


# Eoghan Hickey

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Previous role	Senior Product Designer at CYGNVS
Experience	B2C, B2B, Insurance, Cyber Security, Fintech, HR
Technologies	Adobe Creative Suite, HTML, Figma, Miro, Notion, Sketch, Whiteboard, Google Sheets, Invision, CSS, JavaScript, Wordpress,...

**At work I'm best at...**  
connecting with, including, and encouraging others to share their point of view. I believe the best outcomes come from sharing ownership, working the problem, and not pretending to have all the answers.


## Work experience

**Senior Product Designer, CYGNVS**  Aug 2021 – Jan 2024 (2y 5m)

Incident Response & Crisis Management Platform  
B2C · B2B · Insurance · Cyber Security

Adobe Creative Suite    HTML    Figma    Miro    Notion

- Joined as the first designer leading to a \$55 million series A investment
- Helped to establish and grow the design team to grow and support multiple locations
- Set design direction for role based access permissions to ensure complicated team management features were secure and usable
- Created a set of protocols & ways of working to ensure we were invalidating assumptions and hunches early around novel security features (for example: isolate mode)
- Optimised product features to meet users intent, while balancing customer need for engagement & business needs around adoption

**Product Designer, Workday**  Jan 2018 – Jul 2021 (3y 6m)

Leading provider of enterprise cloud applications  
Fintech · HR

Adobe Creative Suite    Sketch    Figma    Whiteboard    Google Sheets    Miro

- Designed interactions and visuals for Case Management in Workday Help, the fastest selling product in company history post-launch in 2021
- Promoted to Senior Product Designer in 2021 for work on Case Solver experience for Workday Help
- Designed accessible, responsive components and patterns for Workday's Canvas design system

**User Experience Designer, Synchronoss**  Jan 2017 – Jan 2018 (1y)

Operator Branded White Label Personal Cloud  
B2B

Adobe Creative Suite    Sketch    Invision    Google Sheets

- Designed Universal ID solution with Single Sign On (SSO) and identity proofing

- Conducted design research for white-label software customized for telcos such as Vodafone, Verizon, and AT&T
- Executed Interaction design for Personal Cloud applications

## User Experience Designer, Graphic Mint

Jan 2015 – Jan 2017 (2y)

Adobe Creative Suite

CSS

HTML

JavaScript

Wordpress

Balsamiq

Trello

- First full-time hire to join agency working on multiple projects and wearing many hats
- Worked with clients such as Fáilte Ireland, Zarion Software, RealizeIT, Sonru
- Research and Front end development for workplace allocation software

## Education

### Technological University Dublin

Sep 2009 – May 2013 (3y 8m)

Honours Bachelors degrees – NFQ Level 8 (1.1) Creative Digital Media

## Snippets

### Website @ [www.eoghan.ie](http://www.eoghan.ie)

A personal website built with framer and playing to my strengths of design and front end tweaking that has helped me get closer to the materials I work with

## More about me

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### Interests

Working on community initiatives to help artists get paid for their work, going to concerts, Cooking, measuring everything and reading voraciously