510 City-County Building
414 Grant Street
Pittsburgh, PA 15219

City of Pittsburgh

Legislation Details (With Text)

File #:	2023-1218 **Version:** 1		
Type:	Resolution	**Status:**	Passed Finally
File created:	2/3/2023	**In control:**	Committee on Innovation, Performance, Asset Management, and Technology
On agenda:	2/7/2023	**Final action:**	2/21/2023
Enactment date:	2/21/2023	**Enactment #:**	96
Effective date:	2/26/2023		
Title:	Resolution amending Resolution 727-2021, authorizing the Mayor and the Director of Innovation & Performance, on behalf of the City of Pittsburgh, to enter into an Agreement or Agreements and amendments thereto with Vision Point Systems ("VPS") to obtain Twilio Flex support services to meet the needs of the City of Pittsburgh at an additional cost not to exceed $15,600.		
Sponsors:			
Indexes:	AGREEMENTS (AMENDING)		
Code sections:			
Attachments:	1. 2023-1218 Cover Letter-2023 Vision Point Systems letter - signed, 2. Summary 2023-1218		

Date	Ver.	Action By	Action	Result
2/26/2023	1	Mayor	Signed by the Mayor	
2/21/2023	1	City Council	Passed Finally	Pass
2/15/2023	1	Standing Committees	Affirmatively Recommended	Pass
2/7/2023	1	City Council	Read and referred	

Resolution amending Resolution 727-2021, authorizing the Mayor and the Director of Innovation & Performance, on behalf of the City of Pittsburgh, to enter into an Agreement or Agreements and amendments thereto with Vision Point Systems ("VPS") to obtain Twilio Flex support services to meet the needs of the City of Pittsburgh at an additional cost not to exceed $15,600.

Be it resolved by the Council of the City of Pittsburgh as follows:

Resolution 727-2021, "authorizing the Mayor and the Director of Innovation & Performance to enter, on behalf of the City of Pittsburgh, into a one (1) year agreement with Vision Point Systems ("VPS") to obtain Twilio Flex support services" is hereby amended as follows:

Section 1. Resolution authorizing the Mayor and the Director of Innovation & Performance to enter, on behalf of the City of Pittsburgh, into ~~a one (1) year agreement~~ **an Agreement or Agreements and amendments thereto** with Vision Point Systems ("VPS") to obtain Twilio Flex support services. The general objective of retaining VPS, is to provide exceptional and reliable services for our call centers. **Total cost is not to exceed $45,600.**

~~**Section 2**.~~ Funds for said agreement shall be paid from the following accounts:

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2022

11101.103000.55.55201.2022 $30,000

2023

11101.103000.55.55201.2023 $15,600

TOTAL NOT TO EXCEED: $45,600

Section 2: The agreements or agreements and amendments are subject to the approval of the City Solicitor as to form.

~~**Section 3**. Said Agreement shall be in a form approved by the City Solicitor~~

Section 3. Any ordinance or Resolution or part thereof conflicting with the provisions of this Resolution is hereby repealed so far as the same affects this Resolution.

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