Installation Tips

Make sure the Pointy Box is located in a place where it is unlikely to get damaged. We have provided a small piece of **double sided tape (velcro) to help mount the Pointy Box in a safe place**.

Troubleshooting

No solid green light: The Pointy Box needs to connect to the cellular network. If the light on your Pointy Box blinks for more than five minutes, it is probably struggling to connect to a network. Here are some tips that can help:

- It is **best to avoid** having the Pointy Box located **under or behind anything that might block the cellular signal**.
- It is **best to have** the Pointy label facing the **nearest external window or door**.

Cellular interference: The Pointy Box, like a cellular phone, may cause interference if mounted too close to other electrical devices (e.g. the POS screen or credit card machine).

- It is **best to locate** the Pointy Box **at least 4 inches (10cm) from other electrical devices.**

Barcode scanner or POS problem: If you experience any problems with your barcode scanner or POS (e.g. barcode scanner not powering up, POS not receiving barcodes), then restart the POS. If this does not resolve the problem then unplug the Pointy Box and restart the POS if necessary.

Status Light

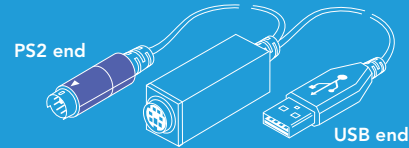| Blinking Green	Connecting to cellular network
Solid Green	Connected to Pointy

Need Help

Email us at: **support@pointy.com** or visit: **pointy.com/retailer/contact-us**

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PS2 Setup

What's inside:

A Pointy Box

B PS2 Adapter
- PS2 end
- USB end

C USB Power Cable
- USB end
- USB micro end
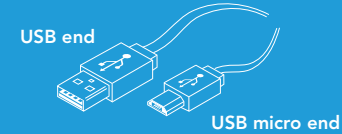
1 Power down your POS and barcode scanner.

IMPORTANT: Make sure you know your access code or password before you power down your POS.

2 Find where your barcode scanner connects to your POS (if unsure, carefully follow the cable from your barcode scanner to your POS).

IMPORTANT: Make note of this exact connection port for step 4. Then disconnect the barcode scanner.

3 Connect barcode scanner to **B** PS2 Adapter.

Connect the barcode scanner to the PS2 Adapter, using the cable you just disconnected in step 2.

4 Connect **B** PS2 Adapter to the POS.

IMPORTANT: Connect the PS2 adapter cable back to the same connection port from step 2.

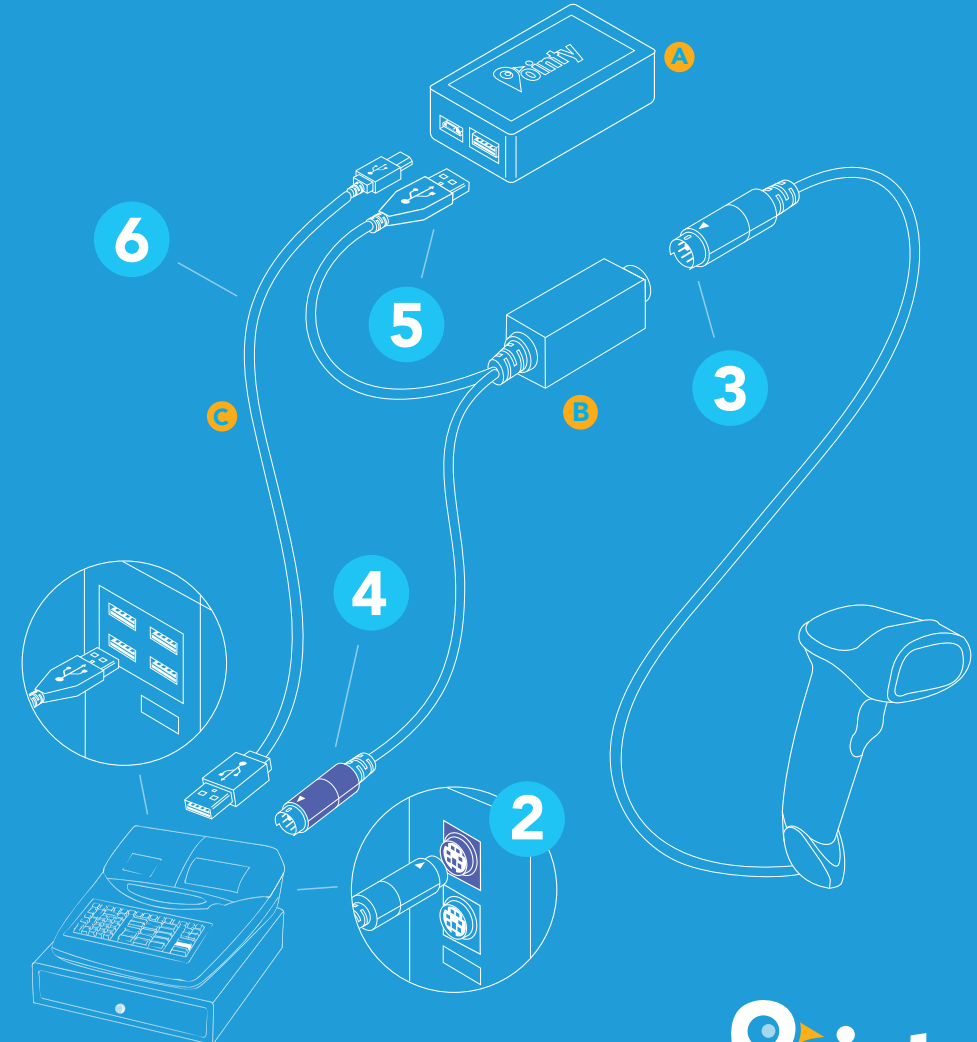**5** Connect **B** PS2 Adapter USB cable to **A** the Pointy Box.

6 Using **C** connect **A** Pointy Box to a spare USB port on your POS. Contact us if you do not have a spare USB port.

IMPORTANT: Only use the cable supplied by Pointy for this.

7 Wait for the Pointy box to show a solid green light, then test scan five or more items.

It can take 3-5 minutes for the solid green light to show. Once you scan some items you should get an email confirming your device has been activated. We have also included a sticker for your store window, hopefully you have space for it!

Need Help

Email us at: **support@pointy.com** or visit: **pointy.com/retailer/contact-us**

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