# **PPD Enters**

**MEDICAL-DEVICE** 

**MARKET** Through

**Acquisitions** 

#### **Ziment Market Research Tool Produces OPTIMAL MESSAGE PLATFORMS**

This new approach to assessing a product's message can help to close the gap between product positioning and creative development.

Ziment, a global pharmaceutical and healthcare marketing research agency, has launched Messagez, a market research approach that prioritizes the most believable, unique, and motivating message elements. Messagez is the latest addition to Ziment's suite of market research

approaches for product and business development managers launching and repositioning products in the pharmaceutical, biotech, and medicaldevice markets worldwide.

The Messagez approach is the company's proprietary method of building a message platform for a

product that is most motivating to its potential customers. The integrated system of information gathering and systematic testing is designed to produce optimal message platforms.

"The messaging process is an area where brand teams and their agency partners have historically invested many hours debating the strengths and



We've essentially closed the information gap between product positioning and creative development of the most motivating product message — Howard Ziment,

weaknesses of a product's message," says Howard Ziment, CEO. "What the Messagez approach does is qualify, or even eliminate, much of that debate so product directors and agencies can spend more time and energy being creative."

The Messagez approach involves several phases. First, it assures the creative process starts with the largest set of message elements available. Then it differentiates among these elements using a paired comparison technique to establish a prioritized list of message elements such as product benefits. Critical characteristics of the product messages, such as appeal, motivation, uniqueness, and

believability are separated out using a quantitative decision modeling technique to assess all possible message combinations.

The final phase is execution testing, a qualitative measure to determine the most compelling message for the market, which ensures that brand teams are working from the strongest possible message.



Fred Eshelman says the acquisition of Eminent Research Systems and Clinsights expands PPD's portfolio, provides immediate entry into the medical-device market, and strengthens its existing cardiovascular franchise.

PPD Inc. has entered into agreements to acquire two related companies, Eminent Research Systems Inc. and Clinsights Inc., for \$25 million in cash. Both companies provide services to the medical-device industry.

Founded six years ago, Eminent Research Systems provides a full range of clinical-trial services to medicaldevice companies, including a number of cardiovascular device manufacturers and pharmaceutical companies developing adjunctive therapies. Services include study design, regulatory consulting, global trial management, data management and biostatistics, and documentation development.

Clinsights, formed in 2000 by Eminent Research Systems, provides a

range of post-marketing services to medical device and pharma companies and operates Websites for the dissemination of medical information, online market research, and product marketing services.

"We believe the medical-device industry in general, and the interventional cardiology market specifically, offers substantial growth opportunities, and we look forward to completing the acquisitions and continuing to build the businesses and programs they have established within the medical-device industry," says Fred Eshelman, CEO of PPD.

#### J. Knipper Program INCREASES MEDICATION COMPLIANCE

J. Knipper & Co. recently has launched its Adherence and Persistency Program (APP), which is designed for use by pharmaceutical manufacturers to assist consumers and patients to more effectively manage the use of their prescription medications.

The APP, a compliance initiative, has a Patient Reminder Kit, which includes a patented Patient Remind Cap. Preliminary studies indicate that patient use of the Patient Remind Cap, a key component of the program, may increase patient usage of medications by 15% to 25% for patients who forget or neglect to take their medications on a timely basis.

The APP system expands J. Knipper's current suite of services that includes PDMA-compliant literature and sample fulfillment services exclusively for the pharmaceutical, biotech, and healthcare industries. Their facilities are registered with the FDA and DEA. Other services include direct mail, database management, multifaceted direct-to-consumer systems, Web-based surveys, and full crisis and recall management services

#### GlobalWorks Launches HISPANIC DIVISION

GlobalWorks Group has launched Hispanic-Works, a new division focused on marketing and advertising to Hispanics. William Ortiz, formerly VP of diverse markets at JP Morgan Chase, has been appointed president of the new division.

According to GlobalWorks CEO Yuri Radzievsky, the agency's role in serving the Hispanic marketplace has expanded dramatically, with clients rang-

ing from BancoChase.com to Verizon Wireless to Fleet. The launch of HispanicWorks recognizes the company's growing commitment to clients in this

At JP Morgan Chase, Mr. Ortiz spearheaded the institution's initiative to develop metrics to track acquisition, expansion, and retention of Hispanics in consumer and business segments.

# AXIS Healthcare Communications ESTABLISHES STRATEGIC CONSULTANCY



Bill Machtiger, a pharmaceutical industry executive with more than 20 years experience, heads up AXIS Healthcare's strategic consultancy.

AXIS Healthcare Communications LLC has created a new consultancy to provide strategy research, valuation, planning, and commercialization services to the healthcare industry.

Prescription for Strategy LLC (Rx4S) provides strategic opportunity assessment, marketing research, and commercialization planning services to pharmaceutical and biotechnology companies

"Rx4S provides keen

insights and evaluation services for new products, licensing, clinical competitiveness, and copromotion assessments," says Rx4S President Bill Machtiger. "To maximize the potential of new therapies, we support our clients by facilitating their strategy, positioning, and targeting messages for optimal scientific/clinical programs. We believe that barriers to success can be removed when a commitment is made to energize conventional decision making and commercialization processes and to focus effectively on changing conditions along the way."

Through its diverse client offerings, including the GPS (Global Pharmaceutical Strategy) Map, and with the support of its experienced Ph.D.s, Pharm.D.s, M.D.s, and strategy definition and brand messaging team, Rx4S offers the analysis and evaluation skills that enable clients to be totally focused on competitively conditioning the market for the drug.

Before establishing Rx4S, Mr. Machtiger was senior VP of global client consultant services at IMS Health and functioned as an advisor for the executive decision makers of major pharmaceutical companies.

"With the addition of Rx4S to the AXIS family, we are now able to offer clients a complete range of integrated strategic commercialization services that are driven by an understanding of science and marketing," says Neil Matheson, CEO of AXIS Healthcare Communications.

"The successful drugs of the future will be designed to meet not only regulatory objectives, but also marketing objectives," he says. "Understanding the competitive environment at launch, developing an ideal product label, and driving clinical development to deliver that label will ensure competitive advantage."

#### CommonHealth Launches SOLARA

CommonHealth has formed Solara, a new business unit created to provide strategic marketing services to help improve patient access to pharmaceutical brands competing in

help improve patient access to pharmaceutical brands competing in managed markets.

With offices in New York and Parsippany, N.J., Solara works with clients to understand, expand, and optimize access by leveraging clinical and economic evidence to communicate the value of a pharmaceutical brand.

Overseeing all Solara efforts are senior VPs and managing directors Patrick Beers and Mary Alice Lawless. Before joining Solara,Mr. Beers and Ms. Lawless founded and managed Customer Focused Strategies LLC, a managed-care marketing group in New York.

"Managed markets stakeholders represent an important communications channel for pharmaceutical marketers," Ms. Lawless says. "With the expansive resources of CommonHealth behind Solara, we can confidently deliver the innovative and comprehensive solutions our clients need to achieve access goals."





Patrick Beers and Mary Alice Lawless are heading up CommonHealth's new business unit, Solara.

### AmericasDoctor Forms PATIENT RECRUITMENT Business Unit

AmericasDoctor, a provider of clinical-trial sites and project-management services, has created Essential Patient Recruitment, a business unit formed in response to the pharmaceutical industry's lack of success in achieving clinical-trial budget and timeline goals.

Essential Patient Recruitment is a customized, low-risk approach that begins early in the planning and budget cycle and culminates with timely randomization of patients. Essential Patient Recruitment draws upon more than nine years of experience in patient recruitment and in site and project management. This experience combined with strong,

local relationships with physicians and knowledge of how to attract and randomize patients has allowed AmericasDoctor to achieve patient recruitment success 95% of the time on centrally managed campaigns.



According to Lee Jones, CEO of AmericasDoctor, Essential Patient Recruitment was developed as the company observed the challenges in patient recruitment evolve.

"If a company can't hit recruitment goals, the clinical trial is in trouble — it's that simple," says Lee Jones, CEO of AmericasDoctor. "That's why we created Essential Patient Recruitment. At AmericasDoctor, we have a long history of best-in-class site management and some of the most experienced project managers. As we saw the challenges in patient recruitment evolve, we used our experience to fix what we knew could be fixed and developed Essential Patient Recruitment."

Essential Patient Recruitment employs database-management tools coupled with predictive forecasting models and creative marketing strategies and media outreach to help deliver results with real-time return on invest-

ment. The Essential Patient Recruitment team has experience in both centrally managed and local programs, successfully completing more than 600 total projects and 60 (39 since 2000) centrally managed patient-recruitment projects on clinical trials.

## The RedPoint Group Adds 3-D MODELING AND ANIMATION Capabilities

The RedPoint Group has added PVA Interactive to its business. The creative team focuses on helping businesses deliver the right message and choose the right combination of platforms and mediums that deliver that message successfully.

PVA Interactive is an alternative to traditional ad agencies and design firms. PVA stands for Pursuing Visual Alternatives and has been developed to better meet the needs of today's marketing communication demands.

"We have been working with PVA for a few months now and the company can push communication to its best potential," says Drew Patrick, cofounder and partner with the RedPoint Group. "PVA offers three-dimensional modeling and animation that can really assist life-sciences companies in better telling their stories by describing the processes and applications visually."

# Medifacts International and MDACI Form **DEVICE PARTNERSHIP**

Medifacts International has initiated a collaborative effort with Medical Device Auditing and Consulting Inc. (MDACI) and its affiliate CardioMed Device Consultants LLC to provide one-stop shopping for device companies looking for a comprehensive solution for their device development needs — from device concept to post-market support.

By leveraging its extensive FDA regulatory and quality systems experience, MDACI and CardioMed Device Consultants provide comprehensive consulting and auditing services to the medical-device community. The partnerships combined experience includes regulatory strategy, quality systems, design and process validation, clinical-trial development and management, and post-marketing compliance. Clients receive knowledgeable guidance from a device development team that is highly proactive, and this enables them to anticipate FDA and marketplace requirements.



This is the first time
Medifacts can provide a
total solution to our device
clients. We are confident
that our clients now
receive the expert
guidance they need to
navigate the FDA
regulatory and approval
process. — Vincent
Lagrotteria, executive
director of sales and
marketing at Medifacts.

# HCPro Acquisition Expands Portfolio to Include NURSE AIDE TRAINING MATERIALS

HCPro Inc.'s acquisition of the assets of Educational Planning Services Corp. (EPSCO) allows the company to expand into a new market nursing training.

"Acquiring EPSCO's outstanding publications allows HCPro to expand into the nursing assistant training market and offer more resources for staff trainers," says Bruce Guzowski,president and CEO of HCPro. "This acquisition aligns perfectly with our aggressive growth objectives for the healthcare training market."



According to Bruce Guzowski, HCPro's recent acquisition aligns with the company's growth objectives for the healthcare training market.

EPSCO publishes training materials and manuals used by nurses, aides, and nurse managers in nursing homes, hospitals, and home healthcare agencies. The primary title published by EPSCO is Program Plans, Nursing Basic Series, which began in 1979 and is a recognized leader in the industry. Program Plans, Nursing Basic Series is a monthly newsletter for staff trainers to help with nursing assistant training. Melanie Roberts, currently the editor of several of HCPro's newsletters, has been named editor.

**MD Net Guide** 

#### VETERAN-FORMED START-UP AGENCY Launched Under HealthSTAR Network



Rich Levy, Bob Karczewski, Jeff Lipman have joined forces to launch Integrity Healthcare Communications.

Three pharmaceutical marketing executives have launched a new agency. Rich Levy, Bob Karczewski, and Jeff Lipman have launched Integrity Healthcare Communications, which is under the corporate umbrella of the HealthSTAR Communications network.

Mr. Levy, former CEO of Adair-Greene Inc. and

president of its healthcare division, was brought into the HealthSTAR network to head the advertising group and serve as president of the agency.

Mr. Karczewski, who has a 20-year track record in the industry and is a registered pharmacist, is executive VP and general manager of Integrity.

Mr. Lipman is executive VP and creative director.

"Because of numerous recent mergers and acquisitions, many other agencies have lost a lot of their senior

talent," Mr. Levy says. "While Integrity is a fully staffed, full-service agency, we plan to make sure we always have a senior executive on every account."

Mr. Karczewski describes Integrity as an agency with a focus on personal service and customized campaigns. Clients, he says, can now mix and match the services they need to get the best results.

# Launches MEN'S HEALTH PUBLICATION

Intellisphere LLC, publisher of the MD Net Guide journal series, has added a new title to its specialized "focus edition" portfolio of publications. The multisponsored publication, MD Net GuideFocus on Men's Health, is a quarterly journal that launched this month.

International Society for Men's Health is the journal's health advocacy partner and is lending expertise to the editorial content of the journal. The group's president, Siegfried Meryn, M.D., has been named as the first member of the publication's editorial board.

## DCI Launches SEPARATE HEALTHCARE UNIT

DCI, a producer of high-tech trade shows, has launched DCI Health, a dedicated healthcare industry conference and exhibition company. The new division has been formed in response to the rapid and significant growth in market demand for such events during the past few years.

Led by a steering committee of distinguished clinicians, business executives, academics, and policy makers, DCI Health uses DCI's extensive trade-show experience and knowledge to design focused events with a multidisciplinary approach to address business, medicine, life sciences, and policy.

Elizabeth Cutler has been named managing director of DCI Health and oversees the research, development, and production of events for DCI Health. She formerly was VP of the National Managed Health Care Congress (NMHCC), general manager at Cambridge Healthtech Institute, and creator of the Disease Management Congress and the Congress on Medicaid and Medicare.

#### Biolink's New Oncology Journal Targets **SUPPORTIVE THERAPIES**

Biolink Communications Inc., which was formed early this year, has launched its first publication, *The Journal of Supportive Oncology*. The new journal publishes articles related to practical issues in the palliative and supportive care of patients with neoplastic diseases.

The content of the journal is relevant to the clinical problems faced by the practicing oncology professional. It is sent free of charge to more than 28,500 physicians and nurses in the oncology specialties, bringing important messages about supportive care to the key oncology audience — physicians and nurses who are administering hands-on care to patients with cancer.

"If we are to truly integrate supportive and palliative oncology into the care of all oncology patients, from diagnosis to cure and beyond or death, it is this

group of healthcare professionals who must bring the research findings from bench to bedside," says editor-in-chief Dr. Jamie H. Von Roenn, professor of medicine at The Robert H. Lurie Comprehensive Cancer Center of Northwestern University.

The Journal of Supportive Oncology, published six times a year, focuses on symptom management, communication issues, and end-of-life care for patients with cancer.

Each issue presents peer-reviewed research articles on symptom management to advance the science, a scientifically based article to understand the pathophysiologic mechanism of symptoms, and reviews with peer commentary on supportive oncology topics.

#### Follow up

#### **BIOLINK COMMUNICATIONS INC.,**

Huntington, N.Y., is the publisher of *The Journal of Supportive Oncology*. For more information, visit supportiveoncology.net/guide.html. **CLINSIGHTS INC.**, New York, offers Internet-based, post-market services to enhance the marketing effectiveness of medical-device companies. For more information, visit clinsights.com.

**DCI HEALTH**, Andover, Mass., a wholly owned subsidiary of DCI, is a healthcare conference and exhibition company serving the professional and consumer markets. For more information, visit dci.com.

#### EMINENT RESEARDCH SYSTEMS INC.,

Rockville, Md., helps medical-device companies achieve success with their projects. For more information, visit eminentresearch.com

#### ESSENTIAL PATIENT RECRUITMENT.

Gurnee, Ill., a business unit of Americas-Doctor, is a leading provider of patient recruitment and clinical site and project management services. For more information, visit essentialpatrec.com. **GLOBALWORKS**, New York, is an advertising agency focused on multicultural and mainstream markets. For more information, visit globalworks.com.

HCPRO INC., Marblehead, Mass., meets the specialized information, advisory, and education needs of the healthcare industry by providing need-to-know information

products to the healthcare industry in a variety of formats and media, including newsletters, books, videos, audio conferences, and online courses. For more information, visit hcpro.com.

#### INTEGRITY HEALTHCARE

**COMMUNICATIONS**, Woodbridge, N.J., is a healthcare communications company that offers a unique structure providing an all-encompassing range of media and communications vehicles. Integrity is a unit of The HealthSTAR group. For more information, visit integrityhcc.com. INTELLISPHERE LLC, Plainsboro, N.J., is the publisher of MD Net Guide, Oncology net guide, and related journals. For more information, visit mdnetguide.com. J. KNIPPER & CO., Lakewood, N.J., is dedicated to providing a wide variety of direct-mail, fulfillment, database, teleservices, and recall services for the healthcare industry. For more information, visit knipper.com.

MEDICAL DEVICE AUDITING AND CONSULTING INC., Darnestown, Md., and its affiliate CardioMed Device Consultants, Gambrills, Md., are independent consulting groups staffed by former Food and Drug Administration employees with extensive premarket and postmarket device experience. For more information, visit mdaci.com and cardiomedllc.com.

MEDIFACTS INTERNATIONAL, Rockville, Md.,

is a global CRO focused on cardiovascular, renal, pulmonary, stroke, and metabolic clinical-development programs for the

pharma, biotech, and medical-device communities. For more information, visit medifacts.com.

**PPD INC.**, Wilmington, N.C., is a global provider of discovery and development services and products for pharmaceutical and biotechnology companies. For more information, visit ppdi.com.

#### PRESCRIPTION FOR STRATEGY LLC,

Yardley, Pa., is a subsidiary of AXIS
Healthcare Communications LLC, which
provides a full spectrum of healthcare
communications services through its
strategic consultancy, medical
communications, medical education, and
healthcare advertising agencies. For
more information, e-mail Bill Machtiger at
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THE REDPOINT GROUP, Pittsburgh, offers customized sales and marketing solutions for life-sciences companies. For more information, visit theredpointgroup.com. SOLARA, New York, Parisppany, N.J., is a unit of CommonHealth, a healthcare communications resource and a WPP Group company. For more information, visit commonhealth.com.

ZIMENT, New York, a full-service consultancy offering custom marketing research for the healthcare and pharmaceutical industries worldwide, is the global healthcare research brand for The Kantar Group, the information and consultancy division of WPP Plc. For more information, visit ziment.com.