

## **Questionnaire on telemedicine satisfaction of medical personnel during covid-19**

*Dear doctor: Thank you for your participation in the survey of medical staff's satisfaction with telemedicine during COVID-19! If you would like to participate in the survey and agree to publish your data after summary analysis, please fill in this questionnaire. If you disagree, please refuse to complete this questionnaire. Your personal information, including your name, gender and age, will not appear in any public place, whether you fill out the questionnaire or not. Thank you for your participation!*

1. Gender: male female
2. Age: \_\_\_\_\_years old
3. Occupation: doctor nurse
4. Professional title:  
chief physician associate chief physician attending physician  
chief nurse deputy chief nurse nurse-in- charge

*If you are a provincial expert, please fill in the following survey contents:*

1. What types of telemedicine did you participate in the COVID-19 epidemic?  
Remote consultation Long-distance education  
Long-distance Q&A
2. Do you think the telemedicine is useful in the COVID-19 epidemic?  
Useless Useful Uncertain
3. What were the benefits of using telemedicine in COVID-19 epidemic?  
Save time Effective use of provincial expert resources Avoid hospital infection other\_\_

*If you are a doctor in secondary of primary hospital, please complete the following survey:*

1. What types of telemedicine did you participate in the COVID-19 epidemic?  
Remote consultation Long-distance education  
Long-distance Q&A
2. Do you think telemedicine is a good choice to deal with the epidemic?  
No Yes Uncertain
3. Is telemedicine contribute to solve the problem of unbalanced distribution of medical resources and inadequate diagnosis/ treatment capacity of COVID-19 in the designated hospitals?  
No Yes Uncertain
4. If you have attended remote consultation during COVID-19, are you satisfied with the results of the consultation  
Unsatisfied Neutral Satisfied
5. Do you think the feedback of consultation results is timely?  
Not timely Timely
6. Are you satisfied with the professionalism of the provincial experts providing consultation?  
Unsatisfied Neutral Satisfied
7. Are you willing to use telemedicine to solve the problems in diagnosis and treatment in the future?  
No Yes Uncertain