

# Automation Ninja:

How to Optimize MR  
Technology for Stealth  
Quant Research and  
Reusable Data



# Nice to Meet You!



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# Main Takeaways



**Integration** of solutions for quant innovation / creative research



**Technology** that solves a problem



**Value** from your Insights, improving quality, usability, and speed



# Window Into the Dojo



- **White Belt:**
  - Awareness/Need
  - Tipping point for usage
- **Yellow Belt:**
  - Use case: creative testing
  - Main takeaways for Creative testing
- **Orange Belt:**
  - Use cases: innovation testing
  - Main takeaways for Creative testing
- **Brown Belt:**
  - Use case: platform
- **Black Belt:**
  - Internal behavior changes
    - Explorations, reporting, expectations
- **Considerations for you own journey into automation excellence**



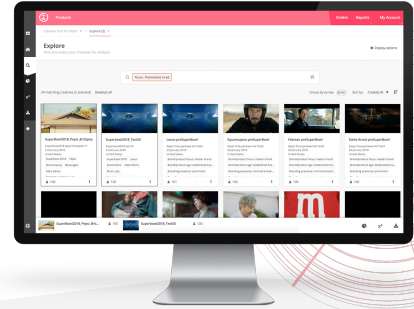
# Love at First Sight?



2016 Conference  
Initial Exposure



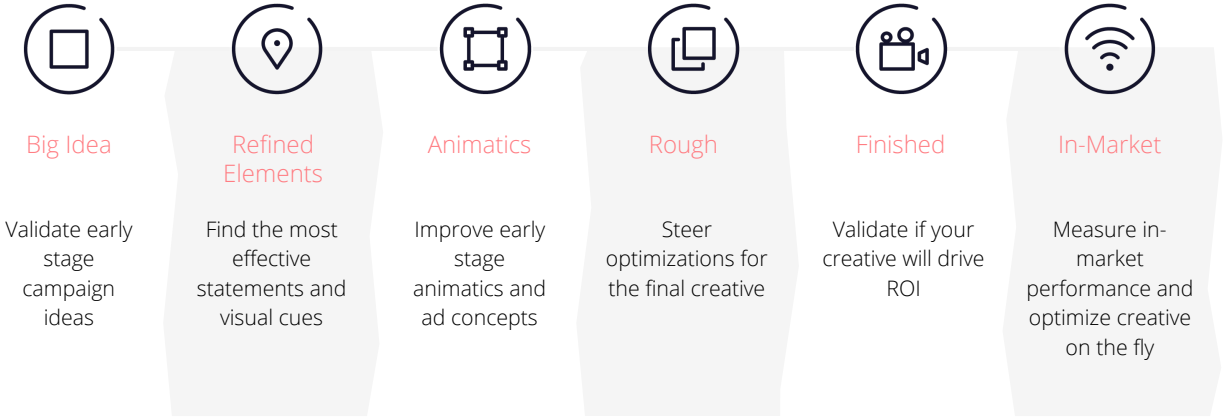
January 2017  
First Meeting



July 2017  
First Use



# Advertising



A close-up photograph of a vinyl record spinning on a turntable. The record is in motion, creating a blurred effect. A red, angular text box is overlaid on the right side of the image. The text is white and reads "Early Use Case:" followed by "Yes to the music!".

# Early Use Case:

Yes to the music!





**At Johnsonville, our people  
are responsible for everything.  
Even the commercials.**





# Advertising Research: Ongoing Benefits

- **Speed and cost** allowed for testing versus instances where no testing was previously done
- **Test early and often**
  - Better relationship with agency and marketing
- **Fast + right level** of insights
- **More confidence** for media production and buys



# Product Development



## White Space

Identify gaps in the market, find opportunities and predict future trends



## Idea Screening

Use a validated framework to screen ideas



## Pricing

Determine optimal product pricing



## Positioning

Optimize your product's positioning to match consumer sentiment



## Naming

Use implicit associations to determine names



## Packaging

Evaluate and optimise product packaging



## Logo

Find out which logos are impactful and why audiences are drawn to them



## Validation

Estimate the success potential of your product in market



## Optimization

Find strengths, weaknesses and new approaches



# Early Use Case:

Consumer  
feedback  
between lunch  
and dinner



# Early Use Cases:



Everyone  
hates it but  
leadership  
loves it

# Innovation Research: Ongoing Benefits

- **Rapid development stage** - get feedback in time to make the right decisions
- **Whittle down the list** of options early in the process/funnel
  - With the option to test the “weird stuff”
- **Iterative**: Not having to skip consumer feedback throughout for the sake of time/cost
- **Range of approaches**: simple to complex methods/analysis available
- **Long-term learnings**: norms, advanced analytics (not quite there yet)





Level Up:

Platform  
Upscale



# Early Use Cases:

Quickly analyzing sub-groups



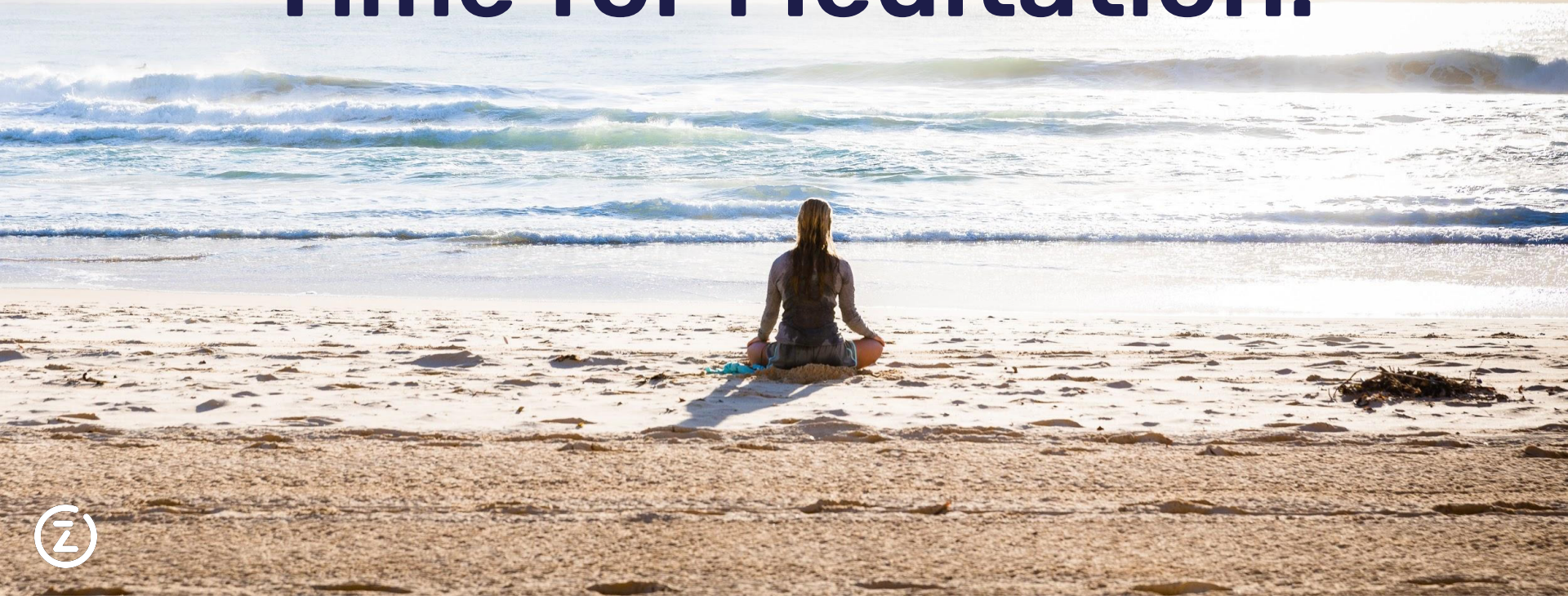
# Advanced Training

- **Slicing and Dicing:**
  - Instant access to data cuts and further investigations via filters
- **Quick Sizing Up:**
  - Comparison between “round 1 and round 2”
- **Confidence:**
  - Regardless of department size
  - Easier to go in and rip vs. explaining need to others
  - Ease of using survey templates and pre-existing report visuals
- **Usability:**
  - Avoid redundant research and use similar learnings for reference





# Training Complete. Time for Meditation.



# Starting Your Own Automation Journey

## What are you waiting for?

- Explore sooner than later
  - Low risk pilot

## Think about where does automation fit in?

- Lean / repeatable research
- Speed
- Norms

## How long are you willing to wait to hear from consumers?

- No excuse to bypass consumer learning



# Thank you!



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