

Aviation Services Regulations (Compensation and Assistance Due to Flight Cancellation or Change in Conditions) (Domestic Flights), 5773-2013

Complete and Updated Version

Aviation Services Regulations (Compensation and Assistance Due to Flight Cancellation or Change in Conditions) (Domestic Flights), 5773-2013

Authorities and Administrative Law – Infrastructure – Aviation – Pilots

Private Law and Economics – Charges – Contracts

Private Law and Economics – Commerce – Consumer Protection

Table of Contents

Section 1	Definitions	Go 2
Section 2	Financial Compensation for Domestic Flights	Go 2
Section 3	Update of Amounts	Go 2
Section 4	Commencement	Go 3
Section 5	Temporary Provision	Go 3

Aviation Services Regulations (Compensation and Assistance Due to Flight Cancellation or Change in Conditions) (Domestic Flights), 5773-2013

Complete and Updated Version

Aviation Services Regulations (Compensation and Assistance Due to Flight Cancellation or Change in Conditions) (Domestic Flights), 5773-2013*

By virtue of my authority under Sections 18 and 22 of the Aviation Services Law (Compensation and Assistance Due to Flight Cancellation or Change in its Conditions), 5772-2012 (hereinafter – the Law), and with the approval of the Knesset Economics Committee, I hereby enact these regulations:

Definitions

1. In these regulations –
“Domestic flight” – a flight whose point of departure and final destination are within the territory of the State of Israel;
“Cancelled domestic flight” – any of the following, however, a change in the flight number in itself shall not be considered a canceled flight:
 - (1) A flight that did not take place;
 - (2) A flight that took off at least three hours late from the time specified on the flight ticket.

Financial compensation for a domestic flight

2. The amounts of financial compensation for a domestic flight shall be as detailed below:
 - (1) On the route between Tel Aviv (Sde Dov), Ben Gurion Airport or Haifa and Eilat – 270 new shekels;
 - (2) On the route between Tel Aviv (Sde Dov) and Ein Yahav or Rosh Pina (Mahanayim) – 160 new shekels;
 - (3) On any other route – 220 new shekels.

Update of amounts

3. (a) The amounts specified in these regulations shall be updated on January 1 of each year (hereinafter – the Update Day), according to the rate of change of the new index compared to the basic index and shall be rounded to the nearest amount that is a multiple of ten new shekels.
(b) The Director General of the Ministry of Transport, National Infrastructure and Road Safety shall publish the updated amounts in a notice in the Official Gazette and on the Ministry’s website as part of the notice of update of the amounts pursuant to Section 13 of the Law.
(c) In this regulation –
“The Index” – the Consumer Price Index published by the Central Bureau of Statistics;
“The Basic Index” – the index published in May 2013;
“The New Index” – the index most recently published in November preceding the date of the update.

* Published [Collection of Regulations 5773 No. 7267](#) dated 7.7.2013, p. 1479.

Amended [M.N. 5774 No. 6731](#) dated 9.1.2014, p. 2889 – Notice 5774-2014; effective on 1.1.2014.

[M.N. 5755 No. 6957](#) dated 31.12.2014, p. 2437 – Notice 5755-2014; effective on 1.1.2015.

[M.N.5756 No. 7183](#) dated 11.1.2016, p. 2621 – Notice 5756-2016; the amounts have not changed.

[M.N. 5756 No. 7412](#) dated 1.1.2017 p. 1136 – Notice 5757-2017; the amounts have not changed.

Aviation Services Regulations (Compensation and Assistance Due to Flight Cancellation or Change in Conditions) (Domestic Flights), 5773-2013

Complete and Updated Version

[M.N. 5778 No. 7657](#) dated 28.12.2017 p. 3742 – Notice 5778-2017; the amounts have not changed.
[M.N. 5779 No. 8075](#) dated 10.1.2019 p. 6165 – Notice 2019-2019; the amounts have not changed.
[M.N. 5780 No. 8626](#) dated 7.1.2020 p. 2941 – Notice 5780-2020; effective on 1.1.2020.
[M.N. 5771 No. 9350](#) dated 6.1.2021 p. 2799 – Notice 5781-2021; effective on 1.1.2021.
[M.N. 5782 No. 10120](#) dated 9.1.2022, p. 2728 – Notice 5782-2022; effective on 1.1.2022.
[M.N. 5783 No. 11135](#) dated 22.2.2023, p. 3962 – Notice 5783-2023; effective on 1.1.2023.

Commencement
Temporary
provision

4. The effective date of these regulations is 60 days from the date of their publication (hereinafter – the Effective Date).
5. For a period of one year from the Effective Date, paragraph (2) of the definition “domestic flight that was canceled” will be read so that instead of “three hours” it says, “four hours”.

15 Tammuz 5773 (June 9, 2013)

Israel Katz

Minister of Transportation National Infrastructure
and Road Safety

[Notice to subscribers about editing and changes in case law, legislation, and other documents on the Nevo website - click here](#)