



NORTH OAKS STRONG

COVID-19 SAFETY MEASURES



The wellness and safety of our residents and staff is our highest priority. Here is how North Oaks has responded to the pandemic & our reopening plan.

WHERE WE'VE BEEN

GENERAL

North Oaks is celebrating 30 years in the community. LCS, the management company, has been in business for 45 years and serves more than 35,000 seniors across the nation

COMMUNITY LIFE

Over 1200 virtual programs and resident engagement opportunities



PPE & INFECTION CONTROL



\$148,589 invested in PPE

HEALTH & SAFETY

over 30,000 screenings for staff, residents and vendors

TEAM MEMBER SUPPORT

Supported staff through appreciation pay, and boosted staff spirit with engagement events and wellness resources



SANITATION

\$7,129 spent on additional cleaning and disinfectant supplies

COMMUNICATION

The Weekly Update is sent to residents, families, and staff for 45 weeks and counting. Friends and Family Zoom calls hosted by Executive Director.

DINING SERVICES

over 74,000 meals provided to residents in their apartments

OPEN FOR BUSINESS

As a community, we are moving forward, continuously adapting and working together to offer innovative approaches to thrive and embrace life. Our vigilant protocols and dynamic plan to resume operations means you are protected and supported during any situation.

North Oaks has reopened services in a safe and responsible manner, including housekeeping, programs/events, scheduled access to the library, fitness center and salon. Residents can enjoy dining outside of their apartments or enjoy chef-prepared meals delivered to their homes. We do everything possible to provide opportunities to enjoy what has always been important, while also experiencing new adventures and endless opportunities.



BETTER TOGETHER



NORTH OAKS

**Community is Our Strength.
Together We Are North Oaks Strong!**

**"Moving to North Oaks was one of the best decisions I ever made."
-B. Moses**

**"I only have one complaint. Even while following Covid protocols, there are still so many things or activities going on that I am having trouble deciding which to fit in my day or which to attend!"
-E. Sherr**

**"North Oaks should be a shining example to the world of what can and should be done when everyone charged with the health and welfare of their senior residents is knowledgeable and protective.
You are all HEROES in my eyes."
-Family member of G. Greenspun**

**"I wish to express my thanks and gratitude to the staff at North Oaks from all departments who in these trying times work so diligently to help us and keep us safe. It is not easy to please everybody but they do it with a smile and a lot of patience."
-G. Bormel**

