The Discover IT Centre Network (25)

Discover IT works in partnership with local community centres, other charities and organisations that support disabled people to access IT equipment and specialist adaptations.

Discover IT Leonard Cheshire Care Homes Support (85)

Creating new accessible IT suites and helping to make existing IT suites up to date and more accessible.

Discover IT @Home (100 per year)

Offers disabled people an opportunity to access IT equipment and specialist adaptations within their homes.

– Low questionnaire responses (last year 18% fully completed)

– Partly completed questionnaires

– Lack of permission to use case studies in impact reports, annual report and on social media

– Covering 6 large geographical areas

- Theory of Change

- Initial Assessment and Learning Plans

- Baseline & Exit Questionnaires aligned with the London Benchmarking Group's criteria

LBG Metric	LC Positive Progressions
Make a connection	Social Participation
Made an improvement/ Made a Transformation	Independence
Behaviour or attitude change	Confidence & Self-esteem
Skills or personal effectiveness	Employability & Skills
Quality of life/well being	Quality of Life

- Case Studies and interviews

- Quality management framework and continuous improvement plan
- Expertise from external consultancy

- Align evaluation approach to type of support received
- Utilise initial assessment and staff observation as a baseline and progress monitoring tool
- Structure client journey aligned with Essentials Digital Skills Framework