

We are OneDigital

A champion approach to digital inclusion

11.9m adults in the UK don't have the digital skills they need to make the most of our online world, whether that's applying for jobs, keeping in touch or managing their money.¹

Our partners are experts in delivering quality digital inclusion projects whilst sharing learning and knowledge. Our collaborative approach means we can have an even bigger impact on people's digital skills for life and work, as well as on their confidence and motivation to get online.

We received three year funding from the National Lottery Community Fund until May 2020, to deliver digital skills support through recruiting Digital Champions.

¹Lloyds Consumer Digital Index 2019

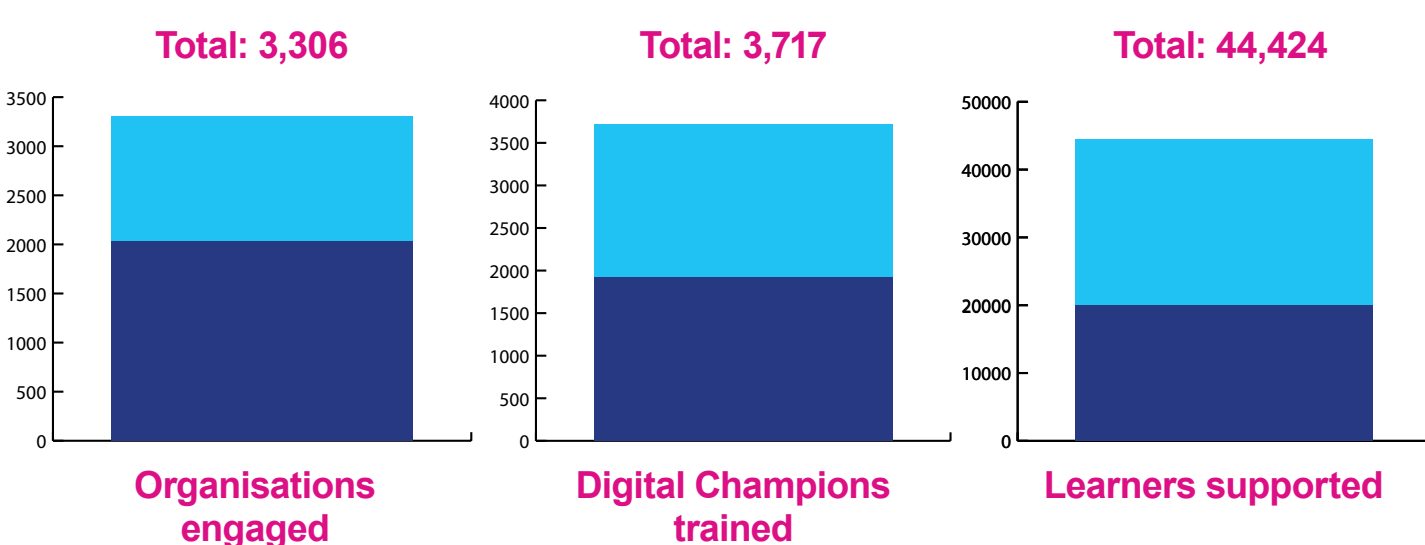
WE'RE REACHING MORE PEOPLE

Since we started in 2015 we have trained over 3,300 Digital Champions and supported almost 44,500 people to learn new digital skills:

KEY

Up to May 2018

June 2018 - May 2019



"One Digital has delivered high quality digital inclusion support to people and organisations across the country over the last 12 months. The on-going development of our Community of Practice allows us to share learning across the partnership and to collaborate with partners in different sectors, ensuring our work has wide-reaching impact."

Alison Ingram, Programme Management, One Digital

We work where skills are needed

We work with charities, libraries and organisations with expertise in areas such as housing, employment, older people, social care and local communities.

We work across Britain

From Gwynedd to Kent and from Orkney to Brighton, our One Digital projects span the length and breadth of Great Britain.

[Click here to see where our digital champions are based.](#)

TOGETHER WE'RE MAKING A DIFFERENCE

"One of our key aims is to encourage digital inclusion for more residents to play a full part in the jobs market. There is a clear link between employment and digital skills. Improving those skills is integral to increasing employment across the county."

Councillor Ioan Thomas, Gwynedd Council's Cabinet Member for Economic Development

"I'm finding it much easier to use my laptop and I've been able to maintain contact with friends through Skype!"

Ken, Learner

"I volunteered to become a Digital Champion and have learned a lot, especially around providing assistance to people with additional needs. The Digital Champions Network is fantastic and I will be using it to prepare digital support workshops in the future."

Helen, Digital Champion

"I had a smartphone and I used social media, but I had never used it for completing forms, looking for jobs and registering on websites. The help and guidance I have received has been of great help, and I now feel more confident in doing more things online."

Carwyn, Learner

"This has been a whole new experience I have been really enjoying. I like being able to help pass knowledge on to others and it has been nice meeting new people".

Jack, Digital Champion

WE SHARE LEARNING AND KNOWLEDGE

We're always learning. Through our Community of Practice we share knowledge and improve what we do. You can find out more from our Knowledge Hub.

This year we've covered topics including:

- Improving the practice of partners in providing essential digital skills support
- How to work effectively with all Digital Champions
- Measuring impact of digital inclusion projects
- Understanding how to work with disadvantaged groups

[Click here to find out more on this year's learning](#)

WE COLLABORATE

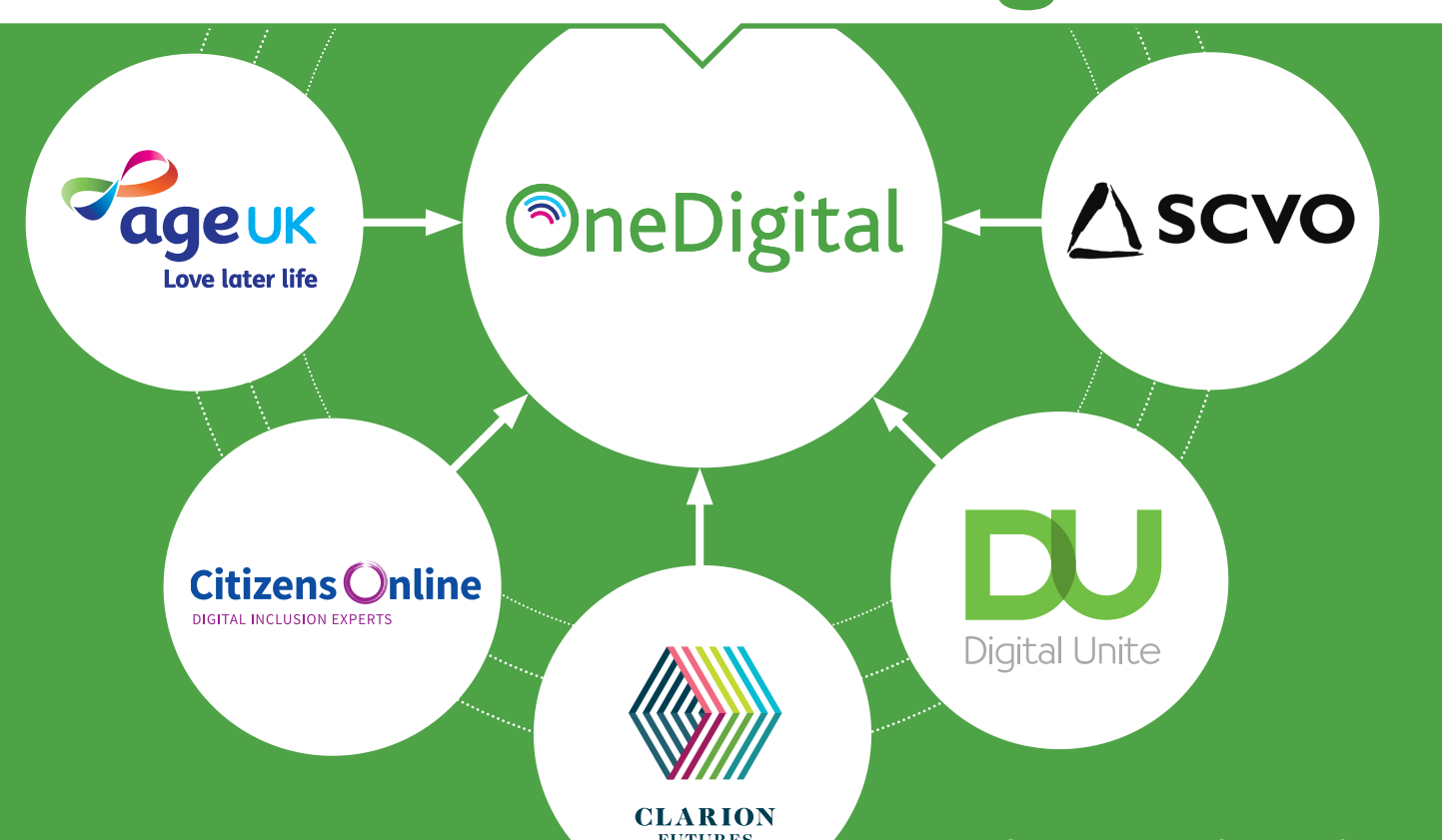
We have shifted this year from internal sharing of learning between partners to two wider aspirations. Firstly, to share the good practice of a much wider group of partners and secondly, to create an effective knowledge hub to share learning with partners.

We held a large event "Making digital accessible for everyone" with support from BT, focusing on learning arising from 21 contributor partners working with those who are most at risk of digital exclusion.

We collaborated with the Centre for Ageing Better to better understand work to support the digital skills of older people.

We shared learning on working in GP practices and Age UK have developed a [toolkit](#) for working in GP practices.

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WE LOVE TO TALK

Want to find out more or get involved? Get in touch:

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