

Club Med 

Japan

Kiroro Grand

Everything you need to
know



The best reasons to go



Untamed powder paradise

You are here

Blaze your trail on Kiroro's freshest powder slopes, enjoy unspoilt nature, bluebird ski days, and exceptional off-piste ski

Family wonderland

Family fun

Be charmed by our Resort's Enchanted Forest design, have fun with our exciting Amazing Family program tailored for families



Serene tranquillity

Wellbeing

Immerse in the tranquil scene of softly falling snow as you enjoy the soothing embrace of natural hot spring waters



A taste of fusion

Cuisine

Delight in the finest fusion of Japanese and French cuisine at our Signature buffet, crafted by our globally-trained chefs



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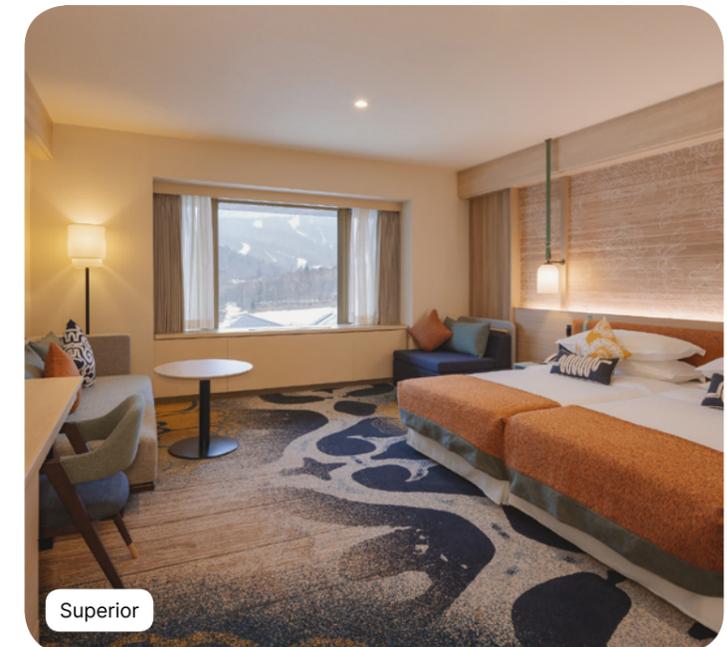
*On demand

**Depending on weather conditions

The information in this document is accurate as of its publication date 07/11/2025 but may be subject to change. For the most current and complete information, please contact your agency or visit the Club Med website. All images are for illustrative purposes only and are not legally binding.



Accommodation



Superior



Name	Min. m ²	Highlights	Capacity
Superior Room	36		1 - 2
Junior Family Superior Room	38		1 - 3
Family Superior Room	40		1 - 4

Equipment

- Air conditioning
- Telephone
- TV Screen
- Wi-Fi Access
- Kettle - Coffee/tea making facilities
- Mini fridge at your disposal
- Iron and ironing board in the room
- Umbrella
- Safe deposit box
- Heating
- Electricity : 100-127 V

Bathroom

- Bathtub
- Hair dryer
- Amenities : shampoo, shower gel, body lotion
- Bathrobe
- Slippers

Services

- Concierge service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing

Deluxe



Name	Min. m ²	Highlights	Capacity
Junior Family Deluxe Room	50	Living Room	1 - 3
Junior Family Deluxe Room - Tatami	65	Living Room, Balcony	1 - 3

Equipment

- Air conditioning
- Telephone
- Sofa
- TV Screen
- Wi-Fi Access
- Kettle - Coffee/tea making facilities
- Mini fridge at your disposal
- Iron and ironing board in the room
- Umbrella
- Safe deposit box
- Baby bed(s)
- Heating
- Electricity : 100-127 V

Bathroom

- Hair dryer
- Bathrobe
- Slippers
- Bathtub
- Amenities : shampoo, shower gel, body lotion

Services

- Concierge service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing
- Minibar (non-alcoholic drinks) - refilled weekly

Suite



Name	Min. m ²	Highlights	Capacity
Junior Family Suite - Mobility Accessible	60	Living Room	1 - 3
Junior Family Suite	60	Living Room	1 - 3
Family Suite	72	Living Room	1 - 4
Master Family Suite	139	Living Room, Children's Separate Room	1 - 5

Equipment

- Air conditioning
- Telephone
- TV Screen
- Wi-Fi Access
- Kettle - Coffee/tea making facilities
- Iron and ironing board in the room
- Umbrella
- Safe deposit box
- Heating
- Electricity : 100-127 V

Bathroom

- Shower
- Hair dryer
- Bathtub
- Bathrobe
- Slippers
- Spa brand amenities : shampoo, shower gel, body lotion

Services

- Free lunch for G.M® who arrive before 3pm
- Inclusive of room service for continental breakfast
- Priority booking at Club Med Spa
- Concierge service
- Turn down service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing
- Priority booking at the Speciality Restaurant
- Minibar (non-alcoholic drinks) - refilled daily

Sports & Activities**



Winter Sports

	Group Lessons	Free Access	At extra cost course	Min. age (years)
Ski	Lessons for all levels (Japanese / English) / All levels			4 years old
Snowboard	Lessons for all levels (Japanese / English) / All levels			4 years old
Trekking	All levels			11 years old

*On demand
 **Depending on weather conditions



Land Sports & Leisure

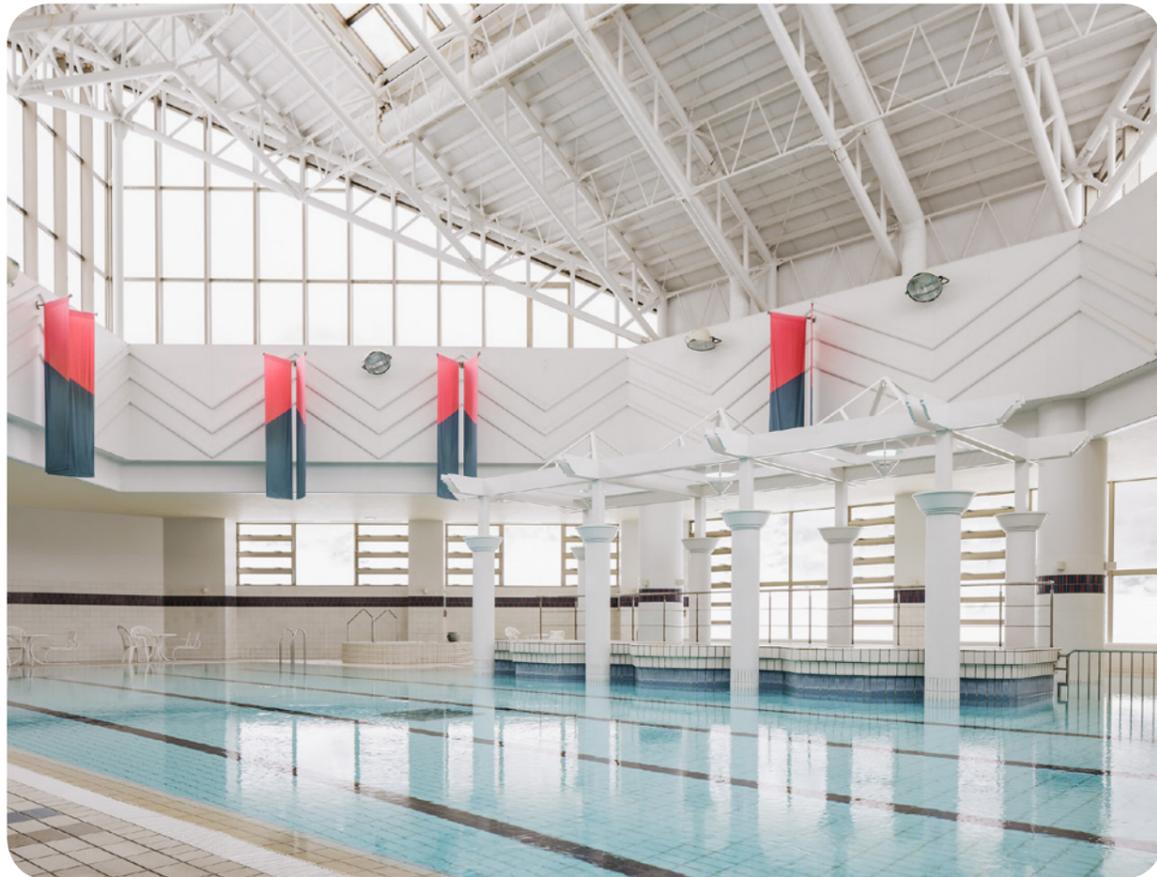
	Group Lessons	Free Access	At extra cost course	Min. age (years)
Fitness	Group lessons for all levels			16 years old
Yoga	Group lessons for all levels			8 years old
Cardio-Training	Free access			16 years old
Swimming Pool		✓		
Traditional Japanese Onsen		✓		
Cooking classes	Free access			
Entertainment		✓		
Excursion*		✓	✓	

*On demand
 **Depending on weather conditions

Swimming Pools

Indoor swimming pool

Indoor Pool



Enjoy a refreshing swim in the heated pool, designed for both relaxation and exercise with various zones:

- Adult Pool Area
- Kids Pool Area

Children are under the supervision of their parents or an accompanying adult.

Heated

Club Med Spa by Mandara*



Discover one of the most ancient of Asian rituals, blending beauty and exotic luxury. Combining Balinese traditions and European techniques, Mandara makes the art of treatment an experience of generosity. Since the dawn of time, this passion for equilibrium and the moment of grace touches the very soul.



*On demand

Childrens' Services



Childrens' Clubs

Age Range	Name	Included Activities	On demand activities	Dates of Availability
2 to 3 years	Petit Club Med*	Creative workshops, Early learning, Walks		Always
4 to 10 years	Mini Club Med +	Group ski lessons for children		Always
11 to 13 years	Teens Club Med	New activities, Group ski lessons for teens, Snowboard group lessons		Always
14 to 17 years	Club Med Chill Pass	New activities, Group ski lessons for teens, Snowboard group lessons		Always

Childrens' Activities

Age Range	Included Activities	On demand activities
2 to 3 years	Family show time, Family "Big Snack"	
4 to 10 years	Club Med Amazing Family!, Family show time, Family "Big Snack"	
11 to 13 years	Club Med Amazing Family!, Family show time, Family "Big Snack"	
14 to 17 years	Club Med Amazing Family!, Family show time, Family "Big Snack"	

*On demand

Restaurants & Bars



Bars

Yotei
Main bar

Restaurants

Yoichi
Main Restaurant



Discover our signature buffet and relish Japanese delicacies made from the finest seafood, alongside a tempting selection of Asian and international dishes, all fresh from our live cooking stations. The contemporary decor pays tribute to the enchanting beauty of Hokkaido's forests.

The Ogon
Specialty Restaurant



Immerse in the tradition of comforting hotpots at Ogon. Drawing inspiration from Japanese, Korean, Chinese, and Thai cuisines, this interactive dining experience showcases fresh Otaru seafood, Hokkaido meat, and vegetables. A must-try dining experience to share with loved ones.

The Ebisu*
Specialty Restaurant



Closed from 31 March 2025 to 29 November 2025. A quintessential dish in Japanese cuisine, Sushi is a highlight at the Ebisu. Pair your meal with local sake or shochu for a truly enhanced flavour journey. An unmissable dining experience to share with friends and family.

The Kaen*
Specialty Restaurant

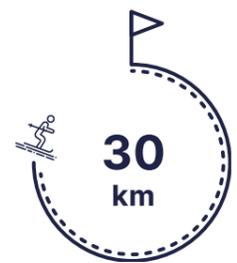
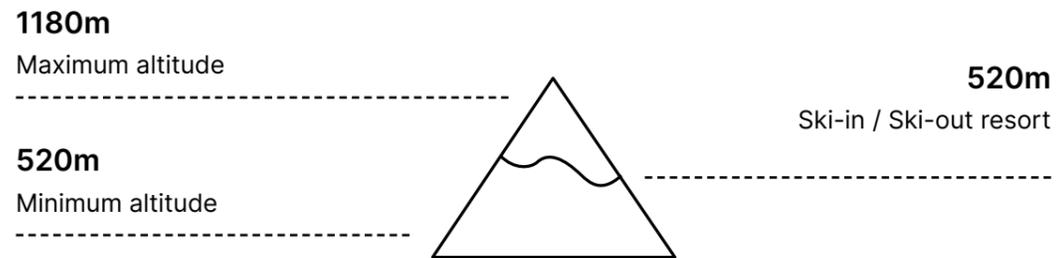


The irresistible aroma of sizzling Yakiniiku truly captures the essence of this Japanese BBQ delicacy, featuring quality beef cuts & fresh seafood perfectly paired with Hokkaido vegetables, fragrant rice and kimchi. Open for dinner, Kaen offers an authentic setting and dining experience.

Ski area map



Asari et Nagamine



Alpine ski slopes

Number of ski slopes



Freeride Zone(s)



Practical Information

Address

CLUB MED KIRORO GRAND
128-1 Aza-Tokiwa, Akaigawa-mura, Yoichi-gun, Hokkaido
046-0593, Japan

No minimum age

Facilitate Your Arrival

Easy Arrival service*
Register & manage your details online, we will have everything ready for your arrival :
Easy Check in – check out
Children's club enrolment
Club Med online Account
Available on your Member Space
*Selection of services according to Resorts

CHECK-IN/CHECK-OUT

Times of arrival/departure from the Resort :
For GM arrival with stay package / stay package inclusive
- Times of arrival/departure from the Resort: For all stays, arrival between 3pm and 8pm. G.M@s who arrive early may be able to have lunch at extra cost, subject to availability.
- Availability of rooms: Between 3pm and 8pm
For GM arrival with flights booked with Club Med:
-Room to be allocated as soon as possible according to availability
-F&B service access to resort facilities and F&B services are included from arrival until departure time - Rooms to be vacated by 10 am on day of departure, for departure from the Resort by 3pm (breakfast and lunch included). Should any of these times change, the revised times will be given in your "Holiday Rendez-Vous".

Nearest arrival points

✈ Chitose airport (120 mins.) ; Chitose airport (110 mins.) ; Chitose airport - Private transfer (90 mins.)

My Club Med App

My Club Med App : All you need is My Club Med App - your ideal travel companion to prepare and organize your stay. Discover the Resort map, facilities and activities, and enjoy dedicated services to make the most of your stay.
Download My Club Med App on the App Store or Google Play.