

CAMANO VISTA WATER DISTRICT OF ISLAND COUNTY, WASHINGTON
3093 GALENA DRIVE, CAMANO ISLAND, WA 98282
Phone: 360 387-7714 Fax: 360 387-8574
Website: camanovistawaterdistrict.org
Water and Wastewater Services Emergency Number 360-630-0970

PUMPHOUSE NEWS

MAY, 2022

CAPITAL IMPROVEMENTS and the WATER SYSTEM PLAN (WSP) UPDATE:
Recently a power outage was experienced in the District. The District is please to inform residents that the backup generator system performed admirably running for 1.2 hours with no issues detected.

WEBSITE:

The District's website will be going online at the end of May. The website address is camanovistawaterdistrict.org. The site will contain information on business office hours, system status, conservation, the bi-monthly newsletter, and CCR/WUE reports. The site will not process electronic payments. The District will continue to include paper copies of the newsletter in the bimonthly billing statement with the goal of phasing out the paper copy by Fall. Those individuals that would prefer to continue to receive the paper copies please inform the District so we can continue to include them in your billing statements.

FRAUD WARNING:

Please be aware of unauthorized bill payment websites with Camano Vista Water District's name. Camano Vista Water District cannot accept electronic payments from any source. Please do not use any of these sites.

COMMISSIONER VACANCY:

The vacancy for Commissioner position has been filled by resident Jason Reed. Please welcome Jason as your new Commissioner.

WATER SHUT DOWN AND BOIL WATER NOTICE:

If there is a loss of water pressure or a water main break, BOIL WATER NOTICES will be delivered to each home receiving water from Camano Vista Water District due to State Law. Another door hanger will be delivered once a satisfactory water test is achieved.

WATER MAIN LEAKS:

Please remember you are the first line of defense against water loss. If something looks like a leak,

example; wet ground or bright green patch, please call Camano Vista Water District and we'll check it out. THANK YOU!!

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PLEASE CONSERVE WATER DURING SUMMER MONTHS:

The amount of resident's water usage goes up substantially in the summer months. Yet residents of Camano Vista Water District seem surprised when they receive higher than normal bills. Some do not know that there is a limited amount (2200 Cubic Feet for two months of water or 16,400 gallons). Here is what will be charged if the water used is more than 2200 cubic feet:

2201 to 2500 cubic feet = \$.10 per cubic foot

2501 or greater = \$.15 per cubic foot

When a garden hose is left on full blast for one minute, one cubic foot (or 7.4805 gallons) will be released. Lawns require only one inch of water per month to survive. Please do your best to conserve water through the summer. Each invoice sent to you has your meter reading printed so you can monitor the amount used. If you need help reading your meter, please call Camano Vista Water District at 360-387-7714.

OFFICE HOURS AND MONTHLY PUBLIC MEETING:

The District's office at 3093 Galena Drive is open on Saturday from 9-11 am and Monday & Wednesdays from 1:30-3:30pm. Camano Vista Water District's monthly public meeting is held the second Wednesday of each month at 3093 Galena Drive. The meeting begins at 6:00 PM.

ON-LINE BANKING CHECK SERVICES:

If you have chosen to pay Camano Vista Water District via a check issued by your bank's check processing option, please allow ten or more business days for the check to get to us. They tend to wait and send the checks in batches.

WATER DISTRICT'S GREEN DROP BOX FOR CUSTOMER PAYMENTS & COMMENTS:

The District has a Green Drop Box for our customers to use when dropping off payments or correspondence. It is located to the right side of the main gate and is accessible from the parking area. Please make sure that your name and address are written on the envelope containing your payment and paperwork. The District is located within the neighborhood at 3093 Galena Drive.

METER READING:

It is important to continue maintaining clear access to your water meter box for meter reading. Any overgrown grass, bushes, shrubs, parked vehicles, or items placed on top of the meter box makes meter reading more time consuming and costly. Additionally, the meter boxes are not meant to be driven or parked on; boxes and meters are expensive. If meter assemblies have to be replaced due to damage, the cost may be billed directly to the customer. If you need help locating your water meter, please call Camano Vista Water District to schedule an appointment to show you the location.