

**ATTACHMENT A****Authorization Form for Access to CrowdStrike Falcon Host by MSP Personnel****Customer:** \_\_\_\_\_ (entity licensed to use Falcon Host)**Customer Falcon Host Administrator Name:** \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

**Managed Service Provider:** \_\_\_\_\_ (“MSP”)

**Authorization.** Customer represents that it: (i) currently has a valid license to use the CrowdStrike Falcon Host platform and sensor for Customer’s own internal use, and (ii) has an agreement with MSP whereby MSP provides certain managed security products or services to Customer. Customer authorizes CrowdStrike to give the MSP all rights and privileges to Customer’s Falcon Host account to the same extent as Customer administrators currently have under Customer’s license with CrowdStrike, including but not limited to the ability to: (a) download and install Falcon Host sensors on Customer devices, (b) access and use the Falcon Host platform, Customer’s data therein, and the Falcon Host application programming interfaces, and (c) acquire and transmit Customer data from the Falcon Host platform to the MSP’s or Customer’s systems. If at anytime Customer revokes this authorization, Customer must contact CrowdStrike Support with written notice of such at [mssp@crowdstrike.com](mailto:mssp@crowdstrike.com) and CrowdStrike will use commercially reasonable efforts to disable the MSP’s access to Customer’s CrowdStrike account within a reasonable period of time following receipt of such notice.

**Acknowledgement and Disclaimer.** Customer acknowledges and agrees that CrowdStrike is providing MSP access to Customer’s Falcon Host account at the direction of Customer, and therefore, CrowdStrike is not responsible or liable for any loss, costs or damages arising out of MSP’s actions or inactions in any manner, including but not limited to for any disclosure, transfer, modification or deletion of Customer data. Customer expressly assumes all risks related in any way to MSP’s use of Falcon Host on Customer’s behalf and releases CrowdStrike of liability therefor. Customer is responsible for all activities conducted under its CrowdStrike account by MSP and for MSP’s compliance with the terms of Customer’s agreement with CrowdStrike. CrowdStrike is not responsible for and expressly disclaims all warranties of any kind with respect to MSP products and services, including but not limited to their availability, quality, accuracy, integrity, fitness, safety, reliability, or legality.

**Customer:** \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_