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(11)<sup>□</sup>.

DEFENCE AND SPACE Intelligence

# Information Management System (IMS)



# Today's Challenges for In-Service Support

Decision makers lack reliable system status information to enable accurate situational awareness of their assets globally, such as untraceable material, missing material information and thus nonsensical duplicate procurements.

The Ministries of Defence and Security need tools to support collaboration and synchronisation, and quick information transfer from operations, customers and industry.

IMS is optimised for In-Service Support, which can be consistently used by forces in operation to associated industries in any environment such as aviation, military, security or commercial.

#### **Our Mission**

To reduce critical breakdowns of equipment during operational missions and to extend the life of equipment, IMS offers improved spare parts management and significantly improved material information.

With IMS, we empower our customers to make decisions based on factual data, i.e. reliable maintenance/usage planning based on dashboards, and easy-to-read reports to identify costly problems based on repeated issues of a device. A Situation Awareness system is only complete when the necessary information, such as the operational readiness of the equipment, is available.

#### **Our Offer**

The Information Management System (IMS) developed by Airbus Defence and Space is a tool designed to manage the logistical requirements of military environments. We have more than 15 years of experience providing In-Service Support collaboration platforms. We provide a wide range of related services derived from experience and knowledge in the support of projects in the field of Information Technology and Logistics Support.

- IMS comprises separate software modules. Customers can choose the modules that suit the project needs best.
- A highly flexible solution, easy to implement and scalable to customer needs.
- Easy data access by Armed Forces out in the field and by industrial support partners. Soldiers in action are supported as far as possible in order to avoid errors during repair and maintenance.
- Easy visualisation of operational readiness via Dashboard functionality.
- A new planetary perspective with SINA Technology (up to 'Classified as Confidential'), an online plug and play platform for up-to-date data and insight.
- Fast information sharing between operation, customer and industry. Even when a network connection is erratic, nonexistent or not dependable, IMS lets users be as productive as they need to be.
- IMS has a unique footprint with more than 1,000 users.

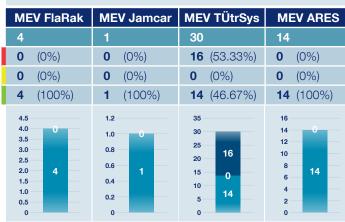
Ask for an IMS demo installation using your own datasets.

#### Summary

With IMS, customers can reduce their efforts and overall operating costs associated to logistical support using automated processes. IMS avoids nonsensical duplicated procurements.

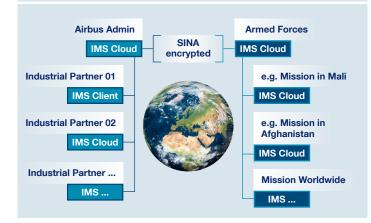
IMS helps to simplify logistic processes and workflows by managing the devices, their configuration and incident management handling.

- IMS supports our customers to take the best decisions. Generating and disseminating maintenance information at all levels to support strategic and tactical mission requirements (from industrial partners and headquarters to dismounted soldiers). IMS empowers decision makers with a comprehensive, shared understanding of complex operating environments.
- Interoperable, secure system to support joint and coalition decisions at all levels of the maintenance chain. Thanks to the IMS replication feature, relevant information is available for all stakeholders at once. Information can be collected on a laptop, for example, locally during a mission and then will be automatically replicated when a network connection is available. Communication between different sites can be secured by a governmental certified encryption tool.
- Make your logistics support more appealing by using the latest available Information Technology. Start working immediately with parts lists imported from SAP or MS Excel.



### IMS Dashboard provides an overview of the status of client systems in use worldwide

## IMS collaboration platform to manage customer in-service support requirements



Airbus Defence and Space

Australia, Brazil, China, Finland, France, Germany, Hungary, Singapore, Spain, United Kingdom, United States

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