



U-Mail Acceptable Use Policy

U-Mail Communication & Collaboration Services are offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of U-Mail constitutes your agreement to all such terms, conditions, and notices.

1. This agreement is made between the UCSB Information Technology Services, hereafter referred to as "ITS," and each student holding an account, hereafter referred to as "USER". The agreement governs the use of the U-Mail Electronic Communication Service, hereafter known as "THE SERVICE".
2. ITS permits USER to log in to THE SERVICE for purposes of communication, collaboration, and business productivity.
3. USER shall not violate any governmental law or university rules and regulations in the use of THE SERVICE.
4. USER shall not attempt to bypass security or gain unauthorized access to THE SERVICE or any other computer systems on the network connected to THE SERVICE.
5. USER shall not use THE SERVICE to commit any nuisance, annoy, molest, defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as rights of privacy and publicity) of others.
6. USER shall not harvest or otherwise collect information about others, including e-mail addresses.
7. USER shall not use THE SERVICE to interfere with any other communications device, data network, software program, or computer system.
8. USER agrees to use their account in compliance with any system storage limits, hardware limitations, or restrictions set by ITS.
9. USER agrees to restrict any activity that ITS deems detrimental to THE SERVICE, the networks it adjoins, and/or other systems of this system and networks.
10. USER shall pay the ITS for costs to repair, replace, or rebuild any portion of the computers, data networks, peripherals, or communication devices intentionally damaged by USER.
11. Use of THE SERVICE shall not be shared with another person nor shall this agreement be assigned. USER's account shall be for the personal use of USER only; it is not to be used in the operation of business, or to conduct the business of a University entity. Any attempt by USER to share the use of this account, or to use it for business purposes, or to assign this agreement shall, at the election of ITS, be an irremediable breach of this agreement.
12. USER agrees not to access a file or form of communication owned by or directed to another customer unless direct permission is granted by the other customer.
13. USER shall not allow any files containing software or other material protected by intellectual property laws (or by rights of privacy or publicity) to reside in USER's account unless USER owns or controls the rights thereto or have received all necessary consents to do the same.
14. USER agrees to promptly inform ITS of any form of security breach found by USER on the THE SERVICE or on any network connected to THE SERVICE.
15. USER holds ITS free and harmless in the event of any data loss or breach of security.
16. USER acknowledges that, unless marked 'not for release' by the UCSB Office of the Registrar, their full name and electronic mail address will be published in the publicly available UCSB Student Directory. Regardless of 'not for release' status, electronic mail addresses may become known from electronic contexts viewed outside the University.
17. USER acknowledges that any messages or files stored within the U-Mail system may be archived to long-term storage media. Such archives are created to assure integrity and reliability of THE SERVICE -- not to provide for future retrieval in case of USER error.
18. USER acknowledges that THE SERVICE will be used in a manner consistent with the University of California Electronic Communications Policy published at <https://www.ucop.edu/information-technology-services/policies/index.html> and that usage which does not comply within these documents may result in sanctions as defined within this policy.
19. The account provided to USER will be terminated after thirteen (13) months of having lapsed registration at UCSB. Upon termination, the account provided to USER will be closed and all files removed from the system. Once the account is closed no files or messages can be retrieved.
20. USER acknowledges that violating any of the above policies may result in a referral to the Student Conduct Committee and law enforcement authorities.



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[Student Directory](#)

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