



Customer Acknowledgment & Warranty Eligibility Form

Customer Name

Date

VIN

Vehicle Make / Model

Thank you for choosing Peelclear. Peelclear is a removable automotive paint system designed to transform the appearance of your vehicle while helping protect suitable underlying surfaces. Because every vehicle and paint system has a unique history, this agreement is intended to ensure a clear understanding of the product, installation process, warranty eligibility requirements, and the responsibilities of all parties involved. By signing below, the customer authorizes installation of the Peelclear system on the vehicle identified above and agrees to the following terms.

01. Vehicle Condition

Customer acknowledges that Peelclear and the installer did not manufacture the vehicle or its paint system and cannot guarantee or determine the condition, strength, stability, suitability, cure state, repair history, or adhesion of the underlying paint. Customer understands that vehicles may contain repainted panels, body repairs, refinishing work, prior coatings, weakened paint systems, improperly cured paint, corrosion, oxidation, or other conditions that may affect installation results, long term performance, removability, or preservation of the underlying surface.

02. Certified Removal Requirement

Customer acknowledges that Peelclear is designed to be removable when properly maintained and removed using approved Peelclear procedures. Customer understands that removal should be performed by a Peelclear certified installer or facility using Approved Peelclear removal procedures.

03. Assumption Of Risk

Customer understands that automotive paint systems vary significantly and agrees to assume all risks associated with the installation, performance, maintenance, and removal of the product, including risks arising from pre-existing paint defects, repainting, repairs, paint age, prior coatings, environmental exposure, improper maintenance, improper removal, and substrate instability.

04. Installer Relationship

Customer understands that the installer performing the work is an independent business and is not an employee, agent, representative, franchisee, or partner of Peelclear.

05. Warranty Eligibility

Customer acknowledges that execution of this agreement before any vehicle preparation, surface preparation, or installation begins is a required condition of eligibility under the Peelclear 20 year limited product warranty.



Warranty eligibility requires:

- Installation by a certified Peelclear installer
- Use of approved Peelclear system components
- Registration within the required timeframe

- Aftercare instructions
- Required warranty check ins
- Compliance with the written Peelclear 20 Year Limited Product Warranty

06. Release Of Liability

To the fullest extent permitted by law, customer releases and discharges Peelclear, its manufacturers, distributors, affiliates, certified installers, dealers, service providers, and related parties from claims, losses, damages, liabilities, costs, or expenses arising from:

- Removal performed by uncertified persons
- Pre-existing paint defects or prior repainting
- Prior repairs or underlying surface conditions

- Third-party work or vehicle paint failure unrelated to a verified defect in Peelclear materials
- Improper maintenance or removal
- Unauthorized modifications or failure to follow Peelclear procedures

07. Limitation Of Liability

Customer understands that any rights or remedies relating to a covered product defect are governed exclusively by the Peelclear 20 year limited product warranty, including all applicable limitations, exclusions, remedy provisions, and liability limitations.

08. No Consequential Damages

Peelclear and the installer shall not be liable for indirect, incidental, consequential, special, punitive, or similar damages, including loss of vehicle value, loss of use, rental vehicle expenses, storage fees, travel expenses, business interruption, lost revenue, or third party claims.

09. Indemnification

Customer agrees to indemnify and hold harmless Peelclear, its manufacturers, distributors, affiliates, certified installers, dealers, service providers, and related parties from claims, losses, damages, liabilities, costs, and expenses, including reasonable attorney fees, arising from removal performed by uncertified parties, third party services performed on the vehicle, unauthorized modifications to the product, or failure to follow Peelclear maintenance or removal procedures.

10. Warranty Disclaimer

Except as expressly stated in the Peelclear 20 year limited product warranty, the product is provided as is without additional express or implied warranties, including warranties of merchantability or fitness for a particular purpose.

11. Transfer Of Vehicle Ownership

If the vehicle is sold or transferred, Peelclear shall not be responsible for claims made by subsequent owners unless expressly covered under the written Peelclear 20 year limited product warranty



12. Dispute Resolution

Any dispute arising from the installation, maintenance, removal, use of the product, or related services shall be resolved through binding arbitration in the state of california. Customer waives the right to a jury trial.

13. California Civil Code Section 1542 Waiver

Customer expressly waives the provisions of california civil code section 1542, which states: "a general release does not extend to claims that the releasing party does not know or suspect to exist in his or her favor at the time of executing the release."

Customer Confirmation

Customer confirms that this agreement was reviewed before installation began, had the opportunity to ask questions, understands the terms of this agreement, voluntarily agrees to these terms, and authorizes installation of the Peelpclear system on the vehicle identified above.

Customer Signature

Date

