

Joyful Living Now Ltd. Terms of Service



Effective Date: 08.08.2025

1. Introduction

Welcome to Joyful Living Now Ltd. ("we," "us," "our"). By accessing or using our website **joyfullivingnow.org**, our programmes (including but not limited to *Mind, Body and Soul Cleansing* and the *Shine Your Light 21-Day Programme*), workshops, newsletters, and related services (collectively, the "Service"), you ("you," "your," "User") agree to these Terms of Service ("ToS") and our Privacy Policy.

Our mission is to create a supportive and uplifting environment for transformation and growth. At the same time, it's important to clarify responsibilities so that everyone feels safe and respected.

2. Eligibility & User Account

- You must be at least 18 years old (or the legal age of majority in your jurisdiction) to use our Service.
- You agree to provide accurate and current information when registering or submitting forms.
- You are responsible for keeping your account details secure and notifying us immediately of any unauthorized use.

3. Personal Responsibility for Health & Safety

We deeply care about your wellbeing. However, all practices, exercises, and programmes offered through Joyful Living Now are intended for general educational and inspirational purposes only.

- You are solely responsible for your own physical, mental, and emotional health and safety.
- By participating in any programme, workshop, or session, you agree to listen to your own body, mind, and intuition, and to seek professional medical or psychological support when needed.
- Our services are **not a substitute** for medical care, psychological treatment, or professional advice.

4. Programmes, Appointments & Payments

- Enrollment in a programmes, workshop, or service is confirmed only upon receipt of payment.
- **All payments are final. Refunds are not available**, as spaces, energy, and preparation are dedicated to each participant from the moment of registration.
- If you are unsure about joining, we encourage you to reach out with your questions before registering so you can make an informed decision.

5. Code of Conduct

To foster a respectful and supportive environment, you agree not to:

- Share harmful, offensive, or unlawful content.
- Interfere with the experiences of others.
- Misuse copyrighted or proprietary materials.

6. Intellectual Property

All materials provided through Joyful Living Now—including written content, images, designs, and recordings—are protected by copyright and may only be used for your personal, non-commercial purposes.

7. Disclaimers & No Guarantees

- We offer inspiration, guidance, and tools for personal development, but we cannot and do not guarantee any particular outcome.
- Each individual's journey is unique. The impact of our programmes depends on your personal commitment, circumstances, and inner readiness.

8. Limitation of Liability

To the fullest extent permitted by law:

- Joyful Living Now and its team are not responsible for any injury, loss, or damages you may experience while using the Service.
- Your participation is voluntary and at your own risk.
- Our total liability to you will not exceed the amount you paid for the Service in the last 12 months (or GBP 100, whichever is less).

9. Indemnification

You agree to hold Joyful Living Now free from any claims, liabilities, or expenses that arise from your use of the Service, except where prohibited by law.

10. Privacy

Your personal information is protected in accordance with our **Privacy Policy**, which explains how we collect, store, and use your data.

11. Modifications

We may update these Terms from time to time. Continued use of the Service after updates means you accept the new terms.

12. Termination

We may suspend or terminate your access if you violate these Terms. Certain provisions—such as intellectual property, disclaimers, and limitations of liability—will remain effective even after termination.

13. Governing Law & Dispute Resolution

These Terms are governed by the laws of England . Any disputes will be handled in the courts of England.

14. Contact Us

We welcome your questions and feedback. Please contact us at:

- Email: hello@joyfullivingnow.org
- Postal Address: 11 Dormer Place, Leamington Spa, CV32 5AA