



### A Researcher's Process For Maximizing Resources To Drive Real Change



#### Empower You To Get Better!







# How do we optimize our research?





#### Key Takeaways Learn about:

Acting with purpose

Relate to our story

Adopt a process

#### Where Do We Come From?





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#### 66 Your Biggest Competitor Is The Status Quo. So Everything You're Doing Is Fighting the "No" Decision

- Jill Konrath



#### We All Want To:

- Work Towards Goals
- Optimize Our Resources
- Stay Focused On Our Specialties



Say Greatest Barrier to Understanding Customers is Lack of Resources

- Q Report 2018



# How Do We Make a Change?



#### My Team's Current State

- All Researchers
- Typically Work with Full Service Research Partner OR DIY the Whole Project
- Trying to Make the Most of Our Resources



### **Research Opportunity**

Forecast 2019 Sales

**Develop Quantitative Study** 

**Deep Knowledge of Results** 



#### Our Decision Making Process

- Maximize Timing & Resource Allocation
- Meet Project Objectives
- Focus on our Specialties





Can't I just do this myself?' Will that make the project go better?

#### What I Knew

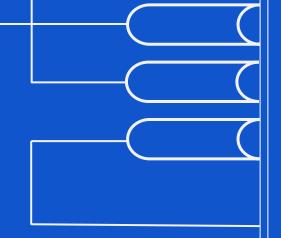
- I Wanted Full Ownership & Understanding
- We Needed This Research ASAP
- We Need To Optimize Budget

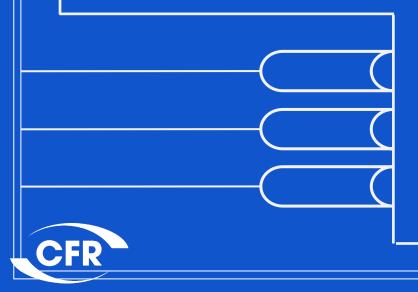




### What Did We Do?

#### How Did We Meet our Goal?





Worked with CFR

Settled on a Middle Ground

Focused on our Specialties

#### Outcomes

- It Worked!
- Improved Research Outcomes
- New approach is a Super Power!





# **Action Steps**

What to Do When <u>You</u> Are Ready to Get Better



## **ACTION STEPS**

- When are you ready?
- Assess the Current State
  - Define Your Goals
  - Determine Next Steps
- Loop Back after & Compare





# **Thank You!**

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