



### **PASSENGER INFORMATION**

Helicopter operations onboard M/V Ortelius

Operating helicopters onboard ships is an operation which requires **very strict** rules and procedures.

In this manual you will be instructed with the **Do's** and **Don'ts** with regards to helicopter operations. You will certainly read "**You MUST**" or "**you DO NOT**", although this might sound/read rude we do want to emphasize that it's absolutely necessary to follow all instructions and orders. **This is for your own safety.** 







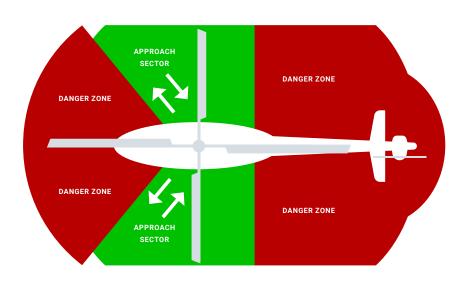
# **VERY IMPORTANT**

**Never** approach the helicopter until instructed to do so! You must follow the instruction of the crew and staff at all times!

Below is the  $\mbox{only safe approach}$  sector of a helicopter.

RED AREA'S ARE OFF LIMIT AT ALL TIMES





#### **GENERAL INFORMATION FOR PASSENGERS**

Our ship the M/V Ortelius is registered in the Netherlands and Classed by Lloyds Register of Shipping. These authorities verify yearly that we comply with the international regulations with regards to safety, environmental impact as well as ship structure.

The helicopter deck and its related facilities onboard Ortelius have been fully approved by Lloyds Register of Shipping acting on behalf of the Dutch Maritime Administration.

Helicopter facilities onboard passenger ships are not common and do require strict rules and regulations. This information leaflet is part of the Shipboard Helicopter Operation Plan which is part of the Ship's Management System.

The purpose of this document is to inform you about the do's and don'ts as well as to describe the general helicopter procedure, crew and staff duties during helicopter operations and describe the flow of passengers when we are operating helicopters.

It is of the utmost importance that you fully understand the procedure, you will also be briefed about the procedure but should you after reading and after being briefed still have any questions do approach the staff.

The helicopter deck is located on the aft side of the vessel on deck 6.

When not in use the helicopters will be stored inside the shelter/hangar. Please stay clear of this area and do not touch the helicopters while stored.

#### **PLEASE NOTE:**

Helicopter operations can be influenced by a lot of factors, such as but not limited to weather, sea and sea-ice conditions, flying time/distance restrictions, visibility and (helicopter related) technical issues / breakdowns. We will only operate helicopters when this can be done within safelimits. We can never guarantee that helicopter operations will take place, they can be cancelled at the last moment or helicopter operations can be cancelled while in progress if the Captain and the Pilot consider the operations not safe anymore. Every passenger who participates in those mentioned helicopter voyages, understands and accepts that no guarantees can be given, including a specific amount of helicopter time and that no claims or whatsoever can be brought forward in relation to the voyage including the helicopter operations to Oceanwide Expeditions and any related third parties

See also the General Terms and Conditions Oceanwide Expeditions B.V. On all transactions (including booking reservations made) those terms and conditions will apply.



#### **TERMS AND ABBREVIATIONS**

Some terms and abbreviations you will find in this leaflet and will hear during instruction are explained below:

**Captain:** The captain is the ultimate responsible person with regards to the safety of the ship including the helicopter when on deck.

**Pilot:** The helicopter pilot is the responsible person when the helicopter is flying and away from the ship.

**HLO:** This is the Helicopter Landing Officer; he is appointed by the captain and is the person in command on the helicopter deck and leader of the DPC (Deck Party Crew). Always follow the instructions from the HLO.

**DPC:** Deck Party Crew, members of the crew, who are involved with the operations on the helicopter deck, with regards to safety, rescue, firefighting as well with movements on deck.

**OOW:** Officer of the watch, the navigating officer on watch on the bridge.

**Administrator:** A staff member who will make announcements to gather people to a central point, controls the flight manifest, checks passengers' clothing.

**Helicopter Staging area:** An area where passengers wait (clear from the heli-deck) being fully prepared/dressed to board the helicopter.

**Shore party:** The staff members that are at the shore landing site.

**Manifest:** A list containing the passengers onboard the helicopter. The manifest must be signed before boarding the helicopter and signed again when you return onboard. The administrator will have the manifest.

# INSTRUCTIONS FOR HELICOPTER PASSENGERS

Below you will find the general instructions. You must read them, understand them and comply with them.

All personnel travelling to or from a ship by helicopter are required to be in possession of a valid passport or other internationally recognized identity document.

Please make yourself aware of and comply with the instructions set out below to ensure a safe and expeditious operation. These instructions are also displayed in several positions on board the ship.





# **GENERAL**

- Not approach or leave from the helicopter without being cleared to do so by the HLO, who will himself have received clearance for this from the helicopter crew.
- When approaching or leaving the helicopter loading door, always adopt a crouching posture. You should walk briskly but not run. Keep within the safe approach sector of the helicopter and always keep in full view of the helicopter pilot or crewman. No clothing should be worn that is loose or could become detached or entangled during the transfer operation.
- Keep well clear of the helicopter tail rotor. The tail rotor is difficult to see because of the speed at which it rotates
- To avoid being scorched by hot gases, stay well clear of the helicopter exhaust outlets.
- Wear a lifejacket at all times during flight over water.
   Note: An inflated lifejacket may hinder escape from the helicopter. Life jackets should therefore be worn uninflated and only be inflated once outside the helicopter. Clothing which inflates automatically or with built-in buoyancy should not be worn.
- As required in some locations, wear survival suits, which should be of a type approved for helicopter operations.
- All will wear ear defender/ear protection, which will be provided by the helicopter operator.

#### **LANDING**

## If embarking, you should:

- Enter the operating area when instructed to do so by the HLO following clearance by the helicopter crew, and keep well down.
- Sit where directed by the helicopter crew.
- Fasten seat belt and study the in flight safety regulations.

# PASSENGER PRE-FLIGHT BRIEFING

Before flights (and sometimes before entering the helicopter), you will be briefed on the location and use of the following equipment.

Passengers will be required to give particular attention to the information on the following:

- Seat belts
- · Life jackets, which must not be removed until instructed
- Life rafts
- Survival equipment
- Emergency escape hatches







#### MANDATORY HELICOPTER BRIEFING

When we have a helicopter ship born operation all passengers will receive a mandatory helicopter briefing prior to the operation getting started. Anyone who doesn't attend the mandatory briefing is not allowed to board the helicopter. During this briefing the Pilot, EL and HLO will instruct you on the procedures during helicopter operations.

Normal procedure is that you will be divided in groups of 4 or 6 (depending on seats in the helicopter). We do understand that some people prefer to fly together, but this is not always possible. We cannot have empty seats because of time restraints, and passenger weight is something we need to take into consideration as well.

So when you will receive your group number this cannot be changed. Please listen carefully to announcements when your group is being called by the administrator.

As a requirement of the helicopter insurance policy all people that will board the helicopter will need to sign the waiver form. A person who doesn't sign the waiver will not be allowed to fly. It is also an acknowledgement that you understand that helicopter operations are special and require extra caution.

A dry run with your group will be made while practicing the whole procedure. This will include being called to the muster station, dress properly, walk the route to the helicopter and enter the helicopter (when on deck, but without running engines)

You will experience that helicopter operations are time-consuming.

Before we can start with transferring passengers a recognizance flight will be made and when a suitable landing site on shore has been found, safety equipment needs to be transferred.

Please be patient and stay clear from the helicopter operation area.

#### Recap:

After the dry run and after the first actual helicopter operation we will have a recap where you can discuss your experience.



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