

## Installation Tips

Make sure the Pointy Box is located in a place where it is unlikely to get damaged. We have provided a small piece of **double sided tape (velcro)** to help mount the **Pointy Box in a safe place.**

## Troubleshooting

**No solid green light:** The Pointy Box needs to connect to the cellular network. If the light on your Pointy Box blinks for more than five minutes, it is probably struggling to connect to a network. Here are some tips that can help:

- It is **best to avoid** having the Pointy Box located **under or behind anything that might block the cellular signal.**
- It is **best to have** the Pointy label facing the **nearest external window or door.**

**Cellular interference:** The Pointy Box, like a cellular phone, may cause interference if mounted too close to other electrical devices (e.g. the POS screen or credit card machine).

- It is **best to locate** the Pointy Box **at least 4 inches (10cm) from other electrical devices.**

**Barcode scanner or POS problem:** If you experience any problems with your barcode scanner or POS (e.g. barcode scanner not powering up, POS not receiving barcodes), then restart the POS. If this does not resolve the problem then unplug the Pointy Box and restart the POS if necessary.

## Status Light

Blinking Green	Connecting to cellular network
Solid Green	Connected to Pointy

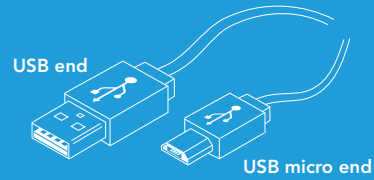
## Need Help

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**A** Pointy Box



**B** USB Cable

The Pointy Box connects between your barcode scanner and Point of Sale. Just follow the steps below:

**1**

Find where your barcode scanner connects to your POS (if unsure, carefully follow the cable from your barcode scanner to your POS).

**IMPORTANT:** Make note of this exact connection port for step 4. Then disconnect the barcode scanner.

**2**

Connect the barcode scanner to **A** the Pointy Box.

**3**

Connect **B** the micro end of the USB Cable to **A** the Pointy Box.

**4**

Connect the other end of **B** the USB cable to the POS.

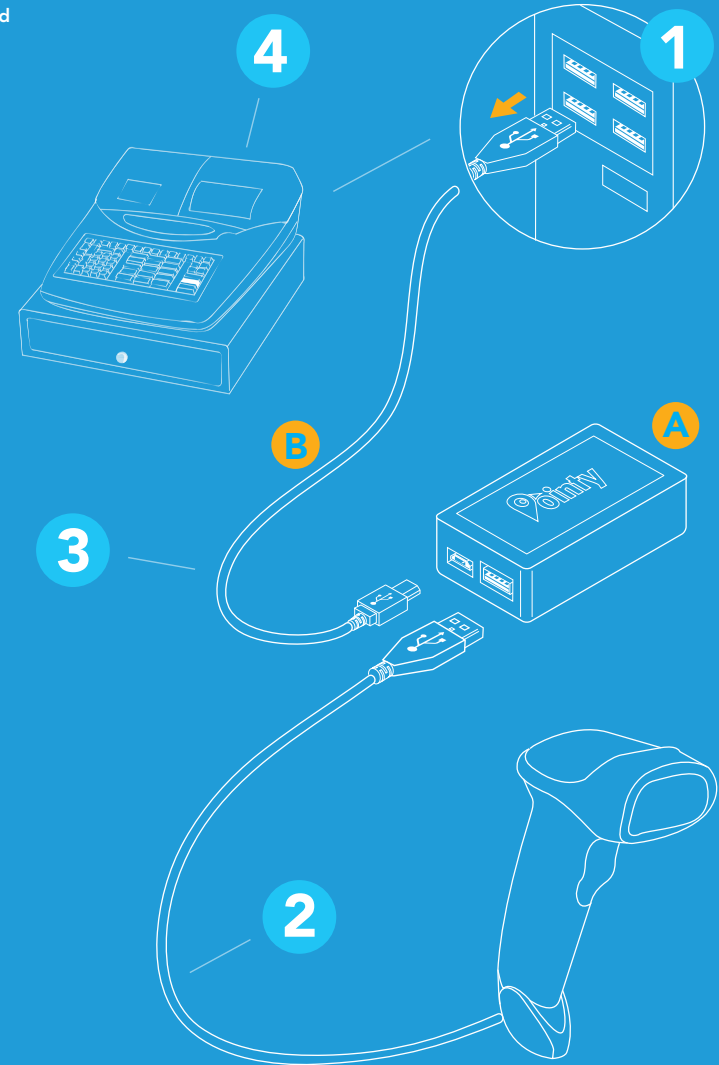
**IMPORTANT:** Connect the USB cable back into the same USB port from step 1.

**WARNING:** Please ensure that the barcode scanner plugs directly into a USB port. There must be no adapters between the barcode scanner and the POS.

**5**

Wait for the Pointy box to show a solid green light, then test scan five or more items.

It can take 3-5 minutes for the solid green light to show. Once you scan some items you should get an email confirming your device has been activated. We have also included a sticker for your store window, hopefully you have space for it!



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**WARNING: DO NOT USE ANY EXISTING ADAPTERS THAT MAY BE IN PLACE ON THE USB CABLE.**  
There must be no adapters between the barcode scanner and the POS.