



2022-2023
BASKETBALL
FAN GUIDE



ChartwayArena

ACCESSIBLE PARKING / DROP OFF

Accessible parking is available in every parking deck and is close to the parking deck elevators. For most events, there is an accessible drop off area located on the 45th Street (North) entrance of the building. There is an elevator located at this entrance, which can take guests up to the concourse and VIP levels. For those guests requiring wheelchair assistance, please call (757) 683-5762 for more information.

ALCOHOL POLICY

Guests are not permitted to bring alcohol into the facility, nor are they permitted to leave with alcohol beverages. Beer and wine will be sold at concession stands. Virginia State laws prohibit the consumption of any alcoholic beverage by any persons under the age of 21. We reserve the right to refuse service to anyone without proper identification.

ANIMALS

Animals or pets of any kind are prohibited with the exception of service animals for guests with disabilities and/or special needs. Service animals are welcomed into the building and must remain on a leash or harness at all times.

BOX OFFICE

The Box Office is located at the Chartway Arena on the corner of 43rd Street and Hampton Blvd. Box Office is open Monday-Friday from 10:00 a.m. to 5:00 p.m. with additional hours on event days. For questions regarding ticketing, please call (757) 683-4444 (tickets cannot be purchased through this phone number). To order tickets go to YNotTix.com.

CAMERAS

The use of still cameras/flash photography and recording devices is prohibited at most Chartway Arena events. If a patron brings a camera or recording device into the center, the patron will be asked to return that item to his/her vehicle, or check it with guest services.

CHILDREN'S TICKETS

Children 2 and under do not require a ticket.

CONCESSIONS

The Chartway Arena food service provider, ARAMARK, is proud to offer a variety of food choices including traditional concession items and the following specialty items: Pulled Pork Barbeque Nachos, Chicken Barbeque, Brisket sandwich, Fresh Popped Popcorn, and YNot Italian Pizza. Beer and wine can also be purchased throughout the arena. Additionally, a full-service Starbucks location is open in the main lobby. All food and beverage transactions are cashless.

DOORS OPEN

For most events, doors open one hour prior to the event start time. The VIP entrance area is on the North side of the Chartway Arena on the corner of 45th Street and Hampton Blvd. Handicap entrance is also on 45th Street and Hampton Blvd. The Big Blue Room is located on the 43rd Street side of the venue.

ELEVATORS

There are three elevators located in the venue. Two VIP elevators are located behind Sections 107 and 207 on the north end of the building (facing 45th Street). A patron elevator is located behind Section 113 on the east side of the building (facing Monarch Way).

FIRST AID

If medical assistance is required, notify the nearest Chartway Arena representative and he/she will escort you to the first aid station. Our first aid facility is fully equipped to handle all minor injuries.

FAN BEHAVIOR

Individuals attending athletic events at Old Dominion University are expected to conduct themselves in a manner respectable of the nature and character of the University. Persons acting in a disruptive, disrespectful, or disorderly manner may be asked to leave the premises or be subject to criminal sanctions. Students may also be subject to sanctions of the University's Code of Student Conduct.

GUEST SERVICES

Guest Services are located in the main lobby. Guests that have comments, questions or concerns during an event at the Chartway Arena are strongly encouraged to visit Guest Services prior to exiting the facility. If an incident occurs while visiting the venue, please speak with a member of the staff or visit Guest Services at the time the incident occurs.

ITEMS NOT PERMITTED INSIDE THE CHARTWAY ARENA

The following is a list of the Chartway Arena restrictions:

- Alcoholic beverages or illegal drugs
- Glass bottles or aluminum cans
- Ice chests (coolers) or thermos containers
- Cameras or recording devices
- Sticks or clubs
- Fireworks, firearms, or other weapons
- Bullhorns or noise makers
- Confetti or balloons
- Animals (except certified service dogs for the disabled)
- Beach balls and other inflatables
- Outside food or beverages
- Skateboards or roller blades
- Water bottles or mugs
- Selfie Sticks

LOST AND FOUND

Any items that have been lost or found should be reported to Guest Services in the main lobby or the administration office. Please call (757) 683-5762 to recover lost items.

MERCHANDISE

The Follett/University Village bookstore and its on-campus satellite locations are the exclusive vendors for game days. Merchandise is available in the lobby.

MERCHANDISE LICENSING REGULATIONS

Any non-Follett vendor that is selling merchandise on the campus will be served with a cease and desist letter, will have their merchandise seized and be asked to leave the campus by University Police. Any vendor that is selling merchandise off the ODU campus should have the appropriate peddler's license from the City of Norfolk. The Norfolk Police Department will patrol the outlying areas of campus to make sure vendors have the appropriate license. Any vendors without a license will be written a citation by the Norfolk Police. Only merchandise items bearing the CLC approved hologram emblem on the tag are official ODU licensed items. If an item does not have this hologram, it is not an Old Dominion University authorized item. If interested in becoming an ODU licensed vendor to sell merchandise off campus, please visit ODU.edu/licensing.

RE-ENTRY

Guests may not leave the center and then re-enter.

RESTROOM FACILITIES

All restrooms in the Chartway Arena have diaper-changing stations available and are accessible to persons with disabilities. The Chartway Arena also has family (gender neutral) restrooms in the main concourse and suite level.

SMOKING

The Chartway Arena is a non-smoking facility, except in designated smoking areas. All seating areas are classified as non-smoking. E-cigs are not allowed inside the building. The designated smoking area is located outside the main lobby.

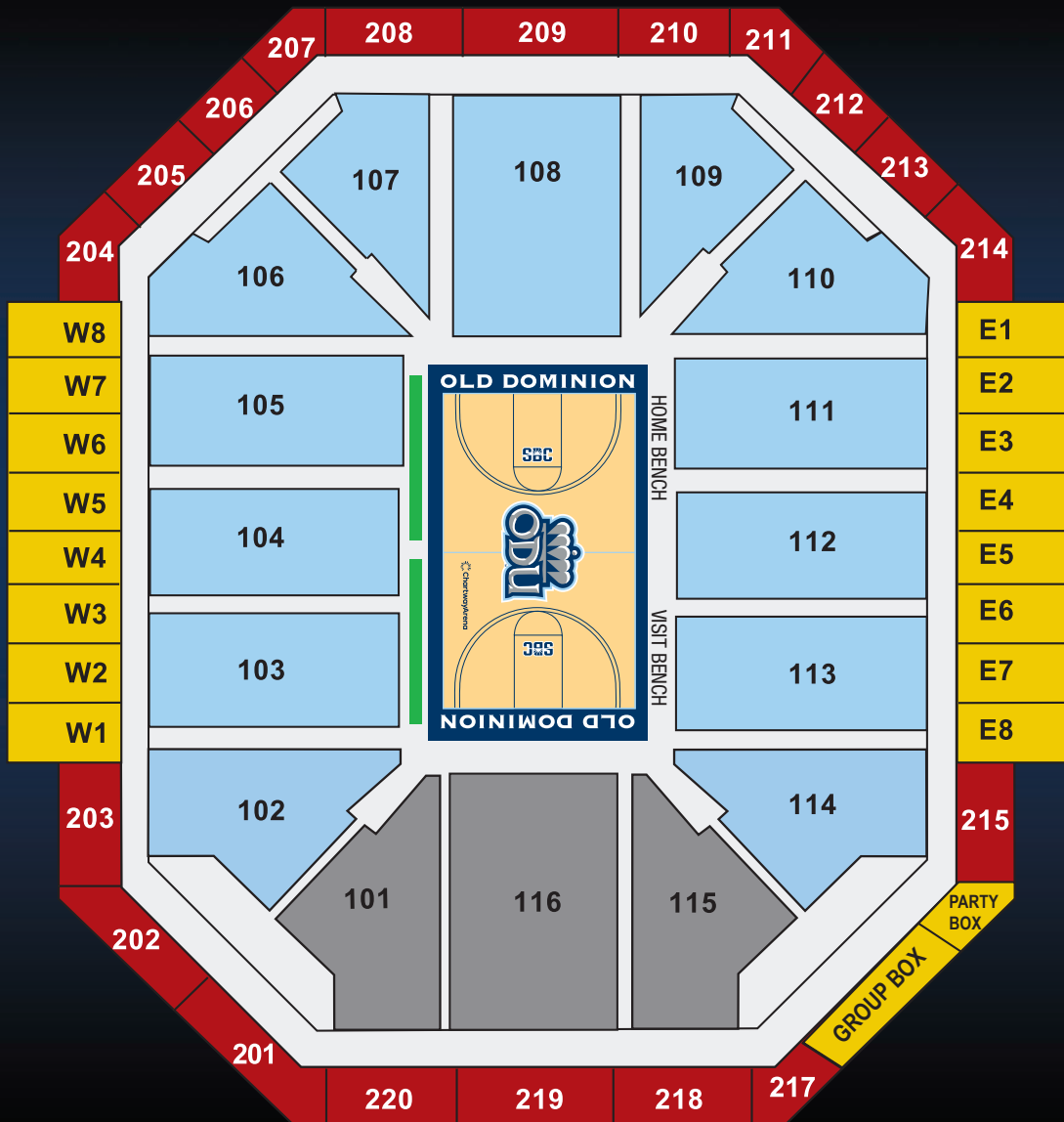
STROLLERS

Strollers are not permitted in the seating sections of the arena. We offer a stroller check service at Guest Services located in the main lobby. The Chartway Arena is not responsible for any lost, stolen or damaged strollers.



ChartwayArena

MEN'S & WOMEN'S BASKETBALL SEATING CHART



REGULAR SEATING
STUDENT SEATING
CLUB LEVEL SEATING

HOSPITALITY SEATING
COURTSIDE SEATING



DOWNLOAD TODAY!

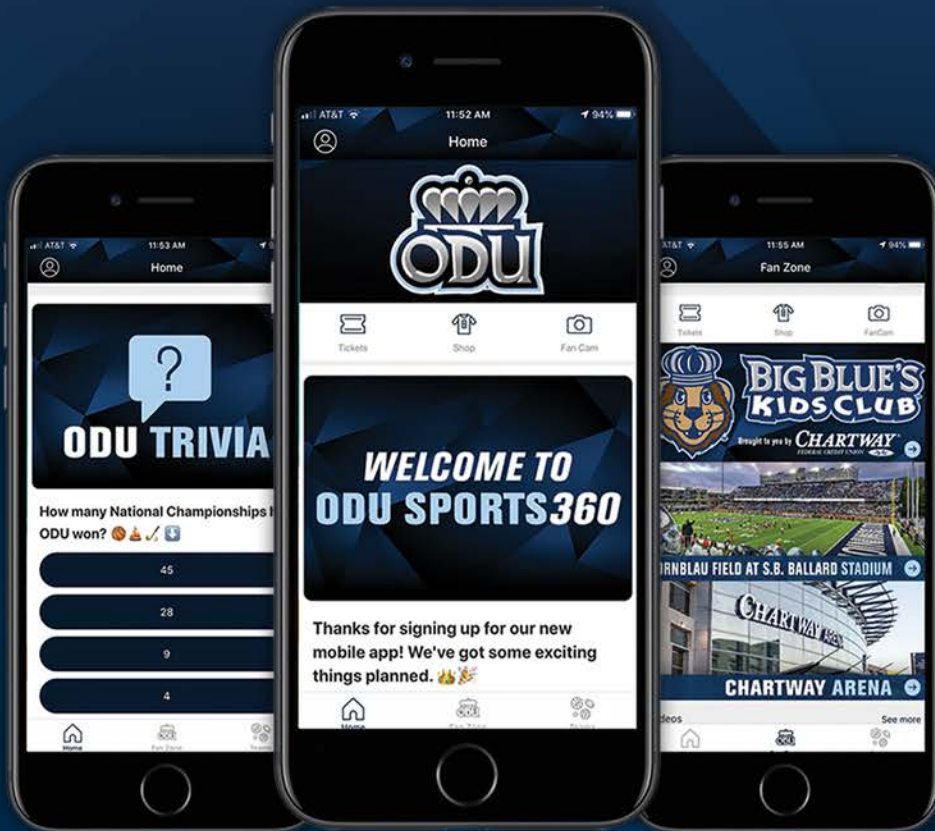


SPORTS360 APP

ODU Sports 360 mobile app lets you follow all Old Dominion sports in one place. Get rosters, real-time stats, schedules, fan guides, news and videos directly from the source. Listen to live radio broadcasts, no matter where you are.



*App Download
QR Code*



TICKET INFORMATION

NON-GAME DAYS / GAME DAYS

The Box Office is located at the Chartway Arena on the corner of 43rd Street and Hampton Blvd. Box Office is open Monday-Friday from 10:00 a.m. to 5:00 p.m. with additional hours on event days. For questions regarding ticketing, please call (757) 683-4444 (tickets cannot be purchased through this phone number). To order tickets go to YNotTix.com.

SEASON TICKETS

Season tickets for the Old Dominion University 2022-2023 basketball season are available. To order tickets go to YNotTix.com or call (757) 683-4444. For more information go to ODUSports.com/tickets or call the athletic ticket office at (757) 683-4444.

STUDENT TICKETS

Student tickets for basketball available online at ODUSports.com/students. Old Dominion STUDENT TICKETS ARE NON TRANSFERABLE. The resale or attempted resale of the ticket at a higher price than appearing on the ticket is grounds for seizure and voided without compensation. Tickets which are lost, stolen, and counterfeit or obtained from an unauthorized source will be voided.

STUDENT GUEST TICKETS

Students may purchase guest tickets based on availability for football and basketball games. Guest tickets are available through the students' account on YNotTix.com. Tickets will be located in the student seating area.

STUDENT ENTRANCE

The Student Entrance is located on 43rd street. Students must have a current ODU student ID and ticket for admission to the arena.

GROUP TICKETS

ODU discounted group tickets are the best way to catch a game with family or friends. Corporate outings, treat your clients or employees to a special evening as the Monarchs take the court. Bring your entire youth basketball team out. Special theme nights can be coordinated along with countless opportunities before, during or after the game on your special night.

BIRTHDAY PARTY PACKAGES

Celebrating a birthday? Come celebrate with the Monarchs. Various birthday packages are available to meet your needs.

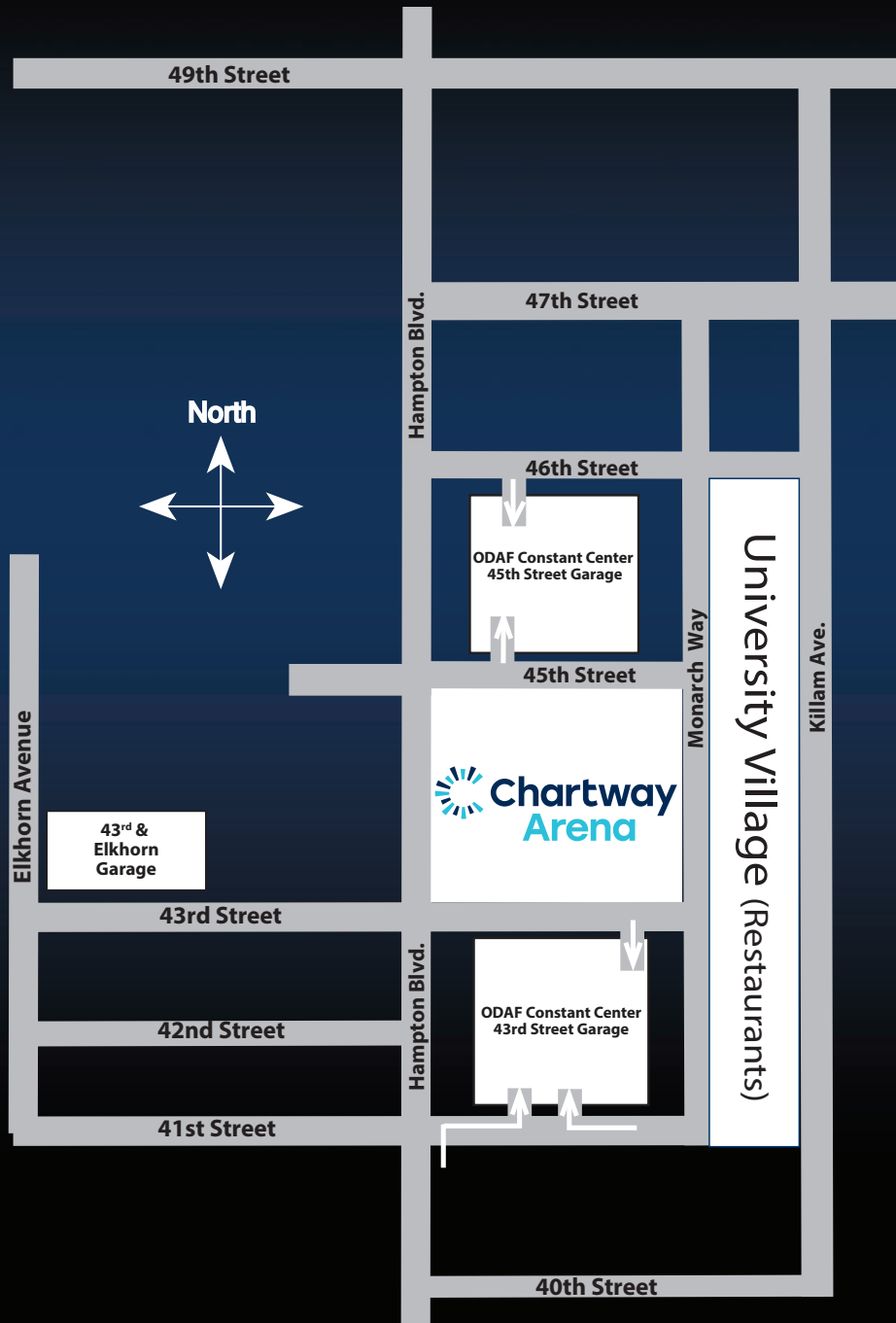
For more group and birthday party information, please contact Justin Ross at 757-683-3360 or email jross@odu.edu.

YNotTix.com (757) 683-4444
Delivered By *YNot Italian*



Chartway Arena

PARKING MAP



PREMIUM SEATING OPTIONS



For additional information about premium seating options, please contact the ODAF at (757) 683-6964

COURTSIDE SEATING

For fans who want to be part of the action, on-court seating is available at the Chartway Arena for men's basketball games. The luxury seats, fashioned after NBA style seating, are located right on the court.

LUXURY SUITES

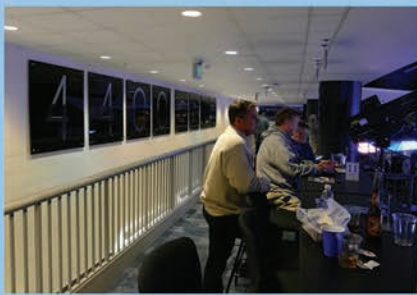
The Chartway Arena features 16 luxury suites. Each suite offers open-air seating, an indoor lounge, television monitor, sink and refrigerator. Catering service is also available at an additional charge. Suite ownership includes all ODU men's and women's basketball games and provides the opportunity to purchase tickets for all events held in the Chartway Arena.

UPGRADE TO THE

4400 CLUB

No Donation Required!

Upgrade for Only \$120 More than Lower Level Seats



The "4400 Club" at Chartway Arena is the place to be for ODU Men's Basketball!

- Early Access to VIP Entrance (90 min. prior to tipoff)
- Save 40% Over Single-Game Club Prices. Equal to 5 Games FREE!
- Corporate Entertaining
- Upscale Food and Bar Services
- And other Great Benefits

Call the Chartway Arena Box Office at (757) 683-4444 for more information



FOLLOW THE MONARCHS



ODU Athletics

@ODUSports
#ODUSports

Football

@ODUFootball
(IG), (TW)

Men's Tennis

@ODUMTennis (IG)
@ODUMensTennis (TW)

ODAF

@OldDominionAF
#ODAF

Baseball

@monarch.baseball (IG)
@ODUBaseball (TW)

Women's Tennis

@ODUWomensTennis
(IG), (TW)

Big Blue

@BigBlueODU
#BigBlue

Lacrosse

@ODULacrosse (IG)
@ODU_Lacrosse (TW)

Men's Golf

@ODUMGolf
(IG), (TW)

Cheer

@ODUSpiritSquads
(IG), (TW)

Sailing

@odu_sailing (IG)
@ODUSailing (TW)

Women's Golf

@ODUWGolf
(IG), (TW)

Dance

@ODUDynastyDance
(IG), (TW)

Men's Soccer

@odusoccer (IG)
@ODUMensSoccer (TW)

Rowing

@ODURowing
(IG), (TW)

Men's Basketball

@ODU_MBB
(IG), (TW)

Women's Soccer

@ODUWomensSoccerOfficial (IG)
@ODUWomensSoccer (TW)

Volleyball

@ODUVB
(IG), (TW)

Women's Basketball

@ODUWbasketball (IG)
@ODU_WBB (TW)

Men's & Women's Swimming

@ODUSwimming
(IG), (TW)

Sun Belt Conference

@SunBelt
(IG), (TW)

Field Hockey

@ODUFieldHockey (IG)
@ODU_fieldhockey (TW)

