

Their Challenge

- Like the craft beer and baking categories, tea is having a revolution with customers tapping into different benefits, flavours and varieties fuelled by social media. But the category is changing faster than brands can keep up with.
- With traditional variants slowing, Unilever's Lipton brand wanted to inform new product innovations and stimulate growth within the Ice Tea category. They turned to Black Swan and Social data to achieve this.

Our Approach

- We ingested 36m high-quality tea conversations from social media and using NLP and AI we analysed every trend being talked about, to identify what's a short-term fad and sustainable trend.
- The most interesting emerging trends for Innovation were prioritised and ranked with a Trend Prediction Value (TPV) by their predicted growth potential (not just size or growth).

The Results

- We identified that the Matcha conversation was evolving from an exotic oriental ingredient to one with perceived mainstream health and wellness benefits.
- Matcha ranked No 3 in our TPV in Q2 2016, meaning it was an ingredient forecast to grow rapidly in social conversation.



Black Swan identified motivations and behaviours that consumers follow and look towards. In particular this helped us to prioritise, refine and find outstanding proposition options in the all-important health and wellness space.

Clare Hemphill, Global Insights Director, Unilever

The Impact

- Lipton used our insight to fast-track the launch of a ready-to-drink Matcha Green Tea variant which became the leading Iced Tea variant on the market within just five months
- A year after our recommendations our prediction accuracy was proven:

Matcha products had added £11m in incremental category value

Social conversations about Matcha had increased by 118%



ator Pepper, Allspice, Allulose, Almond, Almond Butter, Almond Oil, Almond Paste, Almond Sliver, Aloe, Aloe Vera, Amalaki Amla, Amanatsu, Amaranth, Amaranth Grain, American Beech, Ame eng, American Groundnut, American Hazelnut, Anadomikan, Ancho Chilli, Angustifolia, Anhydrous Milk Fat, Anise, Anise Myrtle, Anise Seed, Annatto, Anthocyanin, Antiviral Herb, Aonori, Apple, A berry, Barley, Barley Grass, Barley Malt, Barrel Aged Honey, Barrel Aged Syrup, Baru Nut, Basil, Basil Seed, Bastard Teak, Batavia Lettuce, Bay Laurel, Bay Leaf, Beaked Hazel, Bean Sprout, Bee Balm, len, Bee Venom, Beech, Beetroot, Beetroot Greens, Beetroot Sugar, Bell Pepper, Beluga Lentil, Berberine, Bergamot, Bergenia, Berry, Betel, Bhut Jolokia, Bilberry, Biloba, Birch Leaf, Birch Sap, Biup, Bitter Cassava, Bitter Gourd, Bitter Kola, Bitter Melon, Bitter Orange, Black Barley, Black Bean, Black Caraway Seed, Black Cardamom, Black Carrot, Black Cherry, Black Cohosh, Black Garlic, Bl le Bean, Black Walnut, Black-Eyed Pea, Blackberry, Blackberry Leaf, Blackcurrant, Blackcurrant Leaf, Blackstrap Molasses, Blessed Thistle Herb, Blond Lentil, Blood Orange, Blooming Sally, Blue Ag tar, Blue Agave Sap, Blue Algae, Blue Curaçao, Blue Fenugreek, Blue Masa Harina, Blue Pea Flower, Blueberry, Bois Bande, Bok Choy, Borage, Borage Greens, Borlotti Bean, Borneo Tallow, Bosw , Buttermilk, Butternut Squash, Cabbage, Cacao, Cacao Powder, Cactus, Caffeine, Calamansi, Calamondin, Calendula, California Bay Laurel, California Reaper, California Red Ripe Tomato, Cam Sànas, Camellia, Camellia Sinensis, Camomile, Camu Camu, Canola Safflower, Cantaloue Gooseberry, Caper Bud, Capsicum Oleoresin, Cardiuma Fimbriata, Caramel, Caraway, Caraway Seed, Cardamom, Cardamom Bitters, Cardamom Seed, Cardoon, Carnitine, Carob Bean, Carola, Car shroom, Chia, Chickpea, Chickweed, Chicory, Chicory Root, Chilean Hazel, Chilgoza Pine, Chilli, Chilli Lime Broad Bean, Chilli Lime Pea, Chilli Oil, Chilli Pepper, Chilli Powder, Chilli Sauce, Chir choke, Chinese Cabbage, Chinese Chestnut, Chinese Date, Chinese Goji, Chinese Mallow, Chinese Olive, Chinese Radish, Chinese Wolfberry, Chipotle Chili, Chipotle Chilli Paste, Chiretta, Chive Flow orella, Chlorophyll, Chocolate, Chinese deck, Chinese Goji, Chinese Malow, Chinese Change, Change, Change, Change, Change, Change, Change, Chinese Change, Cha ichos Bean, Dong Quai, Dragonfruit, Dried Apricot, Dried Echinacea, Dried Fruit, Dried Plum, Dried Thyme, Dry Roasted Nut, Dry Whey Powder, Duckweed, Dukkah, Dulse, Durian, Dwarf Periwin A, EGCG, Earthnut Pea, Echinacea, Edamame, Edible Flower, Edible Petal, Eelgrass, Egg, Egg White, Einkorn, Elderberry, Elderflower, Elecampane, Elephant Foot Yam, Elephant Garlic, Eleuthero R ner & Farro, Emulsifying Salt, Endive, English Daisy, English Walnut, Ensete, Epazote, Epicatechin, Epimedium, Erythritol, Espelette Pepper, Essential Fatty Acid, Essential Oil, Etrog, Eucalyp atorium, European Ash, European Beech, Extra Virgin Coconut Oil, Fat Hen, Fava Bean & Faba Bean, Fennel, Fennel Seed, Fenugreek, Fenugreek Seed, Fermented Honey, Fermented Stevia Glycocerfew, Fibre, Fiddlehead, Fig, Figleaf, Filbert Hazel, Filé Powder, Finger Lime, Fingered Citron, Fingerroot, Firmoss, Flaked Coconut, Flame of the Forest, Flat Leaf Parsley, Flat Lemon, Flaxseed, Flaxs Floral Strawberry, Florence Fennel, Florentine Citron, Fluted Pumpkin, Flying Termite, Fo-Ti Root, Foalfoot, Fonio, Freekeh, French Bean, French Gherkin, French Lentil, Frisee Lettuce, Fru arry, Gooseberry, Gotu Kola, Grain, Grains of Paradise, Grains of Selim, Granny Smith, Grape Leaf, Grape Seed, Grape Tomato, Grapefruit, Graviola, Greater Plantain, Greek Citron, Green Barley, Grund, Green Buckwheat, Green Chilli, Green Coconut, Green Coffee Bean, Green Grape, Green Lentil, Green Oat Extract, Green Olive, Green Pepper, Green Peppercorn, Green Split Pea, Green Strawbert Tea Extract, Grey Pear, Griffonia Simplicifolia, Groat, Guajillo Chilli, Guar, Guarana, Guava, Guayusa, Guggul, Habanero Chilli, Hamburg Parsley, Harissa, Hawthorn Berry, Hazelnut, Heart of Partnut, Hedgehog Mushroom, Hedysarum, Hei Hei Salt, Helf Fungus, Helianthus, Heliconia, Hemp, Hemp Seed, Herbal Extract, Hibiscus, Hickory Nut, High Fructose Corn Syrup, Hijiki, Himalayan Sami Lemon, Hoisin Sauce, Holly Leaf, Holy Basil, Honey, Honey-Roasted Nut, Honeybell, Honeysuckle, Horehound, Horny Goat Weed, Horse Gram, Horsemint, Horseradish, Horsetail, Houttuy e, Kaffir Lime Leaf, Kai-Lan, Kala Zeera, Kalamata Olive, Kalamegha, Kale, Kamut, Kangkong, Kanna, Karuka, Kasha, Kava, Kava Root, Kawakawa Seed, Kelp, Keluak, Kemin Nutraceutical, Kencur, Ker udo, Kigelia, Kinh Gioi, Kinnow, Kiwifruit, Kiyomi, Kkaennip, Knot Grass, Knotted Marjoram, Kohlrabi, Koji, Kokam Seed, Kokum, Kola Nut, Komatsuna, Kombu, Kombucha Culture, Konatsu, Korari ean Pine, Koseret Leaf, Kosher Salt, Kratom, Krill Oil, Kudam Puli, Kudzu Root, Kuka, Kumquat, Kurrajong, Kurrat, L-Theanine, Lactitol, Lagos Bologi, Lamb's Lettuce, Lamb's Quarters, Land Cr abar Almond, Malabar Chestnut, Malabar Nut Tree, Malabar Spinach, Malabar Tamarind, Mallow, Malt, Malted Rye, Mamoncillo, Mandarin, Manganese, Mango, Mangosteen, Mangshanyegan, Maniey, Maple Brown Sugar, Maple Cricket, Maple Leaf, Maple Syrup, Maqui, Maral Root, Margosa Tree, Marigold, Marion Blackberry, Marjoram, Marmalade Orange, Marsh Marigold, Marshmallow Rozipan, Mashua, Mastic, Mastiha, Matcha, May Chang, Meadowsweet, Medicinal Herb, Mediterranean Sweet Lemon, Medium Invert Sugar, Melaleuca Alternifolia, Melegueta Pepper, Melokhia, Melon Seed, Mexican Pinyon, Meyer Lemon, Milk Chocolate, Milk Thistle, Milk Thistle Seed, Millet, Miner's Lettuce, Mint, Miraculin, Mixed Greens, Mizuna, Mizuna Greens, Mockernut Hickory, Modified Starch, Modified Potato Starch, Modified Rice Starch, Modified Wheat Starch, Mogroside, Molasses, Mongongo, Monk Fruit, Monkey-Puzzle Nut, Moringa, Moringa L amycin, Natural Oil, Navy Bean, Nectarine, Neotame, Nettle, New Summer Orange, New Zealand Spinach, Niacin, Night Blooming Jasmine, Nitrite Pickling Salt, Nitrite Pickling Sea Salt, Njangsa, N shroom, Oyster Sauce, Pak Choy, Palash, Palm Nut, Palm Oil, Palmitoleic, Panda Oleosa, Pandan Flower, Pandan Leaf, Papaya, Paprika, Paracress, Paradise Nut, Paraná Pine Nut, Parrot Tree, Pars snip, Passion Flower, Passion Fruit, Patchouli, Pea, Pea Fibre, Pea Flower, Pea Sprout, Pea Starch, Peach, Peanut, Peanut Oil, Pear, Pearl Onion, Peavine Root, Pecan, Pectin, Pekea Nut, Pennyro er, Pickled Onion, Pigeon Pea, Pignut, Pili, Pine Bark, Pine Bark Extract, Pine Nut, Pineapple, Pink Grapefruit, Pink Pepper, Pinto Bean, Pipsissewa Leaf, Piquillo Pepper, Pistachio, Pitaya, Plain Yogl i, Raisin, Rambutan, Rangpur, Rapeseed, Rapini, Raspberry, Raspberry Leaf, Raw Buckwheat, Raw Garlic, Raw Insect, Red Bean, Red Bopple Nut, Red Cabbage, Red Clover, Red Clover Seed, Red D Grape, Red Jalapeño, Red Lentil, Red Pepper, Red Pepper Flake, Red Potato, Red Radish, Red Raspberry, Red Wine Leaf, Redcurrant, Redskin Peanut, Refined Sugar, Reishi, Rhino Beetle, Rhubarb, R Bran, Rice Bran Oil, Rice Paddy Herb, Rice Vinegar, Ricebean, Roasted Cherry Tomato, Roasted Nut, Robuvit, Rock Salt, Rolled Oat, Rooibos, Rose Geranium, Rosehip, Rosemary, Roseroot, Ro Purslane, Sea Salt, Sea Vegetable, Seamoss, Seaweed, Seedless Fruit, Seedless Grape, Seedless Watermelon, Senna, Serrano Pepper, Sesame, Sesame Oil, Sesame Seed, Sesame Tahini, Se luced Salt, Soja, Sorghum, Sorrel, Sour Cabbage, Sour Cherry, Sour Orange, Sour Palm, Soursop, Soy Lecithin, Soy Nut, Soy Sauce, Soybean Bran, Soybean Leaf, Soybean Oil, Spearmint, Spelt, Sjalworm, Spicy Worm, Spikenard, Spinach, Spirulina, Splenda, Spreading Hogweed, Squash Blossom, Squash Seed, Sriracha, St. John's Wort, Starch, Starfruit, Steamed Asparagus, Steel-Cut (ia, Stevia Leaf, Stinging Nettle, Stone Pine, Strawberry, Sucanat, Sucralose, Sucrose, Sudachi, Sugar, Sugar Beet, Sugar Cane, Sugar Snap Pea, Sultana, Suma Root, Sumac, Summer Pursla

