

Repair orders

(photobook)

Thanks to many years of experience in book manufacturing and our professional workshop, we are also able to offer photobook repairs. Please understand that we charge a basic fee of CHF 25.00 for the appraisal and assessment of repair orders.

Repair procedure:

1. Send back the book to be repaired, together with this form, to:

Bubu AG
Bookfactory
Customer service
Isenrietstrasse 21
CH-8617 Mönchaltorf

2. Our workshop will assess your request and estimate the costs of a possible repair.
3. You will receive a cost estimate for the repair.
4. You can then accept or reject the offer.
5. We will repair the order and return the book to you together with the invoice.

Please note: Not all photobooks can be repaired, and we ask for your understanding if we should determine that we are unable to fulfil your request. In this case we will return your book to you. For administrative reasons we must charge the basic fee of CHF 25.00 in these cases as well.

Sender:

Name: Address:

Telephone number:

Date:

Detailed description of the desired repair:

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