provide family-oriented programmes which are responsive to the changing needs of the community
- To collaborate with community organisations to improve social services for persons and their families who are in need

OUR SHARED BELIEFS

- Teamwork – Supporting one another as a team in achieving our Centre’s objectives
- Respect – Upholding the dignity, rights and worth of every individual: our clients, partners and colleagues
- Integrity – Adhering to the Code of Conduct and the highest standards of ethical practice
- Professionalism – Maintaining the highest professional standards and having positive regard for others and self
- Client-Centredness – Placing clients’ interests as the core and priority in all matters
- Compassion – Understanding and love for self and others

OUR STRATEGIC DIRECTIONS

The Management Committee and the Staff Team of FRCS FSC are committed to drive towards:

- Our Mission and Objectives and be Recognised as an Integral Social Service Resource in Singapore
- A Strong Family Service Centre in Supporting Individuals and Families who are facing various Challenges
- Meeting Needs of Clients through Evidence-Based Practice and Research and Growth towards Specialisation
- Growing Staff Capability through Training Programmes and Structured Supervision
- Enhancing Collaboration with Key Stakeholders in Supporting the Needs of our Clients

CHAIRMAN'S MESSAGE



“ When we celebrate FRCS FSC’s 25th anniversary, we can be proud of our story of growth: we have grown in staff strength, in the steadily increasing number of clients we serve each year, as well as in the diversity and depth of programmes and services we now provide.”

Celebrating 25 Years of Journeying With Our Community

I am honoured to serve as the Chairman of the Foundation of Rotary Clubs Singapore Family Service Centre (FRCS FSC) from 1 July 2022, and to helm the Centre that has just marked 25 years of service to the community in FY 2022/2023. Joining me in this new term are my esteemed Management Committee (MC) members comprising stalwarts from the previous term and a few new colleagues who bring with them fresh perspectives. Thanks to the strong foundation laid by our predecessors, my MC and I are committed to continue empowering our clients with the skills that can help them better navigate life’s challenges.

To commemorate the FSC’s 25th anniversary milestone, we were delighted to welcome our clients, partners, staff and community to our Open House and Community Day on 18 March 2023. It was a fitting celebration and the first large-scale in-person event we have organised since 2019; and the perfect though slightly delayed occasion to showcase our West Coast branch office which began operations in early 2020 when safe gathering rules were still in place.

Always Reaching Out to Achieve More

When we celebrate FRCS FSC’s 25th anniversary, we can be proud of our story of growth: we have grown in staff strength, in the steadily increasing number of clients we

serve each year, as well as in the diversity and depth of programmes and services we now provide.

Amongst our team’s achievements, I shall highlight three milestones that attest to how far we have come since our inception in 1997. In 2021, FRCS was appointed by the SG Cares Office to operate an SG Cares Volunteer Centre (VC) @ Clementi based at FSC’s Clementi main office to complement our established FSC role. Since 2020, we began serving even more constituents from our new branch office in West Coast. And in 2019, our original premises in Clementi were spruced up, reconfiguring spaces that have been optimised to support a wider variety of purpose to serve the community.

The flexibility in our workspaces mirrors our FSC’s growth mindset – boldly embracing change and innovation to stay ahead of current needs. This played a key part in helping us pivot during the COVID-19 pandemic, when we converted the multiple challenges into opportunities; we did not allow the unknown or the uncertainty to hamper our service delivery. In fact, we continued to progress by staying more focused, more creative and more resilient. The pandemic has taught us that things which seem impossible can be achieved if we tried. Kudos to our team!

Our Supporters, Our Strength and Inspiration

Reflecting on our first 25 years, we are grateful for the unwavering support from many who have journeyed

with us, chiefly the Ministry of Social and Family Development (MSF), the Ministry of Culture, Community and Youth (MCCY), the National Council of Social Service (NCSS), the National Addictions Management Service (NAMS), the SG Cares Office, our grassroots leaders and members as well as community partners. We must also give credit to our parent organisation, the FRCS, and the different Rotary Clubs around Singapore plus the Rotarians who have generously given their expertise and time to support various initiatives we have run for our clients over the years. We are humbled by our clients for showing courage and gifting us the privilege to walk alongside them so we can all emerge stronger together.

Beyond Our First 25 Years

Our FSC stands for growth and progress. This commitment drives us to hone our skillsets and improve our work practices. We also keep our ear to the ground to stay well-informed of our community’s evolving needs to provide targeted assistance.

During our MC’s Strategic Management Retreat in November 2022, we were joined by staff heading the various work teams who presented their recommendations. After a day of open sharing and meaningful discussions, we concluded on the three focus areas for the next three to five years. First, strengthen staff capabilities and competencies through more specialised training. Second, enable more learning journeys to facilitate and support staff training. Third, intensify our collaborations with specialised agencies and consultants, so we can tap on a wider professional network to help our clients holistically.

With this clear roadmap, we are moving ahead confidently as a key community pillar here in the Clementi and West Coast regions.

Acknowledgements

I would like to thank our former Chairman, Mr Yeo Chuen Eng, for his stewardship. In particular, for guiding the FSC through the pandemic to emerge safely and stronger. Thank you to our former Vice Chairman, Mr Li Guang Sheng, and other retiring MC colleagues whose tireless service and dedication helped drive the FSC’s success. We deeply appreciate our staff, whose passion for their work and professionalism in face of adversity make a positive impact beyond words. To our volunteers, your contributions bring much joy to our beneficiaries and strengthen the community spirit.

On behalf of the FSC, I would like to thank our partners from the government ministries and statutory agencies for their steadfast support in our first 25 years. Last but not least, thank you to FRCS and Rotary Clubs for your staunch support right from the beginning – we could not have come this far without you. We look forward to many good years of partnership with all our supporters.

Mr Khushroo Dastur
Chairman
FRCS Family Service Centre Management Committee

EXECUTIVE DIRECTOR'S REVIEW

“We are better equipped to serve our clients when our staff have competencies that are wide-ranging as well as in-depth. To this end, we offer our staff multiple opportunities for professional development including learning journeys, exchange programmes and conferences to develop skills relevant to our community’s needs.”



Driving Different Avenues of Progress

The Foundation of Rotary Clubs Singapore Family Service Centre (FRCS FSC) celebrated our 25th anniversary with an Open House and Community Day on 18 March 2023. The event themed “Empowering Families, Energising the Community” was a much-anticipated gathering of our community partners, grassroots leaders and members, volunteers, residents, clients and staff – our first large-scale event since 2019. It was also a timely occasion to finally showcase our West Coast branch office since it began operations in early 2020.

Taking stock of this milestone, I marvel at where we stand today. Over a span of five years since our 20th anniversary, we have made significant progress in spite of the challenges that could have derailed our operations during the pandemic. Our team has acquired far greater competencies, enabling us to introduce more in-house programmes and services, serving a heavier caseload.

Getting FIT for Growth

As a community-based focal point, the FSC is the first point of contact for many of our clients seeking help. We are better equipped to serve our clients when our staff have competencies that are wide-ranging as well as in-depth. To this end, we offer our staff multiple opportunities for professional development including learning journeys,

exchange programmes and conferences to develop skills relevant to our community’s needs.

We developed initiatives called Focused Intervention Teams (FIT) whereby we actively identify social workers and counsellors who are keen to gain specialisation and send them for further training in targeted areas. Armed with specialist skills, our social workers and counsellors gain the confidence to tackle more complex issues. When they become subject matter experts, they can take on additional roles such as peer supervisors, mentors to junior peers and students on placement, external trainers and advisors to other community partners.

We have created three FITs. The FIT for Addictions and Mental Health was instrumental in setting up our flagship programme, SoberRISE, a tailored case management and support service to assist individuals and their families dealing with alcohol use disorder. The FIT for Early Childhood and Parenting leads our Parent-Child Link (PCL) programme which supports families with young children. Our newest FIT for Counselling and Psychotherapy Services (CAPS) was just launched in July 2022. Senior counsellors provide counselling-related support to case managers to help clients improve their psychological well-being.

The more we learn, the more we can give.

Being Intentional in Our Work

While our FSC has a team of professional and experienced staff, we remain rooted in our role as the community’s broker of social welfare resources. We hold our clients and help them gain strength, guide them to seek resources internally and externally so they become more self-reliant. We are happy to tap on other resources within the community which can bring the clients to the next phase. This reflects our motto “Service Above Self”.

Sometimes, clients approach us with multi-faceted and inter-related issues that extend beyond the individual seeking help. For instance, different family members present different issues that need different assistance. We manage issues we are proficient in, then coordinate resources beyond our expertise. Hence, we are always on the lookout for new community partners who can shore up support for the individuals and families who approach us. The goal is to help clients see there are many helping hands available, including their own, to help them overcome temporary setbacks.

Being Innovative in Our Approach

One of FSC’s strategic directions is to meet the needs of clients through evidence-based practice and research. COVID-19 and the ensuing inflationary pressures have compounded a cost-of-living crisis facing a marginalised segment of society, bringing the issue of homelessness to the fore. Many other community partners are already conducting research on the topic of homelessness in Singapore. However, our FSC’s Research and Development (R&D) team decided to adopt a different approach by focusing on a more inclusive intervention model. They were invited to present their research findings at the FSC Practice Research Festival in March 2023 – a platform for knowledge sharing and collaboration. Our team gathered insights and constructive feedback from colleagues working in the social service sector, enriching their understanding of their research topic. They are now working with a few partners to finetune an intervention model.

We will continue to encourage our team to be innovative in chasing solutions that champion our clients.

Valuing Diversity in Our Team

Over our FSC’s 25-year history, our staff strength has tripled to 30-strong today. We boast a heterogeneous group in terms of cultural background, age, experience, qualifications, types and levels of expertise. We value diversity and believe it fosters greater collaboration between team members: we learn to recognise, rely on and overcome one another’s strengths and weaknesses. This philosophy builds empathy and humility, beneficial traits when we help our clients. We value uniqueness and support each member of our team to succeed in his or her own way. And as a Centre, we can grow collectively in confidence and competence.

Extending My Heartfelt Appreciation

I would like to sincerely thank all our community partners and volunteers who have journeyed with us to arrive here today. A big ‘Thank you!’ to our parent organisation, the FRCS, the various Rotary Clubs and Rotarians who are our most ardent supporters. I am grateful to our Chairman, Mr Khushroo Dastur, and the Management Committee, for their wholehearted support for our staff, especially when it comes to building their professional competencies and caring for their welfare.

My heartfelt appreciation goes to every member of my team for choosing work that is not easy, so I hope they give themselves credit for the positive impact they make.

Mr Amran Jamil

Executive Director
FRCS Family Service Centre

MANAGEMENT COMMITTEE

The FRCS FSC Management Committee (MC) consists of volunteers who are professionals from various fields, such as Human Resource, Finance, Business, Social Work, and others.

The MC is further divided into four sub-committees to oversee key areas of development for the FSC, namely, Strategic Planning, Finance, Human Resource and Services.



Member
Ms Yeo Lai Mun
Independent

Member
Ms Linda Auyong
Independent

Member
Mr George Abraham
*Rotary Club of
Raffles City*

Advisor
Mr Yeo Chuen Eng
*Rotary Club of
Singapore West*

Member
Mr Jeyan Nadarajah
*Rotary Club of
Queenstown*

Honorary Treasurer
Mr Kenny Ng
*Rotary Club of
Singapore North*

Vice-Chairperson I
Ms Angela Chin
*Rotary Club of
Singapore East*

Chairman
**Mr Khushroo
Dastur**
*Rotary Club of
Suntec City*

Vice-Chairperson II
Ms Lily Lim
Independent

Honorary Secretary
Mr Rey Zheng Xinhe
*Rotary Club of
Singapore West*

STAFF TEAM

Ms Chan Wai Ping
Senior Social Worker

Mr Muhammed Muhsin
Abdul Jalil
Social Worker

Ms Hoe Qian Yu
Social Worker

Mr Muhammad Khalifah
Nazir Mohd Ali
Social Worker

Ms Linda Tng Bee Yong
Corporate Service Assistant

Ms Asimah Beevi Abdul
Assistant Senior
Social Worker

Ms Kamalia Shafie
Community Partnership
Executive (SG Cares VC)

Ms Angel Lone
Social Worker

Ms Nur Farhana Harun
Social Worker

Ms Ng Rui Fang
Social Worker

Mr Terence Leong Jing Yuen
Community Partnership
Assistant

Ms Celine Thoo Ee Fong
Senior Corporate Service
Manager

Mr Amran Jamil
Executive Director

Ms Madeline Krishnasamy
Senior Social Worker

Ms Siti Nur Atiqah Aminudin
Community Partnership Executive
(SG Cares VC)

Mr Peter Li Zhaojie
Senior Social Worker

Ms Rejab Fatimah Abu Yamani
Corporate Service
Assistant

Ms Lim Shi Yan
Assistant Senior
Social Worker

Ms Suhaina Samsi
Social Worker

Ms Hillary Heng Jia Xin
Social Work Associate

Mr Muhammad Sofian Moojimmy
Senior Social Worker

Ms Hairun Nisha Hasamohideen
Corporate Service Associate

Ms Zulayqha Zulkifli
Social Worker

Ms Stephanie Lai Yoke Fong
Assistant Community
Partnership Manager

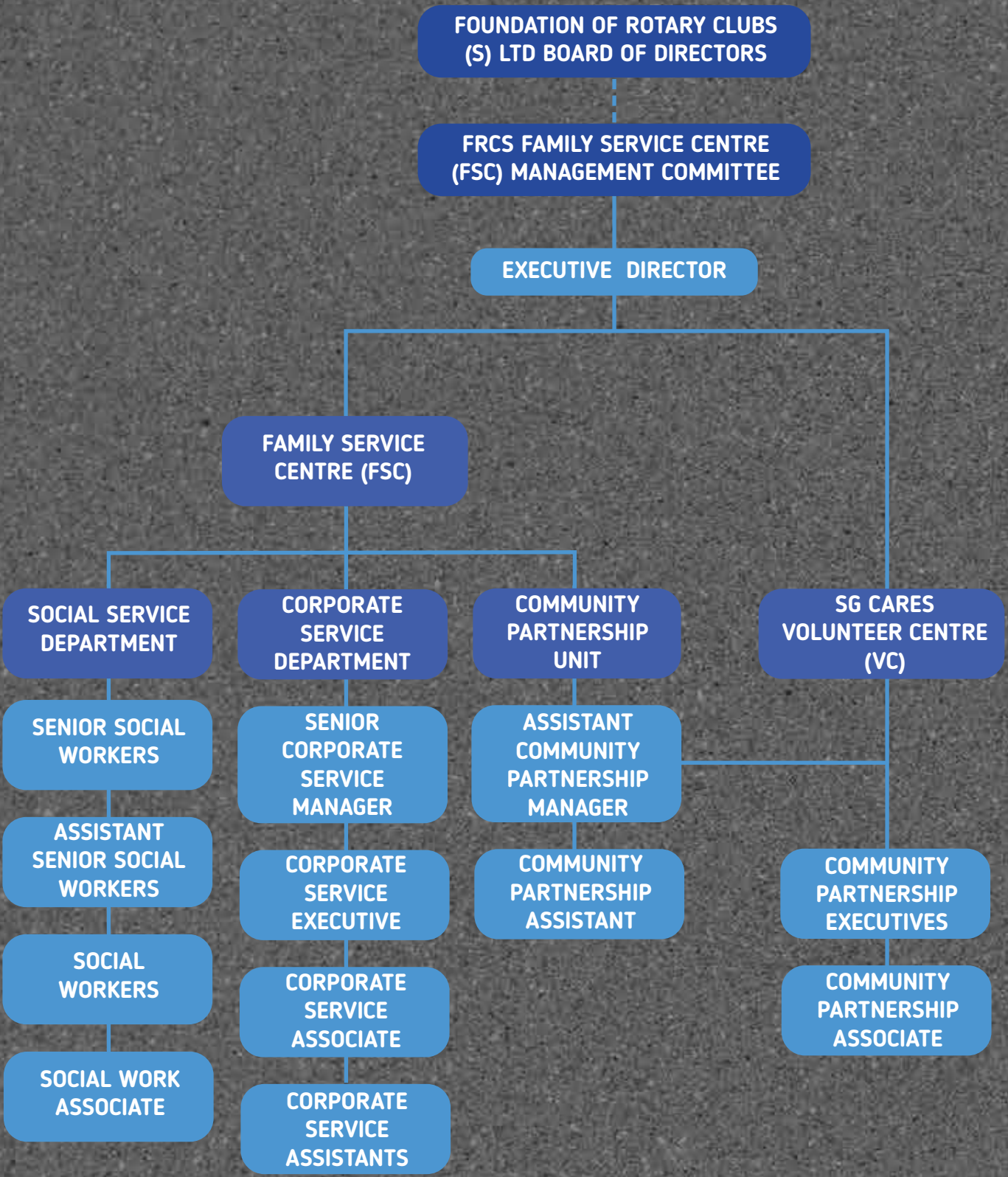
Ms Eunice Koh Si Yuh
Social Worker

Mr Billy Loh Rong Shun
Senior Social Worker

Ms Nursuhailah Abu Samat
Corporate Service
Executive

Ms Chey Siow Wei
Senior
Social Worker

ORGANISATION CHART



SERVICES

INFORMATION AND REFERRAL

We link people in need of support with community resources. Persons may call, walk-in, write or email their queries on individual, couple, family or interpersonal issues. Our FSC collaborates with schools, hospitals, grassroots organisations, the police, the Ministry of Social and Family Development (MSF), self-help groups and social service agencies to support the persons and families in need.

CASE WORK

At FRCS FSC, we provide support and assistance to individuals and their families by helping them develop insight on issues they struggle with; empowering them to cope better with life challenges; as well as assessing their different needs and linking them to relevant community resources. We work with a wide range of clients, including children, youths and the elderly.

Case Work services provided by social workers and counsellors enable clients to gain a deeper understanding of their personal, social or emotional issues, and how to work towards resolving them.

Types of Issues Presented in Case Work

- Marital
- Parenting/Child Management
- Financial
- Family Violence/Abuse
- Interpersonal Relationships
- Others, for example, concerns relating to the elderly, caregiving and addictions

GROUP WORK

Our programmes target specific issues that concern different groups of people including children, youths and parents. Programme participants gain skills and insights through our workshops, talks and other activities that help them improve their personal well-being and their family life.

COMMUNITY WORK

We conduct outreach to residents and partners to:

- Increase awareness of our programmes and services among individuals and families in need of support; and
- Collaborate with community partners, to bring about adequate support for individuals and families.

FRCS FSC AT A GLANCE



454 clients connected to resources via **Information & Referral***

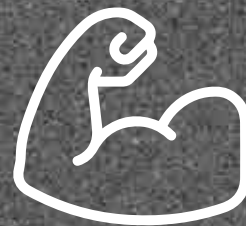
688 clients cared for through **Case Work & Counselling***



Top 5 Presenting Issues*

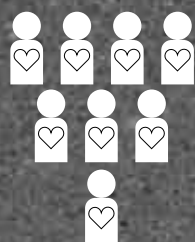
- Financial
- Emotional
- Accommodation/Shelter
- Family Violence
- Family Issues

>950 beneficiaries **empowered** by impactful programmes**



>60 donors, funders & partner organisations **gave generously** to support our cause**

>20 collaborations with partner organisations to **extend our reach***



>150 hours of dedicated service by **>30** volunteers**

Data reflects cases managed by the FSC for the period of 1 April 2022 to 31 March 2023* and programmes/events for the financial year ending 30 June 2023**.

GROUP WORK



Men's Edition

SuperME! is a therapeutic group work programme for adults to gain self-awareness, cope better with personal emotions, and acquire skills on managing relationships.

From 27 October 2022 to 25 May 2023, FSC ran our first Men's Edition, exclusively for men aged 21 years old and above. This edition is designed to help participants appreciate the multiple roles they play in various environments and the challenges that come with the different roles. The roles included those of a son, a father, a husband, a friend, a colleague or a volunteer. Taking into consideration each participant's knowledge of the subject matter, level of skills and experience, the group work sought to reinforce and facilitate members' understanding of the topic discussed in each session. Case studies, group discussions and role-plays were employed to support their learning. The learning outcome was for the group to be able to describe the various roles men undertake and the associated challenges. At the graduation session, the participants shared that the group work programme helped them gain deeper self-awareness so they could better undertake various roles in their family. It is envisioned that the psycho-educational group will evolve into a support group after the sessions are completed for the members to continue connecting with one another as an additional platform for emotional and social support.

Held once a month at FSC (Clementi) on a weekday afternoon, the group work sessions were facilitated by Senior Social Workers Mr Muhammad Sofian Moojimmy and Ms Chey Siow Wei with an average of three to five participants per session.



Senior Social Worker Mr Muhammad Sofian leading participants in a sharing session about their personal reflections on the roles they play.

COMMUNITY WORK

FRCS FSC networked with the following agencies between 1 April 2022 and 31 March 2023:

- | | |
|---|--|
| • Ageing in Place Committee @ West Coast | • Silver Generation Office (SGO) Jurong |
| • Bettr Barista | • Singapore Association of Social Workers |
| • Bukit Timah Grassroots Organisations | • Singapore Cancer Society |
| • Children's Wishing Well | • Singapore Prison Service |
| • Circle of Care, Children Services Care Corner | • St Luke's ElderCare, Care and Counselling Team |
| • Clementi Grassroots Organisations | • The Salvation Army (Prison Support Services) |
| • HSCA Community Services | • TransBefrienders |
| • JA Singapore | • Urban Mama Queen |
| • People's Action Party (PAP) Women's Wing | • Visual Arts Hub |
| • SG Assist | • West Coast Grassroots Organisations |
| • SHINE Children and Youth Services – Youth Care Local Network (YCLN) | |

Workplace Wellness Festival 2022 – Finding Joy

On 22 July, FRCS FSC was invited to conduct a virtual SuperMIND! workshop on “Caring for Yourself Mindfully” at the inaugural Workplace Wellness Festival 2022, organised by the Ministry of Social and Family Development for social service professionals.

Through this workshop, the participants were guided on a three-minute breathing space and learnt about self-compassion using meditation. They were also taught to identify nourishing and depleting activities in daily life and the practice of gratitude as a form of self-compassion.



Senior Social Worker Mr Billy Loh (top row, second from left), who is one of the leaders of SuperMIND!, facilitating a workshop on self-compassion.

Networking with Social Service Office (SSO)

Staff of FRCS FSC and the SSO@Clementi/Queenstown/Jurong East networked on 16 May 2023 where we engaged in fruitful conversations regarding future plans and collaborations, and shared professional insights and perspectives.



Good food and good conversations fuel our networking session with SSO.



Our FSC and SSO team gaining strength with new staff members and renewed collegial ties after a productive networking day.

ACHIEVEMENTS AND KEY HIGHLIGHTS

FAMILY VIOLENCE WORKING GROUPS (CLEMENTI)

The National Family Violence Networking System (NFVNS) is a national multi-hands approach to combat family violence. Within the NFVNS, Family Violence Working Groups (FVWGs) are formed based on the Singapore Police Force (SPF) Land Division Boundaries.

FVWGs aim to raise awareness of family violence and enhance service delivery to families affected by violence through planning and implementing of regional activities. Hosted by FRCS FSC at its Clementi office on 12 July 2022, the FVWG (Clementi Division) organised a Networking and Information Sharing event for 39 participants from different sectors including the SPF, Family Justice Court, hospitals, the Social Service Office and various social service agencies.

At the event, stakeholders clarified the services provided by their respective organisations, and shared their key points of contact to promote timely referrals and collaborations. The presentation included the assessment and definition of family violence across agencies, identifying the impact of family violence and the interventions they offered. Senior Social Worker Ms Madeline Krishnasamy facilitated the session as a member of FVWG (Clementi Division) and shared the work of FRCS FSC with the participants. Senior Social Worker Ms Chan Wai Ping and Assistant Senior Social Worker Ms Asimah Beevi represented the Centre at the networking event.



Gathering of FVWG (Clementi Division) and multi-sector stakeholders to strengthen collaboration that can better support the community against domestic violence.

COLLABORATION WITH ROTARY CLUBS

FRCS FSC partnered Rotary Club of Singapore East and Rotary Club of Tanjong Pagar to support Go With The Flow, a local non-profit initiative to improve access to menstrual healthcare in Singapore. Spurred by the success of our first round of sanitary products distribution exercise back in June 2022 as part of the campaign to fight period poverty, we managed to collect another 500-plus packets thanks to the generosity of sponsors. With the help of 10 Rotarians from the two clubs, we gathered again on 19 November 2022 to sort and pack the sanitary products for distribution, before delivering the care packs directly to FSC beneficiaries. We also identified a second community partner that was keen to receive the packs for their beneficiaries through SG Cares VC @ Clementi and availed some care packs to them too. This event marked the successful end to another FSC collaboration with other community groups to uplift the lives of women and girls.



Rotarians and volunteers busy sorting and packing sanitary products donated by members of the public at FSC's Clementi office.



Another great team effort between Rotarians and volunteers, ready to deliver the sanitary care packs to our beneficiaries.

STRATEGIC PLANNING RETREAT WITH MANAGEMENT COMMITTEE



On 19 November 2022, FRCS FSC's Management Committee (MC) attended a Strategic Planning Retreat at the Civil Service Club in Bukit Batok. The purpose of the retreat was to recap the progress made since the last retreat in 2018 and present our three-year strategic plans.



Joining the MC at the retreat were the key members from:

- Research and Development Staff Working Committee
- Addictions and Mental Health Focused Intervention Team
- Counselling and Psychotherapy Focused Intervention Team
- Early Childhood and Parenting Focused Intervention Team
- SG Cares Volunteer Centre @ Clementi

Our team of key staff participated in robust discussions about the strategic plans before presenting their recommendations to the MC. With a clearer shared understanding of the entire team's goals, capabilities and needs, the retreat concluded with a clear endorsement from the MC to focus on this three-prong approach: continue to build staff capabilities and competencies through specialised training, enable more relevant learning journeys and intensify collaborations with specialised agencies and consultants.

FSC PRACTICE RESEARCH FESTIVAL

The FSC's Research and Development (R&D) Staff Working Committee was invited to take part in the FSC Practice Research Festival, held at Agape Village on 3 March 2023. Organised by Montfort Care, the event was launched as part of the "We are FSC" Festival 2023, to encourage the FSC community to showcase their research findings. As one of the participating FSCs, we presented our research – "Study on Homelessness to Explore an Inclusive Intervention Model". The key abstract of the research can be found at FRCS FSC's Annual Report FY 2021/2022 under *Our Research Projects*.

Attended by over 300 participants, the Practice Research Festival was a platform and opportunity for collaboration and learning, while showcasing the social service professionals' collective passion in improving the lives of those they serve. All presenters were also allocated booths enabling them to interact with and respond to further queries from the participants. FRCS FSC's booth was visited by like-minded social service professionals and who shared constructive feedback and their insights on our practice research. Our team benefitted from the insights shared by fellow FSCs. In addition to that, the team's research garnered positive support from MSF's Partners Engaging and Empowering Rough Sleepers (PEERS) Network and the Ministry of Communications and Information. This further motivates the R&D team to continue building our knowledge and working closely with relevant stakeholders to help the homeless.



Senior Social Worker Mr Muhammad Sofian presenting the research findings alongside Senior Social Worker Ms Chan Wai Ping (right) and Assistant Senior Social Worker Ms Lim Shi Yan (second from right) during the Festival designed to encourage peer-to-peer knowledge sharing.

MEDIA ENGAGEMENT

Social Worker Ms Zulayqha Zulkifli was featured in a Lianhe Zaobao newspaper article on 21 May 2023 about the issue of homelessness in Singapore. Tapping into her personal experience with homelessness and rough sleeping, she shared a first-hand account of how those insights inspired her to contribute to the Centre's research on how to address this social issue now that she has become a social worker. Through the research findings, the Centre proposed recommendations for developing an inclusive intervention model for persons with homelessness concerns.



Social Worker Ms Zulayqha shares her journey of overcoming homelessness and how her experience informed the Centre's research on strategies to help the homeless today.

AN INCUBATOR FOR FUTURE HELPING PROFESSIONALS

FRCS FSC welcomes social work and counselling students from the National University of Singapore (NUS) and the Singapore University of Social Sciences (SUSS) to fulfil their field placement requirements with us. These placements play an important role in their training to become competent social workers and counsellors when they graduate. In addition, the Centre takes on student interns from Nanyang Polytechnic (NYP) as part of their training to be social work associates.

"I'm grateful to have gotten FSC as my first ever internship placement. It gave me the exposure to work with different age groups and helped me identify which clientele group I'm keen to work with. I had supportive colleagues and my supervisor, Ms Asimah, was constantly looking out for me. As someone who enjoys hands-on work more than listening and observing, I'm glad that I got to apply whatever that I have learnt during my internship. Although in school we role play with our classmates to practise speaking to clients, it is a different feeling to talk to an actual client and facilitate a session. I have learnt a lot here, gained more knowledge as to what a social worker does and have a deeper understanding on the role of an FSC."

Ms Alisha Begum Shaik Ahamed
Diploma in Social Work, NYP



"To describe my first internship experience with FRCS FSC, it would definitely have to be a memorable one. I was able to gain a wide variety of skills and knowledge through the different exposure and opportunities that were given to me. The numerous debriefing sessions allowed me to reflect on what the role of an FSC exactly is, and the type of social worker I would like to be when I become a professional social worker. The welcoming environment and friendly communication amongst the staff enabled me to adapt well. I would like to thank all my colleagues for always being so kind and caring towards me and especially my supervisor, Ms Lim Shi Yan, for such great guidance and for making my first experience an amazing one. Ultimately, I am grateful to have my first placement at FRCS FSC where I was truly able to learn so much in such a fun-loving and passionate environment."

Ms Megan Chia Ru Ting
Diploma in Social Work, NYP



"My internship at FRCS FSC was an eye-opening experience where I saw things that I had only learnt in the classroom come to life. I was able to not only develop skills in case work and counselling, but also experience other work that the FSC does such as engaging community partners and conducting research about social issues and trends. Overall, I also gained a deeper understanding about the operations and roles of the FSC in the wider social service landscape. My supervisor, Mr Sofian, and other colleagues were instrumental in facilitating this process as they were very open in sharing their knowledge and wisdom. I am thankful that I had my first placement in such a supportive and nurturing environment and I definitely feel more equipped for my next internship and future work. Thank you to the FRCS FSC team for a wonderful 10 weeks here!"

Ms Samantha Kok Min Yi
Bachelor of Arts (Social Work), NUS



OPEN HOUSE AND COMMUNITY DAY 2023 TO COMMEMORATE FRCS FSC'S 25TH ANNIVERSARY: "EMPOWERING FAMILIES, ENERGISING THE COMMUNITY"

FRCS FSC celebrated 25 years of serving the community during its West Coast Open House and Community Day on 18 March 2023. A line-up of fun activities and live stations were organised for residents and guests at the community plaza in front of Block 706 Clementi West Street 1. Mr S Iswaran, Minister for Transport and Minister in-charge of Trade Relations as well as Grassroots Advisor for West Coast Constituency was the event's Special Guest.

More than 400 participants comprising members of the public, beneficiaries and their families, grassroots leaders and members, stakeholders and volunteers attended the event. Mr S Iswaran presented the FSC's SuperSTUDENTS! bursary awards to 15 deserving students from families who have shown perseverance and tenacity in balancing studies whilst overcoming challenges at home. The event also showcased FRCS FSC's branch office at Block 702 West Coast Road which began its operations in February 2020.

A new flagship programme, SobeRISE, was announced by the Special Guest at the event. The programme was developed in partnership with the National Addictions Management Service (NAMS) to provide a tailored case management and support service for individuals and their families coping with alcohol use disorder.



Our community out in full force to celebrate our 25th anniversary milestone.



(Left to right) Chairman Mr Khushroo Dastur and Mr Iswaran presenting SuperSTUDENTS! awards to young achievers.



Staff explaining to Mr Iswaran how the Centre's initiatives and programmes made a positive impact on the beneficiaries.



Children enjoying some family bonding time while having fun at the games booths.

KEY MILESTONES OVER 25 YEARS

1997

Rotary FSC opened to serve the community in Clementi & West Coast

1998

Organised a series of activities to commemorate Senior Citizens' Week & the International Year of Old Persons

1999

Organised Family Fun Day in conjunction with National Family Week

2000

Partnered Rotary Club of Singapore West on The Food Aid Project

2004

Partnered Loving Heart Multi-Service Centre to launch Meals from the Heart

2006

Piloted Rotary Learning Lab – an after-school student support programme

2015

Piloted SuperKIDS! – a support group programme for children aged 7 to 12 years old, from single-parent families

2013

Piloted SuperMUMS! – a support group programme for single mothers

2011

Launched kidsREAD – a programme to encourage young children to read & enjoy reading

2010

Partnered Rotary Club of Singapore West to launch Back-to-School Festival

2008

Partnered Rotary Club of Pandan Valley to launch Family Aid Vouchers

2016

Piloted SuperME! – a therapeutic group work programme for adults to gain self-awareness, cope better with personal emotions, & acquire skills on managing relationships

Piloted SuperFESTIVE! – an initiative to spread joy during festive seasons to children aged 5 to 13 years old from needy families

Partnered the National Addictions Management Service (NAMS) to start NAMS@Rotary FSC

Organised Family Day at the Singapore Discovery Centre

2017

Celebrated Rotary FSC's 20th Anniversary with a Family Day at West Coast Park

Launched SuperSTUDENTS! – an initiative to support students from low-income families with bursaries, back-to-school bundles & academic support such as coaching & enrichment activities

Piloted SuperMIND! – an initiative to promote the use of mindfulness-based interventions for clients' well-being as well as to promote its practice in the social service sector

2018

Piloted FundHEROES! – a ground-up initiative based on research to strengthen families' financial literacy using a board game that was developed in-house

Launched Equal Chances Project (rebranded as Parent-Child Link (PCL) Programme) – an initiative to help families improve preschoolers' literacy & school readiness

Organised a community outreach event for rental block residents at Casa Clementi neighbourhood

2019

Completed major refurbishment & reconfiguration of FSC's premises at Clementi

Organised an Open House & Community Day to showcase the refurbished & revamped space at FSC's Clementi premises

2023

Celebrated FRCS FSC's 25th Anniversary with an Open House & Community Day

2022

Piloted SuperME! Men's Edition – a support group for men to empower them to thrive in the multiple roles that they play

2021

Launched SoberISE programme – an initiative in collaboration with NAMS to provide community-based support for individuals & families affected by alcohol use disorder

Appointed by SG Cares Office to run the SG Cares Volunteer Centre (VC) @ Clementi out of the FSC Clementi office

2020

Rebranded as FRCS Family Service Centre

Started FRCS FSC branch office in West Coast

STAFF DEVELOPMENT INITIATIVES

FOCUSED INTERVENTION TEAMS (FITs)

FITs are formed as part of concerted efforts by FRCS FSC to enhance staff competencies and build specialisations in targeted areas. FSC launched two new FITs in FY 2021/2022 that built upon the foundation of earlier work done in the areas of Addictions and Mental Health, and Early Childhood and Parenting. The third FIT, Counselling and Psychotherapy Services, was started in the current financial year. The Centre supports staff in the various FITs by sending them for specialised clinical training and supervision to enhance their capabilities in their respective specialisations.

FIT for Addictions and Mental Health

SobeRISE is a flagship programme developed by the FIT for Addictions and Mental Health. Launched in 2021, SobeRISE provides tailored case management and support services for individuals and their families affected by alcohol use disorder. SobeRISE clients were mostly referred by National Addictions Management Services (NAMS) and Ng Teng Fong General Hospital (NTFGH).

Excessive Alcohol Consumption and its Consequences: On 14 May 2023, the FSC's Addictions and Mental Health FIT were invited by Ministry of Manpower (MOM) to deliver a talk on "Excessive Alcohol Consumption and its Consequences" to a group of foreign workers employed by Citi Construction and Engineering at their Tuas dormitory complex.

About 30 workers attended the talk that was delivered in Tamil and English. Participants learnt more about the impacts of excessive drinking, how to reduce the risk of alcohol addiction, as well as positive and healthy coping strategies. The talk was supported by our community partner, Alcoholics Anonymous, as the members shared their personal recovery journey.



Social Workers Ms Suhaina Samsi and Mr Muhammad Muhsin Abdul Jalil engaging the participants during Q&A to reinforce their learning.



FIT for Early Childhood and Parenting

Under the FIT for Early Childhood and Parenting, the Parent-Child Link (PCL) programme is an initiative that aims to support and assist families with children aged 0 to 6 to strengthen their bonds through reading and play. PCL has conducted two successful runs of the programme between December 2022 to February 2023 followed by another run between May to July 2023. PCL runs on the idea of nurturing relationships and creating stepping stones to enhance and stimulate healthy learning and growth for families with young children.



Volunteers learning practical tips on how to better engage children and parents during home visits.

Volunteer Training: The FIT also conducted two rounds of volunteer training on 14 August 2022 and 7 March 2023 for PCL volunteers to take on the role of an Early Learning Specialist (ELS). As part of the training, volunteers were provided with an overview of child development theories and the dos and don'ts of house visits. Role-playing activities were included to give the volunteers an opportunity to practise how to conduct a session based on the theories, using props such as books and toys prepared for them.

Family Fiesta and Volunteer Appreciation Event: On 14 January 2023, the Early Childhood and Parenting team held a Family Fiesta and Volunteer Appreciation event. Families with young children bonded over games and fun activities. FSC Vice-Chairperson II, Ms Lily Lim presented tokens of appreciation to PCL's ELS who spent time and effort in engaging the families over the years.



Ms Lily Lim (left) presents a token of appreciation to one of our ELS, Ms Azra Shazeaa.



Families, PCL staff and ELS commemorate the fun-filled Family Fiesta and Volunteer Appreciation event.



Families enjoying themselves at the different game booths constructed and set up at the void deck beside FSC Clementi.

FSC Community Day-cum-Open House: PCL contributed to a storytelling activity as part of the event on 18 March 2023. The activity was designed to generate awareness of the PCL service among West Coast residents to promote positive interactions between parents and children.



FIT for Counselling and Psychotherapy Services (CAPS)

Established in July 2022, CAPS was started to complement FRCS FSC's case management services.

CAPS aims to improve and strengthen the psychological and relational wellness of individuals, couples and families through counselling and psychotherapy. CAPS hopes to reach out to service users who have no/limited financial resources to access counselling and psychotherapy services otherwise. CAPS comprises senior counsellors who are experienced in marital, interpersonal, intrapersonal, family violence and family issues.

Upon CAPS' inception, one of its first tasks was to run a counselling clinic where senior counsellors provide case workers who needed counselling-related support in their case management. From financial year 2023, CAPS will conduct sharing sessions on various counselling modalities with case workers and co-manage relevant cases with them where necessary.

CASE MANAGEMENT SUPERVISION FOR JENARIS HOME CASE MANAGERS

In March 2022, FRCS FSC concluded our maiden collaboration with Jenaris Home, which engaged us to provide case management supervision for their case managers. This collaboration that began in late 2019 was well-received leading to a second phase which ran from September 2022 to May 2023.

The individual supervision sessions helped guide the case managers on ways to enhance their clinical competencies as well as supported them in addressing work challenges such as how to handle residents with challenging behaviours. Additionally, group sessions were conducted at Jenaris Home, where concepts and models on self-care and mindfulness practice, crisis intervention and community work were introduced to broaden the case managers' knowledge and clinical skills. Under the agreement between FRCS FSC and Jenaris Home, participating case managers fulfilled a one-week placement at FRCS FSC between April and June 2023 to gain a deeper understanding of the case management framework used in FSC setting.

This supervision arrangement with another agency has provided an opportunity for the FSC staff to hone their supervisory skills by working with professionals from a different setting and with varying levels of competence.

TALKS

FRCS FSC actively contributes to the growth of the social work profession in Singapore. One of the ways we give back is through our outreach programmes to educational institutions, where we share with students the authentic accounts of what we do, to help them gain a clearer view of the varied job scopes before they dive into the profession.

Follow our Social Worker Ms Zulayqha Zulkifli in her homecoming journey to her alma mater in 2022 and 2023.

ITE College East: Community Care and Social Service (CCSS) Department

Cohort Day on 28 October 2022: Ms Zulayqha was one of the speakers from the social service sector invited to grace the occasion. During the interactions with her juniors, she shared personal insights as an FSC social worker. She seized the opportunity to introduce FSC's volunteering initiatives to the ITE students.





Exodus Talk on 25 November 2022: This annual event is organised for Year 2 students in conjunction with their Career Fair. Exodus 2022 took on special significance as it coincided with ITE's 30th Anniversary, the highlight of which included a special homecoming event for their alumni. Ms Zulayqha was one of the invited speakers, sharing her work experience in the social service sector. She also highlighted the different education pathways available to students keen to pursue this profession.

CHIJ St. Theresa's Convent School Alumni Circle Sharing

On 24 May 2023, Ms Zulayqha was invited to her alma mater, CHIJ St. Theresa's Convent (STC) to host a discussion about pursuing social work as a profession and her role at FSC helping the community. The Alumni Education and Career Guidance Programme – Circle Sharing is part of the school's initiative to prepare the 160 graduating students as they embark on the stage of their higher education.

The sharing was conducted in small groups of 20 students per speaker. This circle sharing taps on the strong ties that bind generations of Theresians, offering graduating students an opportunity to engage in an in-depth conversation with their seniors regarding education and career options beyond secondary school.



OVERSEAS CONFERENCES

26th IAVE World Volunteer Conference

From 24 to 27 October 2022, Assistant Community Partnership Manager Ms Stephanie Lai Yoke Fong and Community Partnership Executive from SG Cares Volunteer Centre, Ms Siti Nur Atiqah Aminudin, attended the 26th World Volunteer Conference organised by the International Association for Volunteer Effort (IAVE) hosted by the Emirates Foundation in Abu Dhabi. The theme for the conference is "Volunteering for the Common Good: Making Life Better for People and Communities".

Attended by more than 500 attendees from 80 countries, the conference showcased volunteerism initiatives from different countries, global trends and movements to uplift the volunteering communities. It was a great opportunity for the staff to expand their professional network and share ideas with volunteer management practitioners from different countries.



International Counselling Convention 2022 (ICC 2022)

Assistant Senior Social Worker Ms Asimah Beevi and Social Worker Ms Nur Farhana Harun were selected by the Centre to attend the International Counselling Convention 2022 (ICC 2022) from 1 to 4 November 2022 in Kuching, Malaysia.

The convention was organised by the International Association of Counselling (IAC) and the theme for 2022 was "Standing Alone Together: Managing the Paradox".

At the convention, Ms Asimah Beevi and Ms Nur Farhana Harun attended various presentations and workshops that were conducted by renowned and experienced practitioners in the field of counselling.

The social workers were able to get to know counselling professionals from different countries during the conference. They gained new insights that will enhance their clinical practice. They are grateful to the Centre for this professional development opportunity.

10th World Congress of Cognitive and Behavioural Therapies

FRCS FSC is dedicated to enhancing the clinical competencies of our social workers. We sent our biggest delegation to date to attend the 10th World Congress of Cognitive and Behavioural Therapies (WCCBT2023) held at the COEX Convention Centre in Seoul, South Korea.

Such professional development opportunities strengthen their clinical skills, adopt international best practices and enable them to exchange ideas with their peers from around the world. The Congress aims to identify various ways to develop and implement Cognitive Behavioural Therapy (CBT) to meet the needs of clients from diverse sociocultural backgrounds, a theme that resonates deeply with our service to a multicultural clientele.

Representing FSC at the Congress from 1 to 4 June 2023 were:

- Senior Social Worker Mr Peter Li Zhaojie
- Senior Social Worker Ms Chey Siow Wei
- Assistant Senior Social Worker Ms Asimah Beevi
- Social Worker Ms Nur Farhana Harun
- Social Worker Mr Muhammad Muhsin Abdul Jalil

Our team connected with CBT professionals from different countries during the Congress and more importantly, they benefitted greatly from the new learnings and insights that will enhance their clinical practice. They are grateful to the Centre for the opportunity for ongoing skills upgrading and are eager to better help their clients with their enhanced CBT learnings.



EXCHANGE PROGRAMMES

6th Singapore-Indonesia Youth Leaders Exchange Programme (SIYLEP)

Social Worker Ms Zulayqha Zulkifli headed Singapore's delegation to attend the 6th Singapore-Indonesia Youth Leaders Exchange Programme (SIYLEP) from 18 to 24 September 2022 in Bali, Indonesia.

SIYLEP is a collaboration between Singapore's National Youth Council (NYC) and the Ministry of Youth and Sports of the Republic of Indonesia (Kemenpora) to promote understanding and solidarity among young leaders from both countries. SIYLEP's goal is to cultivate a network of young leaders across the People, Public and Private sectors through a series of discussions on youth and social issues as well as dialogue sessions with leaders from the public sector and captains of industry. Singapore and Indonesia take turns to host the annual event.

In her opening remarks, Ms Zulayqha highlighted how youth work strengthens bilateral ties between the two countries. This is another example of how social work opens up different opportunities to engage meaningfully with the wider regional community and groom leaders.



Head of Singapore's delegation, Ms Zulayqha, delivering the opening remarks on behalf of Singapore youth.



Presentation ceremony where panel speakers received tokens of appreciation at the Universitas Pendidikan Nasional (UNDIKNAS) Denpasar, Bali.



SIYLEP delegates commemorate their visit to the Bali Governor's Office.

Post-SIYLEP 2022

Social Worker Ms Zulayqha Zulkifli and Social Work Associate Ms Hillary Heng Jia Xin attended the Post Singapore-Indonesia Youth Leaders Exchange Programme (Post-SIYLEP) 2022 held over six days from 1 to 6 June 2023 in Batam, Indonesia. The programme was supported by Singapore's National Youth Council (NYC) through the Singapore ASEAN Youth Fund.

The programme's theme "Inspire Generations" aims to engender community action amongst youth leaders in Singapore and Indonesia by encouraging them to share new perspectives on cultural exchange, community engagement and personal development. The youth leaders participated in a variety of social initiatives, visits to corporate companies and government institutions over the course of their stay in Batam.



Social Work Associate Ms Hillary Heng encouraging the children at Hope Worldwide Indonesia to identify different animals as part of the activity planned by the Singaporean delegates.



Exchange programme participants with Singapore's Consul-General based in Batam, Indonesia, Mr Gavin Ang (first from right) at the end of their fruitful trip.

TEAM BONDING ACTIVITIES

With the gradual lifting of COVID-19 Safe Management Measures announced by the Government in a phased approach to resume activities safely, FRCS FSC's Staff Engagement Team (SET) planned more in-person activities. Instead of quarterly birthday celebrations that were held over Zoom, we have resumed celebrating birthdays in our office since October 2022. Staff also participated in external team building events such as a pottery making activity. SET recognised how hard the team worked in preparation for the FRCS FSC Open House and Community Day 2023, so they decided to surprise them with food and refreshments. Many of the staff shared that they missed face-to-face gatherings, and they looked forward to more team bonding activities in future.



Capturing happy moments before our pottery making workshop in October 2022.



Year-end gathering and gift exchange at our Clementi office to cap off another fulfilling year.



Chairman Mr Khushroo Dastur (centre), presenting gift vouchers to staff at our quarterly birthday celebration in June 2023. In addition to our Chairman, our Vice-Chairperson I and Honorary Treasurer also joined in the celebration.

SG CARES VOLUNTEER CENTRE (VC) @ CLEMENTI

SG Cares Volunteer Centre (VC) @ Clementi is operated by the Foundation of Rotary Clubs Singapore Family Service Centre (FRCS FSC) and located within the FSC Clementi premises. The SG Cares VC @ Clementi celebrated its two-year anniversary in April 2023. In its second year of operations, the SG Cares VC @ Clementi focused on outreach activities, connecting with various community partners in Clementi, West Coast and parts of Bukit Timah. To increase awareness of the SG Cares VC @ Clementi and strengthen outreach efforts, we launched an Instagram account @sgcaresvcclementi in 2023 to showcase volunteering opportunities and collaborations with our community partners.

The following data reflect achievements by the SG Cares VC @ Clementi for the period of 1 April 2022 to 31 March 2023.

Number of Partnerships with Community Agencies

66

Number of Volunteers Deployed

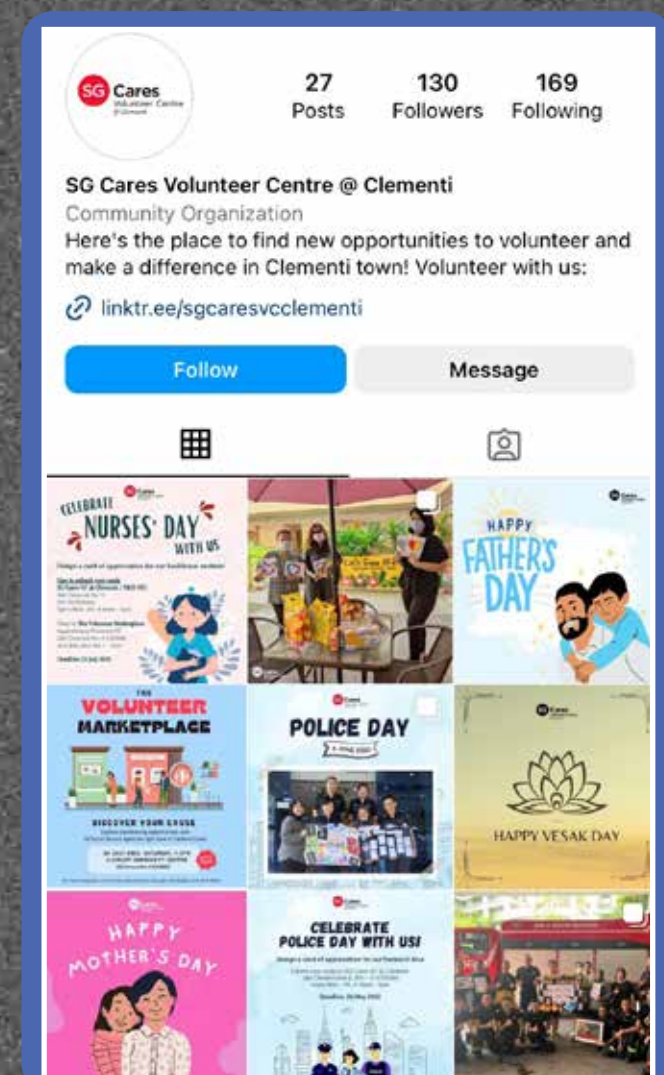
986

Number of Volunteering Hours

14,276

Number of Service Users Impacted

5,823



The following captures some of our busy and fruitful engagements over the past financial year.

VOLUNTEERS APPRECIATION DAY

SG Cares VC @ Clementi held our first Volunteers Appreciation Day on 10 December 2022 at Bukit Batok Civil Service Club to recognise and celebrate the volunteers' contributions. Volunteers and community partners were treated to lunch and a terrarium-making workshop. The attendees also received mosaic coasters designed by seniors from Lions Befrienders Active Ageing Centre (AAC) at Clementi 344. Dr Tan Wu Meng, SG Cares Lead Advisor for Clementi town and Advisor to Jurong GRC Grassroots Organisations, was the guest-of-honour and presented the certificates as well as personalised gifts to the Appreciation Award recipients. Representatives from the Silver Generation Office @ Holland-Bukit Timah were also invited to talk about their Silver Generation Ambassador (SGA) scheme.



COMMUNITY OF PRACTICE (COP): CHAT TO-GATHER SESSIONS

The SG Cares VC @ Clementi organises regular COP sessions for community partners to connect, share best practices and find opportunities for further collaboration. Each session focuses on a particular theme and features invited speakers who share their expertise on the topic, thereby strengthening the SG Cares Community Network in Clementi town.



Third Chat To-Gather Networking Session: 14 participants from nine partner agencies attended the third networking session with the theme “Nurturing Young Minds and Hearts: Growing Youth Volunteerism in Our Community” on 21 September 2022. Held at FRCS FSC (Clementi), two community partners, namely, Heartware Network and National University of Singapore (NUS) Teach SG, were invited as key speakers to share their challenges and strategies when working with youth volunteers. Next, the community partners participated in a group activity to brainstorm and design volunteering proposals to recruit youth volunteers that meet the needs of different beneficiary profiles.

Fourth Chat To-Gather Networking Session: On 11 January 2023, we organised our fourth Chat To-Gather networking session with the theme “Leading Volunteers: Shaping the Right Mindset” at the Shaw Foundation Alumni House. Our guest speaker from the Singapore Red Cross shared their best practices in developing volunteer leaders and their Volunteer Leadership Programme.



Fifth Chat To-Gather Networking cum Corporate Planning Session: On 22 June 2023, community partners from the seniors sector in Clementi town gathered at FRCS FSC’s Activity Wing to discuss the theme “Clementi Town – A Better Home for our Seniors”. The discussion centred on the shared vision for senior-centric volunteerism in Clementi town and strategies for better collaboration and resource planning.



VOLUNTEER ORIENTATION SESSIONS

As part of the SG Cares VC @ Clementi’s ongoing efforts to boost volunteer engagement and experience, the team organised a virtual Volunteer Orientation session on 14 July 2022, and in-person sessions on 15 January 2023 and 14 April 2023 at FRCS FSC’s Activity Wing. These three sessions attracted over 30 volunteers, including first-time volunteers looking to embark on their volunteering journeys within Clementi town.



Volunteers learning more about the various volunteering opportunities in Clementi town.



A warm welcome to our new volunteers at the orientation session on 15 January 2023.

OUR GOOD PARTNERS CAMPAIGN

To celebrate SG Cares VC @ Clementi’s second birthday in April 2023, we launched the inaugural “Our Good Partners Campaign”, a month-long community service initiative, which aims to bring community partners together to do good for the betterment of Clementi town.

Over 1,000 service users benefitted from our 2023 campaign, served by 13 community partners along with support from volunteers.



Seniors from SASCO@WestCoast AAC (Care) spending time with Jamiyah Nursing Home residents to do light exercises and art activities.



One of our volunteers assisting a senior citizen from Lions Befrienders Active Ageing Centre (AAC) @ Clementi 366 with his batik painting during the Hari Raya celebration.



Volunteers supporting Children's Wishing Well (Clementi) to pack meals for students and their families during the fasting month.

COLLABORATIONS WITH COMMUNITY PARTNERS

SG Cares VC @ Clementi has been working closely with various community partners to form different partnerships and strengthen the resource pool for beneficiaries in Clementi town. The following three initiatives were warmly received by our beneficiaries in FY 2022/2023.



Founder of Team MDI, Mr Mark Yuen, provides haircut service to the seniors in Clementi town.

Food Ration Distribution: 58 staff from Temasek Life Sciences Laboratory (TLL) organised a food drive for 140 seniors from Lions Befrienders AAC @ Clementi 366 on 10 February 2023. The TLL volunteers packed daily necessities and distributed the bags of rations to each household.

Haircut Sessions: Team MDI has been offering seniors in Clementi town with free monthly haircuts since September 2022. Close to 280 seniors from SASCO@WestCoast AAC (Care), Lions Befrienders AAC @ Clementi 366 and Lions Befrienders AAC @ Clementi 344 have benefited from the haircut sessions.



TLL volunteer making a courtesy call to distribute essential packs to a senior citizen.

Scam Awareness Talk: Police officers from Clementi Neighbourhood Police Centre (NPC) gave a Scam Awareness Talk to seniors from Lions Befrienders AAC @ Clementi 344 and residents from Jamiyah Nursing Home on 23 June and 3 July 2023. During the sessions, seniors learnt how to spot different types of scams and ways to protect themselves from becoming scam victims. The talk also covered shop thefts. Our collaboration with Clementi NPC is ongoing till October 2023 for beneficiaries under the care of different social service agencies.



CONNECTING WITH FRONTLINE WORKERS IN CLEMENTI TOWN

As a mark of appreciation for the efforts of frontline workers in Clementi town, the SG Cares VC @ Clementi initiated the "Design a Card for Our Frontline Workers Campaign" which began in May and will run till December 2023.

In honour of International Firefighters' Day on 4 May and Singapore Police Day on 3 June, SG Cares VC @ Clementi gathered appreciation messages from residents, volunteers and community partners to thank the firefighters and police officers for their tireless contributions that keep Singapore, especially Clementi town, safe.

Over 200 cards were presented to the Singapore Civil Defence Force team at Clementi Fire Station, as well as to the Singapore Police Force team at Clementi Police Divisional Headquarters. The campaign also includes nurses and migrant workers whom we intend to reach out to in the second half of 2023.



Clementi Station's firefighters receiving appreciation cards designed by various community partners and artwork by Eden Centre for Adults (Clementi).



SG Cares VC @ Clementi staff presenting specially designed appreciation cards to police officers from the Clementi Police Division.

ACKNOWLEDGEMENTS

TESTIMONIALS FROM CLIENTS AND SOCIAL WORKERS

Focusing on the Good Things in Life

“Rui Fang is a good listener, and patient with me when I share my problems. She encouraged me to be back to myself again and to do the things I enjoy doing. When I first came, I was quite down and felt kind of depressed. It has been great to meet her and have her guide me through my situation. Greatly appreciate the FSC and am grateful to her.”

Ms Hui Min*

“Hui Min* came to the FSC with tremendous goals of trying to hold her family together whilst seeking help for herself. Although she went through years of mistreatment and hardship, she stays true to her value of the importance of family and holds onto the happiness that it can bring. Furthermore, she brought to life the true meaning of “saving yourself before saving others”. She makes sure that she journeys along the path of healing before embarking on the tumultuous road of helping her family. My experience with her has been nothing short of enriching.”

Social Worker Ms Ng Rui Fang

Bouncing Back and Influencing Others Positively

“I am very thankful towards Ms Chan Wai Ping and colleagues for their help in the past year. They have supported me through the most difficult phase of my life, and have been patient and professional. They have also provided me with professional advice and brainstormed with me possible methods and avenues to go about resolving my stuck situation. These made me feel supported and comforted, and that I am not alone. Thus, the emotional pain lessened over time. I am truly grateful! Now, my family is moving on positively. No matter what decision I make in future, I trust that there is hope. Thank you once again.”

Mdm Lai*

Staying Resilient

“Having gone through four different workers from FRCS FSC over the years, I feel that they all have different strengths and knowledge on certain things. They are resourceful and would try their best to support me with my situation. At first, it was frustrating having to rebuild trust with the new workers, but I realised that it gave me the opportunity to open up more, reflect and process my thoughts and feelings about my situation. I am also grateful to Ms Suhaina for making me feel comfortable to voice my concerns and for being efficient in following up with my needs.”

Mr Ivan*

“It has not been easy for Ivan*, given that he has gone through various workers during the years that he has been supported by FRCS FSC. However, I believe that Ivan and I managed to establish a pleasant working relationship. It has been an absolute pleasure journeying and pacing with Ivan thus far. Despite the multiple challenges and barriers faced, Ivan remained determined to improve his situation and work towards achieving the goals that he has set. I admire his resilience and I felt that I have learnt a lot journeying with him.”

Social Worker Ms Suhaina Samsi

“Mdm Lai* approached the family service centre with feelings of uncertainty as she wasn’t sure what could alleviate her family relationship problems and she was unfamiliar with the avenues of help available in Singapore. Through the journey of working with Mdm Lai, she had been proactive in taking steps to resolve her family problems. I was deeply encouraged by how Mdm Lai progressed from being distressed to becoming a role model for her daughter. She learnt that it is okay to feel sad, and one can always seek support and help when needed. I am grateful that she shared her reflections as I trust that it is her way of encouraging others to seek help and embrace the opportunity for change.”

Senior Social Worker Ms Chan Wai Ping

*Names have been changed to protect the clients’ identity

OUR VOLUNTEERS

FRCS FSC sincerely thanks the volunteers who spent their valuable time and efforts over the past financial year ending 30 June 2023 supporting and executing the activities and programmes at the Centre.

- Ms Amanda Ng
- Mr Ankush Mishra
- Mr Daniel Liew Teck Keong
- Ms Ellen Li Fan Yang
- Ms Erica Chin
- Mr Hairil Sukaime
- Mr Jan Donyada and Friends
- Ms Jane Wee
- Mr Jimmy Lau
- Ms Joyce Foo
- Ms Kanagambigai D/O Nagulan
- Ms Lee Kar Yim
- Mdm Leila Bidin and Daughters
- Ms Lim Mei Lee Evelyn
- Mr Mohamed Razali
- Ms Nateesha Zarak
- Ms Nayanthara Prathap Menon
- Mr Ng Kok Wai
- Mr Nguyen Thanh Dat
- Ms Nurul Aini
- Mdm Ong Ai Ngeek
- Ms Poh Yi Yan Angelia
- Ms Sadia Nasreen
- Mr Salifian Bin Sulaiman
- Mr Samuel Adipranoto
- Volunteer drivers from SGRetroCAR Group
- Volunteers from Darussalam Mosque
- Volunteers from Mount Carmel Bible-Presbyterian Church
- Volunteers from Project Hills
- Volunteers from SG Cares Volunteer Centre @ Clementi
- Volunteers from The Bible Church Singapore

Volunteers in action



APPRECIATION TO PARTNERS, FUNDERS, SPONSORS AND DONORS

FRCS FSC would like to extend our heartfelt thanks and gratitude to the following persons and organisations for their kind collaboration, funding, sponsorships, donations and event invitations for the year ending 30 June 2023.

We also wish to extend our sincere appreciation to donors who requested anonymity. Great care was taken to make this list as accurate as possible. We apologise if anyone was inadvertently omitted or incorrectly listed.

• Ageing In Place Committee @ West Coast	• Lions Befrienders Active Ageing Centre @ Clementi 344
• Bukit Timah Citizens' Consultative Committee and Grassroots Organisations	• Lions Befrienders Active Ageing Centre @ Clementi 366
• Caregiving Welfare Association	• Lions Befrienders Service Association (Singapore)
• Children's Wishing Well (Clementi)	• Little Dolphins Playskool
• Clementi Citizens' Consultative Committee and Grassroots Organisations	• Majlis Ugama Islam Singapura
• Clementi Neighbourhood Police Centre	• MCAAS Solutions Pte Ltd
• CLUB HDB Care and Fund Team	• Mecomb Singapore Limited
• Community Chest	• Ministry of Culture, Community and Youth
• Community Partners of SG Cares Volunteer Centre @ Clementi	• Ministry of Social and Family Development
• Darussalam Mosque	• Mount Carmel Bible-Presbyterian Church
• Eden Centre for Adults (Clementi)	• Mr Jan Donyada and Friends
• Food from the Heart	• Mr Kelvin Lim
• Foundation of Rotary Clubs (Singapore) Ltd (FRCS)	• Mr Scott Liu
• FRCS Eldercare and Caregivers Centre (FRCS ECC)	• Mr Wong Lock Meng
• FRCS Learning Centre	• Ms Audrey Teoh
• Go With The Flow Singapore	• Ms Florence Oong
• Heartware Network	• Ms Norah
• Khong Guan Biscuit Factory (Singapore) Pte Ltd	• Ms Sarah Lau and E&S Blessing
• Lee Foundation	• Ms Tan Chin Choo
	• Ms Tan Hai Peng
	• National Addictions Management Service (NAMS)

• National Council of Social Service	• South West Community Development Council
• National Kidney Foundation Singapore	• Team MDI
• National University of Singapore (NUS) Teach SG	• Temasek Life Sciences Laboratory
• Project Hills	• The Bible Church Singapore
• Rotary Club of Singapore East	• The Boys' Brigade in Singapore
• Rotary Club of Tanjong Pagar	• The National Environment Agency (NEA)
• SAFRA Toa Payoh	• The People's Association MESRA Youth Sub-committee
• SASCO@WestCoast Active Ageing Centre (Care)	• The Straits Times School Pocket Money Fund
• SG Cares Office	• Ulu Pandan Citizens' Consultative Committee and Grassroots Organisations
• Silver Generation Office @ Holland-Bukit Timah	• Urban Mama Queen
• Singapore Police Force	• Visual Arts Hub
• Singapore Prison Service	• West Coast Citizens' Consultative Committee and Grassroots Organisations
• Singapore Red Cross	



FOUNDATION OF ROTARY CLUBS SINGAPORE
FAMILY SERVICE CENTRE

A DIVISION OF FOUNDATION OF ROTARY CLUBS (SINGAPORE) LTD
(Registered in Singapore under the Companies Act 1967 and the Charities Act 1994)
(Unique Entity No: 199300813R)

Statement by the Management Committee and Financial Statements

Reporting Year Ended 30 June 2023

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

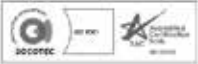
Statement by the Management Committee and Financial Statements

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FINANCIAL STATEMENTS

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

Statement by the Management Committee

In the opinion of the Management Committee,

- (a) the accompanying financial statements of Foundation of Rotary Clubs Singapore Family Service Centre (the "Centre") are drawn up so as to give a true and fair view of the financial position of the Centre as at 30 June 2023 and of the financial activities, changes in funds and cash flow of the Centre for the reporting year then ended; and
- (b) at the date of this statement, there are reasonable grounds to believe that the Centre will be able to pay its debts as and when they fall due.

The Management Committee approved and authorised these financial statements for issue.

On Behalf of the Management Committee

Khushroo Dastur
Chairman
8 December 2023

Kenny Ng
Honorary Treasurer

FINANCIAL STATEMENTS



Independent Auditor's Report to the Management Committee of
FOUNDATION OF ROTARY CLUBS SINGAPORE
FAMILY SERVICE CENTRE

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Report on the audit of the financial statements

Opinion

We have audited the accompanying financial statements of Foundation of Rotary Clubs Singapore Family Service Centre (the "Centre"), which comprise the statement of financial position as at 30 June 2023, and the statement of financial activities, statement of changes in funds and statement of cash flows for the reporting year then ended, and notes to the financial statements, including the significant accounting policies.

Foundation of Rotary Clubs Singapore Family Service Centre is a division of Foundation of Rotary Clubs (Singapore) Ltd ("FRCS") and it is not a separately incorporated legal entity. The accompanying financial statements have been prepared by management of the Centre from the records of Foundation of Rotary Clubs Singapore Family Service Centre and reflect only transactions recorded therein.

In our opinion, the accompanying financial statements of the Centre are properly drawn up in accordance with the provisions of the Charities Act 1994 and other relevant regulations (the "Charities Act and Regulations") and the Financial Reporting Standards ("FRS") so as to present fairly, in all material respects, the financial position of the Centre as at 30 June 2023 and of the financial activities, changes in funds and cash flows of the Centre for the reporting year ended on that date.

Basis for opinion

We conducted our audit in accordance with Singapore Standards on Auditing ("SSAs"). Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Centre in accordance with the Accounting and Corporate Regulatory Authority ("ACRA") Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities ("ACRA Code") together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other information

Management is responsible for the other information. The other information comprises the information included in the annual report but does not include the financial statements and our auditor's report thereon. The annual report is expected to be made available to us after the date of this auditor's report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

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FINANCIAL STATEMENTS

Independent Auditor's Report to the Management Committee of
FOUNDATION OF ROTARY CLUBS SINGAPORE
FAMILY SERVICE CENTRE

Other information (cont'd)

In connection with our audit of the financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the annual report of the Centre, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate actions in accordance with SSAs.

Responsibilities of management and the Management Committee for the financial statements

Management is responsible for the preparation of the financial statements that give a true and fair view in accordance with the Charities Act and Regulations and the financial reporting standards, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statements and to maintain accountability of assets.

In preparing the financial statements, management is responsible for assessing the Centre's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Centre or to cease operations, or has no realistic alternative but to do so.

The Management Committee is responsible for overseeing the Centre's financial reporting process.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

FINANCIAL STATEMENTS

Independent Auditor's Report to the Management Committee of
FOUNDATION OF ROTARY CLUBS SINGAPORE
FAMILY SERVICE CENTRE

Auditor's responsibilities for the audit of the financial statements (cont'd)

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- (a) Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- (b) Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Centre's internal control.
- (c) Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- (d) Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Centre's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Centre to cease to continue as a going concern.
- (e) Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Rsm Chio Lim LLP

RSM Chio Lim LLP
Public Accountants and
Chartered Accountants
Singapore

8 December 2023

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

Statement of Financial Activities
Reporting Year Ended 30 June 2023

	Notes	Unrestricted	Restricted										Total
			Accumulated Fund ^(a)	Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	Community Chest Haze Fund	FSC Ramadan Bonus Fund	MSF – Cyclical Maintenance Fund	Furniture and Equipment Fund	SG Cares Volunteer Centre Development Programme Fund	Social Service Office Fund	
Incoming Resources:													
Grant income	4		2,756,933	11,150	4,870	6,466	–	6,000	–	–	60,947	1,840	2,848,206
Donations			1,650	–	–	–	–	–	–	–	–	–	1,650
Income from programmes			13,227	–	–	–	–	–	–	–	–	–	13,227
Other miscellaneous income	5		19,575	–	–	–	–	–	–	–	838	–	20,413
Total incoming resources			2,791,385	11,150	4,870	6,466	–	6,000	–	–	61,785	1,840	2,883,496
Resources Expended:													
Programme expenses			66,970	14,800	8,455	4,694	–	2,400	–	–	40,463	2,720	140,502
Depreciation of plant and equipment	7		38,769	–	–	–	–	–	47,831	6,936	–	–	93,536
Depreciation of right-of-use assets	8		28,288	–	–	–	–	–	–	–	–	–	28,288
Maintenance expenses			115,775	–	–	–	–	–	–	–	–	–	115,775
Employee benefits expenses	6		2,350,801	–	–	–	–	–	–	–	224,689	–	2,575,490
Professional fees			49,975	–	–	–	–	–	–	–	–	–	49,975
Other operating costs			70,110	–	–	–	–	–	–	–	75,279	–	145,389
Interest expense on lease liabilities			1,207	–	–	–	–	–	–	–	–	–	1,207
Total resources expended			2,721,895	14,800	8,455	4,694	–	2,400	47,831	6,936	340,431	2,720	3,150,162
Net surplus / (deficit)			69,490	(3,650)	(3,585)	1,772	–	3,600	(47,831)	(6,936)	(278,646)	(880)	(266,666)
Balance at 1 July 2022			4,364,152	9,750	9,845	6,924	526	2,400	350,627	21,676	351,833	880	5,118,613
Balance at 30 June 2023			4,433,642	6,100	6,260	8,696	526	6,000	302,796	14,740	73,187	–	4,851,947

^(a) The Accumulated Fund is ring-fenced for the exclusive use of Foundation of Rotary Clubs Singapore Family Service Centre ("FRCS FSC").

The accompanying notes form an integral part of these financial statements.

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

Statement of Financial Activities
Reporting Year Ended 30 June 2022

	Notes	Unrestricted	Restricted										Total
			Accumulated Fund ^(a)	Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	Community Chest Haze Fund	FSC Ramadan Bonus Fund	MSF – Cyclical Maintenance Fund	Furniture and Equipment Fund	SG Cares Volunteer Centre Development Programme Fund	Social Service Office Fund	
Incoming Resources:													
Grant income	4		2,885,856	25,200	8,450	14,160	–	2,400	–	–	435,091	6,540	3,377,697
Income from programmes			11,364	–	–	–	–	–	–	–	–	–	11,364
Other miscellaneous income	5		124	–	–	–	–	–	–	–	–	–	124
Total incoming resources			2,897,344	25,200	8,450	14,160	–	2,400	–	–	435,091	6,540	3,389,185
Resources Expended:													
Programme expenses			63,819	32,550	7,185	10,594	–	4,200	–	–	–	6,660	125,008
Depreciation of plant and equipment	7		39,344	–	–	–	–	–	47,831	6,936	–	–	94,111
Depreciation of right-of-use assets	8		27,941	–	–	–	–	–	–	–	–	–	27,941
Maintenance expenses			122,256	–	–	–	–	–	–	–	–	–	122,256
Employee benefits expenses	6		2,023,959	–	–	–	–	–	–	–	177,805	–	2,201,764
Professional fees			70,128	–	–	–	–	–	–	–	–	–	70,128
Other operating costs			64,587	–	–	–	–	–	–	–	–	–	64,587
Interest expense on lease liabilities			622	–	–	–	–	–	–	–	–	–	622
Total resources expended			2,412,656	32,550	7,185	10,594	–	4,200	47,831	6,936	177,805	6,660	2,706,417
Net surplus / (deficit)			484,688	(7,350)	1,265	3,566	–	(1,800)	(47,831)	(6,936)	257,286	(120)	682,768
Balance at 1 July 2021			3,879,464	17,100	8,580	3,358	526	4,200	398,458	28,612	94,547	1,000	4,435,845
Balance at 30 June 2022			4,364,152	9,750	9,845	6,924	526	2,400	350,627	21,676	351,833	880	5,118,613

^(a) The Accumulated Fund is ring-fenced for the exclusive use of FRCS FSC.

The accompanying notes form an integral part of these financial statements.

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

Statement of Financial Position
As at 30 June 2023

	Notes	2023 \$	2022 \$
ASSETS			
Non-current assets			
Plant and equipment	7	427,015	517,266
Right-of-use assets	8	57,456	85,744
Total non-current assets		484,471	603,010
Current assets			
Other receivables	9	170,151	143,000
Other non-financial assets	10	55,166	14,383
Cash and cash equivalents	11	4,698,525	4,837,169
Total current assets		4,923,842	4,994,552
Total assets		5,408,313	5,597,562
FUNDS AND LIABILITIES			
Restricted fund			
Accumulated Fund ^(a)	12	4,433,642	4,364,152
Other restricted funds			
Lee Foundation – Financial Assistance Fund		6,100	9,750
School Pocket Money Fund		6,260	9,845
FSC Comcare Fund		8,696	6,924
Community Chest Haze Fund		526	526
FSC Ramadan Bonus Fund		6,000	2,400
MSF – Cyclical Maintenance Fund		302,796	350,627
Furniture and Equipment Fund		14,740	21,676
SG Cares Volunteer Centre Development Programme Fund		73,187	351,833
Social Service Office Fund		–	880
Total restricted funds	13	418,305	754,461
Total funds		4,851,947	5,118,613
Non-current liabilities			
Lease liabilities, non-current	15	30,685	58,143
Current liabilities			
Lease liabilities, current	15	27,458	27,903
Other payables	16	498,223	392,903
Total current liabilities		525,681	420,806
Total liabilities		556,366	478,949
Total funds and liabilities		5,408,313	5,597,562

^(a) The Accumulated Fund is ring-fenced for the exclusive use of FRCS FSC.

The accompanying notes form an integral part of these financial statements.

Statement of Changes in Funds
Reporting Year Ended 30 June 2023

	Restricted										Unrestricted	Total
	Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	Community Chest Haze Fund	FSC Ramadan Bonus Fund	MSF – Cyclical Maintenance Fund	Furniture and Equipment Fund	SG Cares Volunteer Centre Development Programme Fund	Social Service Office Fund	Subtotal		
Current year:												
Opening balance at 1 July 2022	9,750	9,845	6,924	526	2,400	350,627	21,676	351,833	880	754,461	5,118,613	
Net surplus / (deficit)	(3,650)	(3,585)	1,772	–	3,600	(47,831)	(6,936)	(278,646)	(880)	(336,156)	(266,666)	
Balance as at 30 June 2023	6,100	6,260	8,696	526	6,000	302,796	14,740	73,187	–	418,305	4,851,947	
Prior year:												
Opening balance at 1 July 2021	17,100	8,580	3,358	526	4,200	398,458	28,612	94,547	1,000	556,381	4,435,845	
Net surplus / (deficit)	(7,350)	1,265	3,566	–	(1,800)	(47,831)	(6,936)	257,286	(120)	198,080	682,768	
Balance as at 30 June 2022	9,750	9,845	6,924	526	2,400	350,627	21,676	351,833	880	754,461	5,118,613	

^(a) The Accumulated Fund is ring-fenced for the exclusive use of FRCS FSC.

The accompanying notes form an integral part of these financial statements.

FINANCIAL STATEMENTS

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

Statement of Cash Flows
Reporting Year Ended 30 June 2023

	2023 \$	2022 \$
Cash flows from operating activities		
Net (deficit) / surplus for the reporting year	(266,666)	682,768
Adjustments for:		
Depreciation of plant and equipment	93,536	94,111
Depreciation of right-of-use assets	28,288	27,941
Interest expense on lease liabilities	1,207	622
Interest income	(19,253)	(124)
Operating cash flow before changes in working capital	(162,888)	805,318
Other receivables	(8,022)	19,194
Other non-financial assets	(40,783)	9,505
Other payables	105,320	121,460
Cash restricted in use	281,389	(269,650)
Net cash flows from operating activities	175,016	685,827
Cash flows (used in) / from investing activities		
Purchase of plant and equipment	(3,285)	–
Interest income received	124	124
Net cash flows (used in) / from investing activities	(3,161)	124
Cash flows used in financing activities		
Lease liabilities – principal portion paid	(27,903)	(28,021)
Interest expense paid	(1,207)	(622)
Net cash flows used in financing activities	(29,110)	(28,643)
Net increase in cash and cash equivalents	142,745	657,308
Cash and cash equivalents, beginning balance	4,455,011	3,797,703
Cash and cash equivalents, ending balance (Note 11A)	4,597,756	4,455,011

The accompanying notes form an integral part of these financial statements.

FINANCIAL STATEMENTS

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

Notes to the Financial Statements
30 June 2023

1. General	
Foundation of Rotary Clubs Singapore Family Service Centre (the “Centre”) is a division of Foundation of Rotary Clubs (Singapore) Ltd (“FRCS”), a foundation incorporated as a company limited by guarantee under the Companies Act 1967. FRCS is also a charity registered under the Charities Act 1994. It is an approved Institution of a Public Character.	
The Centre is not a separately incorporated legal entity. The accompanying financial statements have been prepared from the records of the Centre and reflect only transactions recorded therein.	
The financial statements are presented in Singapore Dollar.	
These financial statements are authorised for issuance by the Management Committee of the Centre on the date of the statement by the Management Committee.	
The principal activities of the Centre consist of providing family-oriented programmes which are responsive to the changing needs of the community.	
The registered office of FRCS is located at 111 North Bridge Road #06-33, Peninsula Plaza, Singapore 179098. FRCS is situated in Singapore.	
The administration office and principal place of operation of the Centre is located at 346 Clementi Avenue 5 #01-10/32, Singapore 120346.	
The Centre operates a branch office located at 702 West Coast Road #01-347, Singapore 120702.	
Statement of compliance with financial reporting standards	
These financial statements have been prepared in accordance with the Financial Reporting Standards (“SFRSs”) and the related interpretations to SFRSs (“INT SFRSs”) as issued by the Accounting Standards Committee (ASC) under the Accounting and Corporate Regulatory Authority (“ACRA”).	
Accounting convention	
The financial statements are prepared on a going concern basis under the historical cost convention except where a financial reporting standard requires an alternative treatment (such as fair values) as disclosed where appropriate in these financial statements. The accounting policies in the financial reporting standards may not be applied when the effect of applying them is not material. The disclosures required by financial reporting standards may not be provided if the information resulting from that disclosure is not material.	

1. General (cont'd)

Basis of preparation of the financial statements

The preparation of financial statements in conformity with generally accepted accounting principles requires the management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting year. Actual results could differ from those estimates. The estimates and assumptions are reviewed on an ongoing basis. Apart from those involving estimations, management has made judgements in the process of applying the Centre's accounting policies.

2. Significant accounting policies and other explanatory information

2A. Significant accounting policies

Incoming resources

(a) Grants

Grants to cover a particular expenditure or programme are accounted for as incoming resources upon receipt of notification of the grant award, which normally coincides with the year when the related expenses, for which the grant is intended to cover, are incurred. A grant is recognised at fair value when there is reasonable assurance that the conditions attaching to it will be complied with and that the grant will be received. Grants are recognised as income to match them with the related costs that they are intended to compensate.

(b) Income from programmes

The financial reporting standard on revenue from contracts with customers establishes a five-step model to account for revenue arising from contracts with customers. Revenue is recognised at an amount that reflects the consideration to which the Centre expects to be entitled in exchange for transferring goods or services to a customer (which excludes estimates of variable consideration that are subject to constraints, such as right of return exists, and modifications), net of any related sales taxes and excluding any amounts collected on behalf of third parties. An asset (goods or services) is transferred when or as the customer obtains control of that asset. As a practical expedient the effects of any significant financing component is not adjusted if the payment for the good or service will be within one year.

The revenue amount is the fair value of the consideration received or receivable from the gross inflow of economic benefits during the year arising from the course of the ordinary activities of the Centre and it is shown net of related tax and subsidies.

Income from programmes that are of short duration is recognised at a point in time when the services are completed.

2. Significant accounting policies and other explanatory information (cont'd)

2A. Significant accounting policies (cont'd)

Incoming resources (cont'd)

(c) Donations

Income from donation and corporate sponsorships are recognised at a point in time when received, except for committed donations and corporate sponsorship that are recorded when there is certainty over the amount committed by the donors, and the Centre had fulfilled all conditions related to the donations and sponsorships. Such income is only deferred and recognised over time when: the donor specifies that the grant or donation must only be used in future accounting periods; or donor has imposed conditions when must be met before the Centre has unconditional entitlement.

(d) Interest income

Interest revenue is recognised on a time-proportion basis using the effective interest rate method.

Donations in kind

Donations in kind are included in the statement of financial activities based on an estimate of the fair value at the date of the receipt of the gift of the non-monetary asset or the grant of a right to the monetary asset. The gift is recognised if the amount of the gift can be measured reliably and there is no uncertainty that it will be received. No value is ascribed to volunteer services.

Employee benefits

Contributions to a defined contribution retirement benefit plan are recorded as an expense as they fall due. The Centre's legal or constructive obligation is limited to the amount that it is obligated to contribute to an independently administered fund (such as the Central Provident Fund in Singapore, a government managed defined contribution retirement benefit plan). For employee leave entitlement the expected cost of short-term employee benefits in the form of compensated absences is recognised in the case of accumulating compensated absences, when the employees render service that increases their entitlement to future compensated absences; and in the case of non-accumulating compensated absences, when the absences occur. A liability for bonuses is recognised where the entity is contractually obliged or where there is constructive obligation based on past practice.

2. Significant accounting policies and other explanatory information (cont'd)

2A. Significant accounting policies (cont'd)

Foreign currency transactions

The functional currency is the Singapore Dollar as it reflects the primary economic environment in which the Centre operates. Transactions in foreign currencies are recorded in the functional currency at the rates ruling at the dates of the transactions. At each end of the reporting year, recorded monetary balances and balances measured at fair value that are denominated in non-functional currencies are reported at the rates ruling at the end of the reporting year and fair value measurement dates respectively. All realised and unrealised exchange adjustment gains and losses are dealt with in profit or loss. The presentation is in the functional currency.

Income tax

As a charity, FRCS is exempt from tax on income and gains falling within section 13(1)(zm) of the Income Tax Act 1947 to the extent that these are applied to its charitable objects.

Plant and equipment

Plant and equipment are carried at cost on initial recognition and after initial recognition at cost less any accumulated depreciation and any accumulated impairment losses.

Cost also includes acquisition cost, borrowing cost capitalised and any cost directly attributable to bringing the asset or component to the location and condition necessary for it to be capable of operating in the manner intended by management. Subsequent costs are recognised as an asset only when it is probable that future economic benefits associated with the item will flow to the Centre and the cost of the item can be measured reliably. All other repairs and maintenance are charged to profit or loss when they are incurred.

Depreciation is provided on a straight-line basis to allocate the gross carrying amounts of the assets less their residual values over their estimated useful lives of each part of an item of these assets. The annual rates of depreciation are as follows:

Renovations	-	10%
Furniture and equipment	-	20% to 33%

An asset is depreciated when it is available for use until it is derecognised even if during that period the item is idle. Fully depreciated assets still in use are retained in the financial statements.

Right-of-use-assets

The right-of-use-assets are accounted and presented as if they were owned such as plant and equipment. The annual rates of depreciation are as follows:

Office premise	-	Over the terms of lease of 33.33%
Equipment	-	20%

2. Significant accounting policies and other explanatory information (cont'd)

2A. Significant accounting policies (cont'd)

Leases of lessee

A lease conveys the right to use an asset (the underlying asset) for a period of time in exchange for consideration. A right-of-use asset is capitalised in the statement of financial position, measured at the present value of the unavoidable future lease payments to be made over the lease term. A liability corresponding to the capitalised right-of-use asset is also recognised, adjusted for lease prepayments, lease incentives received, initial direct costs incurred and an estimate of any future restoration, removal or dismantling costs. The right-of-use asset is depreciated over the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. An interest expense is recognised on the lease liability (included in finance costs). For short-term leases of 12 months or less and leases of low-value assets (such as personal computers and small office equipment) where an accounting policy choice exists under the lease standard, the lease payments are expensed to profit or loss as incurred on a straight line basis over the remaining lease term.

Carrying amounts of non-financial assets

The carrying amount of non-financial assets is reviewed at each end of the reporting year for indications of impairment and where an asset is impaired, it is written down through profit or loss to its estimated recoverable amount. The impairment loss is the excess of the carrying amount over the recoverable amount and is recognised in profit or loss. The recoverable amount of an asset or a cash-generating unit is the higher of its fair value less costs of disposal and its value in use. When the fair value less costs of disposal method is used, any available recent market transactions are taken into consideration. When the value in use method is adopted, in assessing the value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). At each end of the reporting year non-financial assets with impairment loss recognised in prior periods are assessed for possible reversal of the impairment. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been measured, net of depreciation, if no impairment loss had been recognised.

Financial instruments

Recognition and derecognition of financial instruments:

A financial asset or a financial liability is recognised when, and only when, the Centre becomes party to the contractual provisions of the instrument. All other financial instruments (including regular-way purchases and sales of financial assets) are recognised and derecognised, as applicable, using trade date accounting or settlement date accounting. A financial asset is derecognised when the contractual rights to the cash flows from the financial asset expire or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the entity neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset. A financial liability is removed from the statement of financial position when, and only when, it is extinguished, that is, when the obligation specified in the contract is discharged or cancelled or expires.

2. Significant accounting policies and other explanatory information (cont'd)

2A. Significant accounting policies (cont'd)

Financial instruments (cont'd)

At initial recognition the financial asset or financial liability is measured at its fair value plus or minus, in the case of a financial asset or financial liability not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability.

Classification and measurement of financial assets:

Financial assets are classified into (1) Financial asset classified as measured at amortised cost; (2) Financial asset that is an equity investment measured at fair value through other comprehensive income (FVTOCI); (3) Financial asset that is a debt asset instrument classified as measured at FVTOCI; and (4) Financial asset classified as measured at fair value through profit or loss (FVTPL).

At the end of the reporting year, the Centre had the following financial assets:

- Financial asset classified as measured at amortised cost: A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as FVTPL, that is (a) the asset is held within a business model whose objective is to hold assets to collect contractual cash flows; and (b) the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. Typically other receivables, bank and cash balances are classified in this category.

Classification and measurement of financial liabilities:

Financial liabilities are classified as FVTPL in either of the following circumstances: (1) the liabilities are managed, evaluated and reported internally on a fair value basis; or (2) the designation eliminates or significantly reduces an accounting mismatch that would otherwise arise. All other financial liabilities are carried at amortised cost using the effective interest method. Reclassification of any financial liability is not permitted.

Cash and cash equivalents

Cash and cash equivalents include bank and cash balances, and on demand deposits. For the statement of cash flows the item includes cash and cash equivalents less cash subject to restriction, if any.

Fair value measurement

The fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When measuring the fair value of an asset or a liability, market observable data to the extent possible is used. If the fair value of an asset or a liability is not directly observable, an estimate is made using valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs (eg by use of the market comparable approach that reflects recent transaction prices for similar items, discounted cash flow analysis, or option pricing models refined to reflect the issuer's specific circumstances). Inputs used are consistent with the characteristics of the asset / liability that market participants would take into account. The Centre's intention to hold an asset or to settle or otherwise fulfil a liability is not taken into account as relevant when measuring fair value.

2. Significant accounting policies and other explanatory information (cont'd)

2A. Significant accounting policies (cont'd)

Fair value measurement (cont'd)

Fair values are categorised into different levels in a fair value hierarchy based on the degree to which the inputs to the measurement are observable and the significance of the inputs to the fair value measurement in its entirety: Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities. Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (ie as prices) or indirectly (ie derived from prices). Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs). Transfers between levels of the fair value hierarchy are recognised at the end of the reporting period during which the change occurred.

The carrying values of current financial instruments approximate their fair values due to the short-term maturity of these instruments and the disclosures of fair value are not made when the carrying amount of current financial instruments is a reasonable approximation of the fair value. The fair values of non-current financial instruments may not be disclosed separately unless there are significant differences at the end of the reporting year and in the event the fair values are disclosed in the relevant notes to the financial statements. The recurring measurements are made at each reporting year end date.

2B. Other explanatory information

Funds

Fund balances restricted by outside sources are so indicated and are distinguished from unrestricted funds allocated to specific purposes if any by action of the Management Committee. Externally restricted funds may only be utilised in accordance with the purposes established by the source of such funds or through the terms of an appeal and are in contrast with unrestricted funds over which the Management Committee retains full control to use in achieving any of its institutional purposes. An expense resulting from the operating activities of a fund that is directly attributable to the fund is charged to that fund. Common expense if any are allocated on a reasonable basis to the funds based on a method most suitable to that common expense.

2C. Critical judgements, assumptions and estimation uncertainties

There were no critical judgements made in the process of applying the accounting policies that have the most significant effect on the amounts recognised in the financial statements. There were no key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting year, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting year.

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

3. Related party relationships and transactions

The financial reporting standard on related party disclosures requires the Centre to disclose: (a) related party relationships, transactions and outstanding balances, including commitments; and (b) relationships between parents and subsidiaries irrespective of whether there have been transactions between those related parties. A party is related to a party if the party controls, or is controlled by, or can significantly influence or is significantly influenced by the other party.

A related party includes the Management Committee members and key management of FRCS and the Centre. It also includes an entity or person that directly or indirectly controls, is controlled by, or is under common or joint control with these persons; members of the key management personnel or close members of the family of any individual referred to herein and others who have the ability to control, jointly control or significantly influence by or for which significant voting power in such entity resides with, directly or indirectly, any such individual.

All members of the Board and staff members of FRCS and the Centre are required to read and understand the conflict of interest policy in place and make full disclosure of interests, relationships and holding that could potentially result in conflict of interests. When a conflict of interest situation arises, the members or staff shall abstain from participating in the discussion, decision making and voting on the matter.

3A. Related party transactions

There are transactions and arrangements between the Centre and its related parties and the effects of these on the basis determined between the parties are reflected in these financial statements. The related party balances and transfer of resources, services or obligations if any are unsecured, without fixed repayment terms and interest or charge unless stated otherwise.

In addition to the transactions and balances disclosed elsewhere in the notes to the financial statements, this item includes the following:

Significant related party transactions:

	Related party	
	2023	2022
	\$	\$
Grants from FRCS	26,947	27,647

3B. Key management compensation

	2023	2022
Number of key management in compensation bands:		
\$100,000 to \$200,000	1	1

Key management personnel are the persons having authority and responsibility for planning, directing and controlling the activities of the Centre, directly or indirectly. The above amount for key management compensation is for the executive director of the Centre.

The members of the Management Committee are volunteers and receive no monetary remuneration for their contribution, except for reimbursement of out-of-pocket expenses, if any claimed.

There are no paid staff who are close members of the family of the FRCS and the Centre, and whose remuneration each exceeds \$50,000 during the reporting year.

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

3. Related party relationships and transactions (cont'd)

3C. Other receivables from FRCS

	FRCS	
	2023	2022
	\$	\$
Balance at beginning of the year	13,000	7,218
Amounts paid in and settlement of liabilities on behalf of FRCS	26,947	27,647
Amounts paid out and settlement of liabilities on behalf of the Centre	(33,145)	(21,865)
Balance at end of the year (Note 9)	6,802	13,000

4. Grant income

	2023	2022
	\$	\$
Grants – Ministry of Social and Family Development	2,098,163	2,538,649
Grants – NCSS: Community Chest	80,871	112,892
Grants – NCSS: Tote Board Social Service Fund	552,152	560,440
Grants – FRCS	26,947	27,647
Jobs Support Scheme	–	28,631
Other grants	90,073	109,438
	2,848,206	3,377,697

5. Other miscellaneous income

	2023	2022
	\$	\$
Interest income	19,253	124
Other income	1,160	–
	20,413	124

6. Employee benefits expense

	2023	2022
	\$	\$
Salaries and other short-term employee benefits	2,052,944	1,785,168
Contributions to defined contribution plan	332,627	266,067
Other benefits	189,919	150,529
Total employee benefits expense	2,575,490	2,201,764

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FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

7. Plant and equipment

	Renovations	Furniture and equipment	Total
	\$	\$	\$
Cost:			
At 1 July 2021 and 30 June 2022	667,814	220,183	887,997
Additions	–	3,285	3,285
At 30 June 2023	667,814	223,468	891,282
Accumulated depreciation:			
At 1 July 2021	140,882	135,738	276,620
Depreciation for the year	66,781	27,330	94,111
At 30 June 2022	207,663	163,068	370,731
Depreciation for the year	66,782	26,754	93,536
At 30 June 2023	274,445	189,822	464,267
Carrying value:			
At 1 July 2021	526,932	84,445	611,377
At 30 June 2022	460,151	57,115	517,266
At 30 June 2023	393,369	33,646	427,015

8. Right-of-use assets

	Office premise	Equipment	Total
	\$	\$	\$
Cost:			
At 1 July 2021	50,865	32,626	83,491
Lease modifications	62,611	–	62,611
At 30 June 2022	113,476	32,626	146,102
Write-off	(50,865)	–	(50,865)
At 30 June 2023	62,611	32,626	95,237
Accumulated depreciation:			
At 1 July 2021	28,556	3,861	32,417
Depreciation for the year	21,416	6,525	27,941
At 30 June 2022	49,972	10,386	60,358
Depreciation for the year	21,763	6,525	28,288
Write-off	(50,865)	–	(50,865)
At 30 June 2023	20,870	16,911	37,781
Carrying value:			
At 1 July 2021	22,309	28,765	51,074
At 30 June 2022	63,504	22,240	85,744
At 30 June 2023	41,741	15,715	57,456

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FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

9. Other receivables

	2023	2022
	\$	\$
Outside parties	432	–
FRCS (Note 3C)	6,802	13,000
Government grant receivables	143,788	130,000
Interest receivables	19,129	–
	170,151	143,000

Other receivables are normally with no fixed terms and therefore there is no maturity.

Other receivables shown above are subject to the expected credit loss model under the financial reporting standard on financial instruments. Other receivables which can be graded as low risk individually are considered to have low credit risk. At the end of the first reporting period a loss allowance is assessed at an amount equal to 12 month expected credit losses.

At each subsequent reporting date, an evaluation is made whether there is a significant change in credit risk by comparing the debtor's credit risk at initial recognition (based on the original, unmodified cash flows) with the credit risk at the reporting date (based on the modified cash flows). Adjustment to the loss allowance is made for any increase or decrease in credit risk. No loss allowance is deemed necessary as at the end of the reporting year.

10. Other non-financial assets

	2023	2022
	\$	\$
Deposits to secure services	5,902	5,280
Prepayments	49,264	9,103
	55,166	14,383

11. Cash and cash equivalents

	2023	2022
	\$	\$
Cash ring-fenced for exclusive use of FRCS FSC	4,597,756	4,455,011
Cash under restricted funds (Note 14)	100,769	382,158
	4,698,525	4,837,169

The rate of interest for the cash on interest earning balances of \$2,000,000 (2022: Nil) is at 3% (2022: Nil) per annum at the end of the reporting year.

FINANCIAL STATEMENTS

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

11. Cash and cash equivalents (cont'd)

11A. Cash and cash equivalents in the statement of cash flows

	<u>2023</u>	<u>2022</u>
	\$	\$
Amount as shown above	4,698,525	4,837,169
Less: Cash restricted in use	(100,769)	(382,158)
Cash and cash equivalents for statement of cash flows purposes at end of year	<u>4,597,756</u>	<u>4,455,011</u>

11B. Reconciliation of liabilities arising from financing activities

	<u>2022</u>	<u>Cash flows</u>	<u>Non-cash changes</u>	<u>2023</u>
Lease liabilities (Note 15)	86,046	(29,110)	1,207 ^(a)	58,143
Total liabilities from financing activities	<u>86,046</u>	<u>(29,110)</u>	<u>1,207</u>	<u>58,143</u>

	<u>2021</u>	<u>Cash flows</u>	<u>Non-cash changes</u>	<u>2022</u>
Lease liabilities (Note 15)	51,456	(28,643)	63,233 ^(a)	86,046
Total liabilities from financing activities	<u>51,456</u>	<u>(28,643)</u>	<u>63,233</u>	<u>86,046</u>

^(a) Comprises of additions to right-of-use assets of Nil (2022: \$62,611) and accrued interest expenses of \$1,207 (2022: \$622).

12. Accumulated fund

	<u>2023</u>	<u>2022</u>
	\$	\$
Accumulated fund for exclusive use of FRCS FSC	<u>4,433,642</u>	<u>4,364,152</u>
Resources expended	2,721,895	2,412,656
Ratio of reserves to annual resources expended (times)	<u>1.63</u>	<u>1.81</u>

The accumulated fund aims to provide financial stability and means for the development of the Centre's activities. The Centre intends to maintain the funds at a level sufficient for its operating needs. The management committee reviews the level of funds regularly for the Centre's continuing obligations.

FINANCIAL STATEMENTS

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

13. Restricted funds

- (a) Lee Foundation – Financial Assistance Fund represents fund from the Lee Foundation for the purpose of providing financial assistance to low-income individuals for a period of six months.
- (b) This is funds from the School Pocket Money Fund to assist students from low-income families with their educational expenses.
- (c) FSC Comcare Fund represents fund from the Ministry of Social and Family Development for the purpose of providing urgent financial assistance to the Centre's active clients. Assistance to clients is disbursed in the form of cash, vouchers or food rations.
- (d) Community Chest Haze Fund represents fund for the purpose of alleviating the haze situation by supporting programme operations and clients during the haze situation.
- (e) FSC Ramadan Bonus Fund represents fund from Majlis Ugama Islam Singapura for once-off, lump-sum bonus provided to underprivileged Muslim families during the Ramadan festivities.
- (f) MSF – Cyclical Maintenance Fund represents fund from the Ministry of Social and Family Development for cyclical maintenance works.
- (g) Furniture and Equipment Fund represents fund from the Ministry of Social and Family Development for the purpose of purchasing furniture and equipment for West Coast office.
- (h) SG Cares Volunteer Centre Development Programme Fund represents fund from Ministry of Culture, Community and Youth for growing and developing volunteer supply and coordinating with local community stakeholders to better support residents in need.
- (i) Social Service Office Fund represents funds for ComCare assistance.

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

14. Categorisation of fund account balances

	Unrestricted	Restricted									
		SG Cares Volunteer Centre									
		Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	Community Chest Haze Fund	FSC Ramadan Bonus Fund	MSF – cyclical maintenance Fund	Furniture and equipment Fund	Development Programme Fund	Subtotal	Total
2023:											
Assets											
Plant and equipment		–	–	–	–	–	302,796	14,740	–	317,536	427,015
Right-of-use assets		57,456	–	–	–	–	–	–	–	–	57,456
Total non-current assets		166,935	–	–	–	–	302,796	14,740	–	317,536	484,471
Current assets											
Other receivables		170,151	–	–	–	–	–	–	–	–	170,151
Other assets		55,166	–	–	–	–	–	–	–	–	55,166
Cash and cash equivalents		4,597,756	6,260	8,696	526	6,000	–	–	73,187	100,769	4,698,525
Total current assets		4,823,073	6,260	8,696	526	6,000	–	–	73,187	100,769	4,923,842
Total assets		4,990,008	6,260	8,696	526	6,000	302,796	14,740	73,187	418,305	5,408,313
Liabilities											
Non-current liabilities											
Lease liabilities, non-current		30,685	–	–	–	–	–	–	–	–	30,685
Current liabilities											
Lease liabilities, current		27,458	–	–	–	–	–	–	–	–	27,458
Other payables		498,223	–	–	–	–	–	–	–	–	498,223
Total current liabilities		525,681	–	–	–	–	–	–	–	–	525,681
Total liabilities		556,366	–	–	–	–	–	–	–	–	556,366
Net assets		4,433,642	6,260	8,696	526	6,000	302,796	14,740	73,187	418,305	4,851,947

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

14. Categorisation of fund account balances (cont'd)

	Unrestricted	Restricted									
		SG Cares Volunteer Centre									
		Lee Foundation – Financial Assistance Fund	School Pocket Money Fund	FSC Comcare Fund	Community Chest Haze Fund	FSC Ramadan Bonus Fund	MSF – cyclical maintenance Fund	Furniture and equipment Fund	Social Service Office Fund	Subtotal	Total
2022:											
Assets											
Plant and equipment		144,963	–	–	–	–	350,627	21,676	–	372,303	517,266
Right-of-use assets		85,744	–	–	–	–	–	–	–	–	85,744
Total non-current assets		230,707	–	–	–	–	350,627	21,676	–	372,303	603,010
Current assets											
Other receivables		143,000	–	–	–	–	–	–	–	–	143,000
Other assets		14,383	–	–	–	–	–	–	–	–	14,383
Cash and cash equivalents		4,455,011	9,845	6,924	526	2,400	–	–	351,833	880	4,837,169
Total current assets		4,612,394	9,845	6,924	526	2,400	–	–	351,833	880	4,994,552
Total assets		4,843,101	9,845	6,924	526	2,400	350,627	21,676	351,833	880	5,597,562
Liabilities											
Non-current liabilities											
Lease liabilities, non-current		58,143	–	–	–	–	–	–	–	–	58,143
Current liabilities											
Lease liabilities, current		27,903	–	–	–	–	–	–	–	–	27,903
Other payables		392,903	–	–	–	–	–	–	–	–	392,903
Total current liabilities		420,806	–	–	–	–	–	–	–	–	420,806
Total liabilities		478,949	–	–	–	–	–	–	–	–	478,949
Net assets		4,364,152	9,845	6,924	526	2,400	350,627	21,676	351,833	880	5,118,613

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FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

15. Lease Liabilities

Lease liabilities are presented in the statement of financial position as follows:-

	<u>2023</u>	<u>2022</u>
	\$	\$
Current	27,458	27,903
Non-current	<u>30,685</u>	<u>58,143</u>
	<u>58,143</u>	<u>86,046</u>

The related right-of-use assets are disclosed in Note 8.

A summary of the maturity analysis of lease liabilities is disclosed in Note 17E.

There were no future cash outflows to which the lessee is potentially exposed that are not reflected in the measurement of lease liabilities above. At reporting year date there were no commitments on leases which had not yet commenced.

16. Other payables

	<u>2023</u>	<u>2022</u>
	\$	\$
Other payables and accrued liabilities	<u>498,223</u>	<u>392,903</u>

17. Financial instruments: information on financial risks

17A. Categories of financial assets and liabilities

The following table categorises the carrying amount of financial assets and liabilities recorded at the end of the reporting year:

	<u>2023</u>	<u>2022</u>
	\$	\$
<u>Financial assets:</u>		
At amortised cost	<u>4,868,676</u>	<u>4,980,169</u>
<u>Financial liabilities:</u>		
At amortised cost	<u>556,366</u>	<u>478,949</u>

Further quantitative disclosures are included throughout these financial statements.

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FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

17. Financial instruments: information on financial risks (cont'd)

17B. Financial risk management

The main purpose for holding or issuing financial instruments is to raise and manage the finances for the Centre's operating, investing and financing activities. There are exposures to the financial risks on the financial instruments such as credit risk, liquidity risk and market risk comprising interest rate, currency risk and price risk exposures. Management has certain practices for the management of financial risks. However these are not documented in formal written documents. The following guidelines are followed: All financial risk management activities are carried out and monitored by senior management staff. All financial risk management activities are carried out following good market practices.

There have been no changes to the exposures to risk; the objectives, policies and processes for managing the risk and the methods used to measure the risk.

17C. Fair values of financial instruments

The analyses of financial instruments that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 are disclosed in the relevant notes to the financial statements. These include both the significant financial instruments stated at amortised cost and at fair value in the statement of financial position. The carrying values of current financial instruments approximate their fair values due to the short-term maturity of these instruments and the disclosures of fair value are not made when the carrying amount of current financial instruments is a reasonable approximation of the fair value.

17D. Credit risk on financial assets

Financial assets that are potentially subject to concentrations of credit risk and failures by counterparties to discharge their obligations in full or in a timely manner. These arise principally from cash balances with banks, cash equivalents and receivables. The maximum exposure to credit risk is the total of the fair value of the financial assets at the end of the reporting year. Credit risk on cash balances with banks and any other financial instruments is limited because the counter-parties are entities with acceptable credit ratings.

For expected credit losses (ECL) on financial assets, the general approach (three-stage approach) in the financial reporting standard on financial instruments is applied to measure the impairment allowance. Under this general approach the financial assets move through the three stages as their credit quality changes. However, the simplified approach (that is, to measure the loss allowance at an amount equal to lifetime ECL at initial recognition and throughout its life) permitted by the financial reporting standards on financial instruments is applied for financial assets that do not have a significant financing component, such as trade receivables. For credit risk on trade receivables, an ongoing credit evaluation is performed on the financial condition of the debtors and an impairment loss is recognised in profit or loss. Reviews and assessments of credit exposures in excess of designated limits are made. Renewals and reviews of credits limits are subject to the same review process.

Cash and cash equivalents are also subject to the impairment requirements of the standard on financial instruments. There was no identified impairment loss.

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

17. Financial instruments: information on financial risks (cont'd)

17E. Liquidity risk – financial liabilities maturity analysis

The liquidity risk refers to the difficulty in meeting obligations associated with financial liabilities that are settled by delivering cash or another financial asset. It is expected that all the liabilities will be paid at their contractual maturity. The other payables are with short-term durations. The classification of the financial assets is shown in the statement of financial position as they may be available to meet liquidity needs and no further analysis is deemed necessary.

The following table analyses the non-derivative financial liabilities by their remaining contractual maturity (contractual undiscounted cash flows):

Non-derivative financial liabilities:

	Less than 1 year \$	1 – 3 years \$	Total \$
2023:			
Gross lease liabilities	28,200	30,978	59,178
Other payables	498,223	–	498,223
At end of the year	526,423	30,978	557,401
2022:			
Gross lease liabilities	30,866	59,178	90,044
Other payables	392,903	–	392,903
At end of the year	423,769	59,178	482,947

The above amounts disclosed in the maturity analysis are the contractual undiscounted cash flows and such undiscounted cash flows differ from the amount included in the statement of financial position. When the counterparty has a choice of when an amount is paid, the liability is included on the basis of the earliest date on which it can be required to pay.

17F. Interest rate risk

Interest rate risk arises from interest-bearing financial instruments.

The following table analyses the breakdown of the significant financial instruments by type of interest rate:

	2023 \$	2022 \$
Financial liabilities with interest:		
Fixed rates	58,143	86,046

Sensitivity analysis: The effect on pre-tax profit is not significant.

17G. Foreign currency risks

Foreign exchange risk arises on financial instruments that are denominated in a foreign currency that is a currency other than the functional currency in which they are measured. Currency risk does not arise from financial instruments that are non-monetary items or from financial instruments denominated in the functional currency as defined in the financial reporting standard on financial instruments: disclosures.

The Centre is not exposed to significant foreign currency risk.

FOUNDATION OF ROTARY CLUBS SINGAPORE FAMILY SERVICE CENTRE

18. Changes and adoption of financial reporting standards

For the current reporting year certain new or revised financial reporting standards were issued by the ASC. None of these are applicable to the Centre for the current reporting year based on its current operations.

19. New or amended standards in issue but not yet effective

For the future reporting years, the ASC issued certain new or revised financial reporting standards. Those applicable to the Centre for future reporting years are listed below. The transfer to the applicable new or revised standards from the effective dates is not expected to result in any material modification of the measurement methods or the presentation in the financial statements for the following reporting year from the known or reasonably estimable information relevant to assessing the possible impact that application of the new or revised standards may have on the Centre's financial statements in the period of initial application.

SFRS No.	Title	Effective date for periods beginning on or after
SFRS 1	Disclosure of Accounting Policies - Amendments to FRS 1 and FRS Practice Statement 2 Making Materiality Judgements	1 Jan 2023
SFRS 8	Definition of Accounting Estimates - Amendments	1 Jan 2023