



ICC Sales Corp

PO Box 505 | Franktown, CO 80116 | (t) 303-841-7888 | (f) 303-841-1886

Terms of Sale

All first-time orders must be accompanied with a NEW CUSTOMER ACCOUNT FORM. Prices are wholesale. Minimum opening order is **\$500.00** and 20% minimum deposit on new orders over \$3,000.00 is required. All prices and orders are subject to confirmation. Any changes or cancellations made to an order must be emailed to your Account Manager.

Shipping

All orders ship from our Colorado warehouse. Buyer is responsible for shipping expenses or may provide their own shipping account information, if desired. We ship using the most cost effective and prompt carrier based on the size of your order and its destination. All shipment details must be confirmed when submitting your order.

Payment

On all new orders, 100% advance payment required prior to shipment. ICC accepts company checks, EFT, ACH, or bank wire payments. Payment with Credit Card includes a 3.0% handling fee. Payment with PayPal includes a 3.5% handling fee. We can only accept bank wire payments for all international customers. All proforma invoices not paid within 7 business days will be considered cancelled.

Contact your Account Manager with any questions concerning Shipping or Terms of Sale.

Claims

Check your shipment immediately upon receipt. Claims for shortages, damages or defective merchandise must be reported in writing within 48 hours of receipt of goods. All original cartons, packing material and tracking labels must be saved until the claim is settled. We will require a digital photo for all claims made on defective merchandise to be sent to ICC Sales Corp. Once a claim has been processed, replacements, refunds or credit will be issued at the discretion of ICC Sales Corp. No returns will be accepted without a valid Return Receipt authorization. This authorization must be included on the outside of the shipment being returned. A 20% restocking fee plus applicable shipping charges will be assessed.

Collections

Past due accounts are subject to 1½ % per month interest after 30 days past due. Should a past due account need to be placed with a collection agency, all collection costs are the sole responsibility of the customer. This includes all finance charges and all collection costs including, but not limited to, attorney's fees and interest accrued on any past due amounts.