## In-Service Support Friedrichshafen

#### Our services at a glance

Airbus assists you during the In-Service Support phase and beyond. We have longstanding experience with both national and international customer projects. Our In-Service Support experts help you keep your systems at peak performance and optimal availability during their entire lifecycle. These services can be fully tailored to your requirements, including your contractually agreed service intervals as well as your hardware and software system needs. We are your point of contact for all your requirements.



#### Your benefits

**Operational readiness** Efficient order processing using framework agreements

**Planning certainty** Preventive maintenance for optimal system performance

**Reduced costs** Individual service concepts reduce total lifecycle costs

Service quality Established processes ensure that your quality standards are met (CAGE Code D2714)

#### We're here to help you!

www.intelligence-airbusds.com/markets/ defence/services/in-service-support/



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Visit our In-Service Support website:



DEFENCE AND SPACE Intelligence

AIRBUS

### In-Service Support Friedrichshafen

Optimal availability of your systems during their entire lifecycle



Airbus Defence and Space

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# Maintenance and repair

Our maintenance and repair services ensure that your systems remain fully functional throughout their entire lifecycle.

- Preventive hardware maintenance
- Corrective hardware repairs
- Software maintenance (updates and upgrades)
- √ A one-stop solution
- √ On-site services
- $\sqrt{10}$  In the theatre of operations
- √ At our sites







We offer tailor-made service contracts to keep your systems running and operationally ready throughout their lifecycle. This also includes systems of third-party providers.

- Framework agreements
- Tailored services
- Long-standing experience in technical and logistical as well as development support
- Construction status monitoring
- Risk assessments
- Maintenance of Interactive Electronic Technical Documentation (IETD)
- Identifying, monitoring and eliminating incidents of obsolescence
- Service hotline

## **Services**



# Spare parts management



Our spare parts management ensures that spare parts are available in the right quantity, the required quality and at the right time.

- Analysis of spare parts requirements
- Tailored control and processing of purchases
- Import/Export Compliance (dual use, ITAR)
- Handling of hazardous goods transports
- Packaging, Handling, Storage and Transportation (PHST)