

# DSCSA: Enhanced requirements are in effect

**November 27, 2023**

The enhanced drug distribution security requirements of the Drug Supply Chain Security Act (DSCSA) are now in effect. Thank you for taking the necessary steps to comply with these new requirements.

## **What to expect now that the new requirements are in place:**

- Global Location Numbers (GLN) are required to receive serialized transaction data.
- If you are an Order Express or Specialty On-Line customer, you can access serialized transaction data on the newly launched Serialized Cardinal Health web portal, which can be found under the existing Track and Trace report within your ordering platform.
- If you don't have access to an ordering system and use our [Pharmaceutical Tracing](#) website or are a Puerto Rico, Kinray Weblink or ParMed customer please note these reports are still in progress. We will notify you via your ordering platform or account manager when the reports are ready to view.
- If you are using an EPCIS solution provider to access serialized transaction data:
  - Upon receiving a notification that your account is active, please work with your provider to view and verify your serialized transaction data.
  - If you have not received a notification that your account is active, know that we are working with your EPCIS solution provider to activate your account as soon as possible. Your account manager or sales representative will email you once your account is active.
- During the stabilization period:
  - You may notice that not all serialized transaction data is available through the Serialized Cardinal Health web portal or your EPCIS solution provider. Serialized data may be partially missing for a particular NDC/product within the same invoice line. As data becomes available, it will be included in your serialized transactional data reports.
  - There may be delays in the transmission of serialized data to your EPCIS provider and to the Cardinal Health Web Portal reports.
  - We are working with our partners to develop the process of correcting data when there are exceptions. Reporting shortages and overages will work the same as they do today until further notice.
  - We continue to resolve system defects and data issues to improve the integrity and timeliness of serialized transaction data in the EPCIS data feeds and the Cardinal Health Web Portal reports.
  - We will continue to provide lot level DSCSA transaction information, history and statements in the existing Cardinal Health web portal and Advance Shipment Notices (ASN).
  - At this time, there are no changes to the process for submitting an MRA (Material Return Authorization). Serial numbers will be required for MRA creation in late winter/early spring 2024.

Visit the [DSCSA Resource Center](#) for the latest updates. If you have questions, contact your Cardinal Health representative or email [dscsainfo@cardinalhealth.com](mailto:dscsainfo@cardinalhealth.com).

### **Upcoming webinar**

Join us for an upcoming webinar:

#### ***DSCSA: Compliance transaction data reporting options post-November 27***

Tuesday, December 5, at 11 a.m. - 12 p.m. ET; [register here](#); or

Wednesday, December 6 at 2 p.m. - 3 p.m. ET; [register here](#).

The webinar will review the different options available to access DSCSA transaction data, offer an overview of the Serialized Cardinal Health web portal and provide information on EPCIS solution provider capabilities.

*Note: This webinar is intended for Kinray, Pharmaceutical Distribution, Specialty Pharmaceutical Distribution, ParMed and Puerto Rico customers.*

### **Pharmaceutical Tracing troubleshooting:**

- If you do not have a GLN attached to your account, and have nine or more locations, complete the [Cardinal Health DSCSA GLN Data Collection form](#).
- If you choose to use an EPCIS solution provider, complete the [Cardinal Health DSCSA EPCIS Solution Provider information \(3rd Party vendor\)](#) form.
- If you notice issues with your EPCIS data feed, contact your EPCIS solution provider first, we will work with them directly to resolve any issues.