



Legislation Details (With Text)

File #:	2023-2227	Version:	1
Type:	Resolution	Status:	Passed Finally
File created:	11/22/2023	In control:	Committee on Innovation, Performance, Asset Management, and Technology
On agenda:	11/28/2023	Final action:	12/12/2023
Enactment date:	12/12/2023	Enactment #:	845
Effective date:	12/16/2023		

Title: Resolution authorizing the Mayor, the Director of the Department of Innovation & Performance, and the Office of the Mayor, on behalf of the City of Pittsburgh, to enter into an agreement or agreements or amendments thereto with Incapsulate, to upgrade the City's Customer Relationship Management (CRM) system and our related capabilities and processes, at a cost not-to-exceed Five Hundred Ten Thousand Dollars (\$510,000) over one year, subject to appropriation by City Council in future budget years.

Sponsors:

Indexes: AGREEMENTS

Code sections:

Attachments: 1. 2023-2227 Cover Letter-Incapsulate legislation letter - signed, 2. Summary 2023-2227

Date	Ver.	Action By	Action	Result
12/16/2023	1	Mayor	Signed by the Mayor	
12/12/2023	1	City Council	Passed Finally	Pass
12/6/2023	1	Standing Committees	Affirmatively Recommended	Pass
11/28/2023	1	City Council	Read and referred	

Resolution authorizing the Mayor, the Director of the Department of Innovation & Performance, and the Office of the Mayor, on behalf of the City of Pittsburgh, to enter into an agreement or agreements or amendments thereto with Incapsulate, to upgrade the City's Customer Relationship Management (CRM) system and our related capabilities and processes, at a cost not-to-exceed Five Hundred Ten Thousand Dollars (\$510,000) over one year, subject to appropriation by City Council in future budget years.

Be it resolved by the Council of the City of Pittsburgh as follows:

Section 1. The Mayor, the Director of the Department of Innovation & Performance, and the Office of the Mayor, are authorized to enter into an agreement or agreements or amendments thereto with Incapsulate, to upgrade the City's Customer Relationship Management (CRM) system and our related capabilities and processes, at a cost not-to-exceed Five Hundred Ten Thousand Dollars (\$510,000) over one year, subject to appropriation by City Council in future budget years.

1030287500.53509.00 \$510,000

TOTAL NOT TO EXCEED: \$510,000

Section 2. The agreements or agreements and amendments are subject to the approval of the City Solicitor

as to form.

Section 3. Any ordinance or Resolution or part thereof conflicting with the provisions of this Resolution is hereby repealed so far as the same affects this Resolution.