

Memphis Aerospace Privacy Policy

Effective Date: 11/21/2024

Memphis Aerospace ("we," "us," or "our") is committed to protecting your privacy and ensuring that your personal information is handled safely and responsibly. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, [insert website URL] (the "Site"). Please read this policy carefully. By using our Site, you consent to the practices described herein.

1. Information We Collect

We may collect the following types of information from you:

a. Personal Information

When you fill out forms, request information, or contact us through the Site, we may collect:

Name

Email address

Phone number

Company name

Job title

Any other information you provide

b. Non-Personal Information

We may collect information automatically when you use the Site, such as:

IP address

Browser type and version

Device information

Pages visited

Time spent on pages

Referring websites or search terms

2. How We Use Your Information

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We use the information we collect to:

Respond to inquiries and provide requested information or services.

Improve our Site's functionality and user experience.

Communicate with you regarding updates, promotions, or other relevant information.

Analyze website usage and trends.

Ensure compliance with legal obligations and protect against fraud.

3. Sharing Your Information

We do not sell, rent, or share your personal information with third parties for their direct marketing purposes. However, we may share your information in the following circumstances:

Service Providers: With trusted third-party vendors who assist in operating the Site or conducting business on our behalf.

Legal Requirements: To comply with applicable laws, regulations, or legal processes.

Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred.

4. Cookies and Tracking Technologies

Our Site uses cookies and similar technologies to enhance your browsing experience. Cookies are small files stored on your device that help us:

Remember your preferences.

Analyze website traffic and usage patterns.

You can manage your cookie preferences through your browser settings. However, disabling cookies may affect the functionality of the Site.

5. Data Security

We implement industry-standard security measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Third-Party Links

Memphis Aerospace Privacy Policy

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to read the privacy policies of any linked websites you visit.

7. Children's Privacy

Our Site is not directed at children under the age of 13, and we do not knowingly collect personal

information from children. If we become aware that we have collected information from a child, we will take steps to delete it promptly.

8. Your Privacy Choices

You have the right to:

Access the personal information we have about you.

Request corrections to any inaccuracies.

Request the deletion of your personal data, subject to legal requirements.

Opt out of marketing communications.

To exercise these rights, please contact us at [Insert Contact Email].

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be effective immediately upon posting on the Site. Please check this page periodically for updates.

10. Terms of Service for SMS Communications

*Information obtained as part of the SMS consent process will not be shared with third parties.

Types of SMS Communications

- If you have consented to receive text messages from Memphis Aerospace, you may receive text messages related to order status, change orders, employment status, and requests for quotes.

Below are examples:

- **Customers and Guests:** Updates regarding your orders, deliveries, or other relevant information.
- **Job Applicants:** Information about your application status, onboarding materials, or other employment-related updates.

Standard Messaging Disclosures

- Message and data rates may apply.
- You can opt-out at any time by texting "STOP."
- For assistance, text "HELP"

Opt-In Method: The customer will Opt in for SMS messaging from Memphis Aerospace through intake forms on their website, located at www.memphisaerospace.com. This agreement for SMS will not be shared with third parties for marketing purposes.

- **Opt-out:** Customer will be able to Opt-out for SMS messaging from Memphis Aerospace by replying STOP at any time to any received SMS message, once opted-out they will receive no further SMS communication. They can Opt back In at any time by replying START

11. Contact Us

If you have questions or concerns about this Privacy Policy or how your information is handled, please contact us at:

Memphis Aerospace

5308 Crestview Rd, Memphis, TN 38134

1 (901) 437-8646

Info@memphisaerospace.com