

Consumers

Tell them why they are there

Share project objective

Diversity of perspective

For women's topic, include some men

If decision maker / gate-keeper different, include both

Need creative streak!

Screen for creativity

Further train in creativity

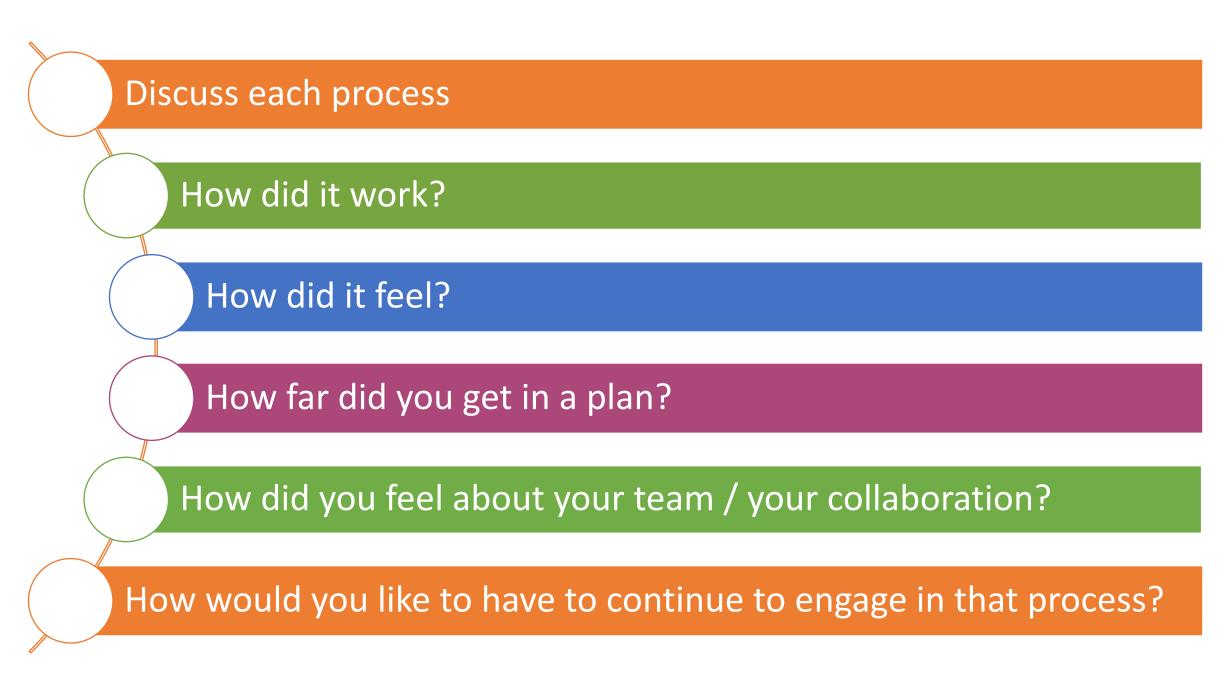
Give permission to stretch



One rule: YES AND...

New rule: YES BUT...

Your experience?



In General

Yes, and...

Creative

Exciting

Ideas flow easily

Collaborative

Efficient

Mostly good

X Gets out of control

Yes, but...

X Argumentative

X Blocks progress

XSlower

X More difficult

X Boring party

X Mostly bad

We could implement

G P S





GPS Thinking



Good
Useful
Valuable
POTENTIAL



X How to...?

X How might we...?



Generate solutions (Other Ideas)

Practice

Ideas for new exhibit at zoo







GPS Thinking



Good
Useful
Valuable
POTENTIAL



Good

Exciting Natural Environment Educational Interactive Up close & personal **Selfie Opportunity** Training to improve running times Save \$ on bear food New visitors - adrenaline junkies



GPS Thinking



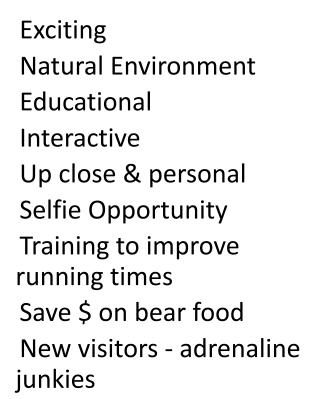
Good
Useful
Valuable
POTENTIAL



- X How to...?
- X How might we...?



Good





Problem

- X How to make safe for people?
- X How to make save for bear?
- X How to not frighten bear?
- X How to keep people calm?
- X How to prevent bear from attacking?
- X How to train bear?
- X How to train people?
- X How to get legal approval?



GPS Thinking



Good
Useful
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X How to...?

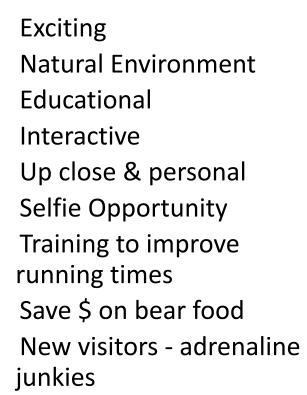
X How might we...?



Generate solutions (Other Ideas)



Good





Problem

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Solving

Hologram bear

Virtual reality

Bear cub

Koala bear

Safer animal, like sheep

Humans inside glass

"gerbil ball"

Raised pathway - higher

than bear's reach

Humans "pop up" into bear habitat in glass dome



Homework

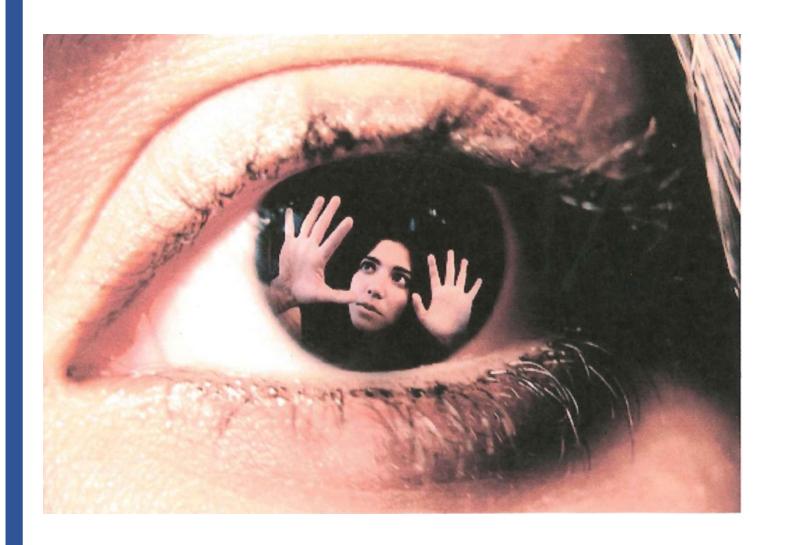
 Rich, immersive homework for participants AND clients

 Can span any area in or around the topic



Analogies for Depression

Like I'm trapped in someone else's body



Analogies for Depression

Always feeling tied down, in hopes that one day I will be FREE!!!



I Think; He Thinks

"I know my meds are not working the way they should.
What can you do?"

"It's going to be so nice on vacation!!

I earned it.

Yada, yada..."





Menopause Mind Map

I Can't Get No Satisfaction



Health Care Provider

Treating Menopause: 2 ears; 1 mouth

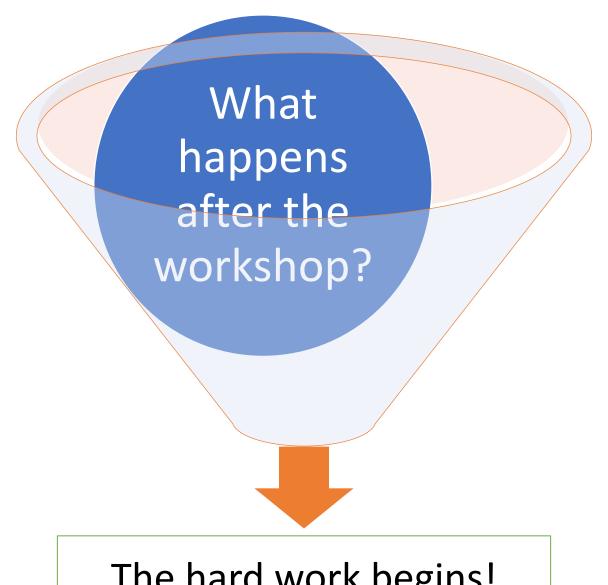
IT'S A GROUP THING!

Direct interactions between participants and client team

- Small group breakouts
- Immersive conversations
- Dialogue leads to expanded thinking

Breadth vs. Depth

Fewer people, longer timedeeper insights



The hard work begins!

IF YOU WANT...





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